

Southwest Health and Human Services
Board Agenda
Wednesday, August 17, 2016
Public Health Conference Rooms
Government Center, 2<sup>nd</sup> Floor
Marshall
9:00 a.m.

### **HUMAN SERVICES**

- A. Call to order
- B. Pledge of Allegiance
- C. Consent Agenda
  - 1. Amend/Approval of Agenda
  - 2. Identification of Conflict of Interest
  - 3. Approval of 07/20/16 board minutes
- D. Financial
- E. Caseload

	07/16	06/16	05/16
Social Service	3,686	3,675	3,680
Licensing	472	470	471
Out-of-Home Placements	172	169	171
Income Maintenance	12,399	12,411	12,447
Child Support Cases	3,376	3,354	3,356
Child Support Collections	\$775,446	\$867,259	\$869,242
Non IV-D Collections	\$36,475	\$182,363	\$38,367

- F. Decision Items
  - 1. 2017 budget
- G. Discussion/Information
  - 1.

### **COMMUNITY HEALTH**

- H. Call to order
- Consent Agenda
  - Amend/Approval of Agenda
  - 2. Identification of Conflict of Interest
  - 3. Approval of 07/20/16 board minutes
- J. Financial
- K. Caseload

	07/16	06/16	05/16
WIC		2348	2329
Family Home Visiting	38	48	52
PCA Assessments	16	22	28
Managed Care	232	292	284
Dental Varnishing	91	131	107
Refugee Health	19	11	5
Latent TB Medication Distribution	28	21	30

- L. Decision Items
  - 1. 2017 budget
- M. Discussion/Information

1.

### **GOVERNING BOARD**

- N. Call to order
- 0. Consent Agenda
  - 1. Amend/Approval of Agenda
  - 2. Identification of Conflict of Interest
  - 3. Approval of 07/20/16 board minutes
- P. Financial
- Q. Employee Recognition
  - Matt Carlson, 1 year, Social Worker (CPS), Slayton
  - Stephanie Koenen, 1 year, Social Worker (CPS), Redwood Falls
  - Jessica Kruk, 1 year, Eligibility Worker, Marshall
  - Heather Moorse, 1 year, Social Worker (CPS), Marshall
  - Kasey VanderPlaats, 1 year, Office Support Specialist, Pipestone
  - Nikki Traen, 10 years, Public Health Nurse, Marshall
  - Amy Herigon, 15 years, Child Support Officer, Marshall
  - Angie Orren, 15 years, Social Worker, Marshall
  - Mavis Salfer, 15 years, Health Services Program Aide, Redwood Falls
  - Deanna Stelter, 15 years, Social Worker, Marshall

### **GOVERNING BOARD (cont.)**

### R. Decision Items

- 1. Heather Moorse, Social Worker (CPS), completion of 12 month probationary period, 1% salary increase, effective 08/19/16
- 2. Kasey VanderPlaats, Office Support Specialist, completion of 12 month probationary period, 1% salary increase, effective 08/31/16
- 3. Tori VanOverbeke, Eligibility Worker, completion of 12 month probationary period, 1% salary increase, effective 09/01/16
- 4. Jessica Kruk, Eligibility Worker, completion of 12 month probationary period, 1% salary increase, effective 09/13/16
- 5. Candace Swenson, Social Worker (CPS), probationary appointment (12 months), \$40,660.00 annual, effective 08/15/16
- 6. Steve Beekman, Public Health Educator, probationary appointment (12 months), \$23.08 per hour, effective 08/15/16
- 7. Angela Hulzebos, Collections Officer, probationary appointment (12 months), \$22.00 per hour, effective 08/22/16
- 8. Melanie Guetter, lateral transfer Social Worker (CPS) to Social Worker, 6 month probationary period, no salary change, effective 09/06/16
- 9. Sherry Marks, Office Services Supervisor, retirement, effective 09/30/16
- 10. Request for Social Worker
- 11. Personnel Policy Number 4 Telecommuting
- 12. Personnel Policy Number 23 Voluntary Donation of Vacation/Medical
- 13. Administrative Policy Number 1 Data Privacy Policy and Procedures
- 14. Donations
  - Heather Moorse, Minneota, donated a car seat
  - Gloria Dei Lutheran Church Mission Quilters, Redwood Falls, donated quilts for foster children
  - Mary Keck family, Luverne, donated a shower seat/bench
  - Federal Children's Bureau donated a printer
- 15. Papercut server software
- 16. 2017 budget

### S. Discussion/Information

- MCIT dividend
- 2. Optum/Medica
- 3. Closed session Director's evaluation

### T. Adjournment

### **Next Meeting Dates:**

- Wednesday, September 21, 2016 Marshall
- Wednesday, October 19, 2016 Marshall
- Wednesday, November 16, 2016 Marshall

### **SOUTHWEST HEALTH & HUMAN SERVICES**

Ivanhoe, Marshall, Slayton, Pipestone, Redwood and Luverne Offices

SUMMARY OF FINANCIAL ACCOUNTS REPORT

For the Month Ending:

July, 31 2016

\* Income Maintenance \* Social Services \* Information Technology \* Health \*

Description

Month

Running Balance

**BEGINNING BALANCE** 

\$3,288,798

**RECEIPTS** 

Monthly Receipts 2,309,161
County Contribution 801,387
Interest on Investments 5,733

3,116,281

**DISBURSEMENTS** 

**TOTAL MONTHLY RECEIPTS** 

Monthly Disbursements 2,454,113

TOTAL MONTHLY DISBURSEMENTS

2,454,113

**ENDING BALANCE** 

\$3,950,966

REVENUE

Checking/Money Market

CD's/Bonds

Magic Fund

\$3,950,966

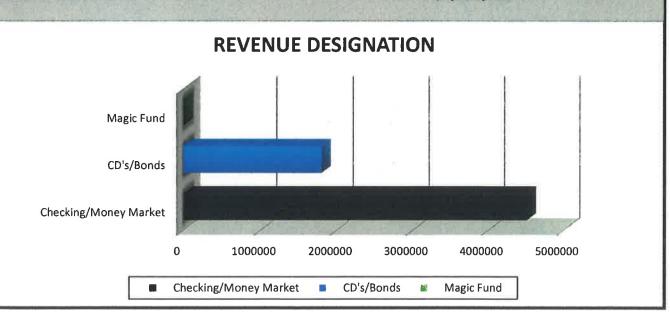
\$1,800,000

\$0

Average Balance last two years \$4,524,745

**ENDING BALANCE** 

\$5,750,966



SRK 8/10/16

2:49PM

Treasurer's Cash Trial Balance

Southwest Health and Human Services

As of 07/2016

E INTEGRATED FINANCIAL SYSTEMS

Page 2

Current <u>Balance</u>	1,548,440.04	242,481.44	3,795,704.69-	7,733,875.22	2,206,296.43-
XTD	2,106,090.74 480,086.35- 1,514,068.47- 111,935.92	347,336.91 354,429.16- 102,545.30- 109,637.55-	4,497,131.47 2,007,768.22- 2,588,932.32- 99,569.07-	9,366,795.94 1,077,116.56- 4,547,729.55- 4,373,498.63- 631,548.80-	17,596.22 7,659.03- 180,847.99- 170,910.80-
<u>This</u> Month	436,699.98 84,186.84- 204,008.74- 148,504.40	General Administration 52,450.50 53,411.01- 13,186.49- 14,147.00-	Income Maintenance 481,012.69 249,459.55- 344,619.20- 113,066.06-	Social Services 1,920,823.19 135,370.45- 569,681.33- 605,473.39- 610,298.02	Information Systems 5,235.72 1,154.39- 24,132.04- 20,050.71-
Beginning Balance	1,436,504.12	352,118.99	420	431	461
	Health Services Fund Receipts Disbursements Payroll Fund Total	Human Services Fund Receipts Disbursements Payroll Dept Total	Human Services Fund Receipts Disbursements Payroll Dept Total	Human Services Fund Receipts Disbursements SSIS Payroll Dept Total	Human Services Fund Receipts Disbursements Payroll Dept Total
Fund	eri	رم د	رم د	ın	rv

Treasurer's Cash Trial Balance

2:49PM

SRK 8/10/16

THINGRATED FINANCIAL SYSTEMS

Page 3

As of 07/2016

Current <u>Balance</u>	00.00	1,974,355.54	325,643.77	32,612.11	32,612.11	42,930.21	42,930.21
YTD Agency	85,634.00 85,634.00- 0.00	1,011,666.22-	1,633,632.48 1,307,988.71- 325,643.77	Agency 31,225.50- 34,850.00 3,624.50	3,624.50	650.00 9,473.00- 16,054.00 7,231.00	7,231.00 Agency 3,888.00 35,072.00-
This Month LCTS Collaborative Agency	00.00	463,034.25	219,087.16 164,136.73- 54,950.43	LCTS Collaborative Agency 0.00 0.00 0.00	0.00 I.CTS Collaborative Agency	0.00 5,000.00- 0.00 5,000.00-	5,000.00- LCTS Collaborative Agency 972.00 0.00
Beginning <u>Balance</u> 471	0.00	2,986,021.76	00.00	und 471 28,987.61	28,987.61	35,699.21	35,699.21 471 22,416.99
Human Services Fund	Receipts Journal Entries Dept Total	Fund Total	Agency Health Insurance Receipts Disbursements Fund Total	LCTS Lyon Murray Collaborative Fund Disbursements Journal Entries Dept Total	Fund Total	Receipts Disbursements Journal Entries Dept Total	Fund Total Redwood LCTS Collaborative Receipts Disbursements
Fund			61	17	73		75

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Treasurer's Cash Trial Balance

2:49PM

SRK 8/10/16

As of 07/2016

Current <u>Balance</u>	25,962.99	25,962.99		1,021.33	1,021.33	3,950,965.99
KID	34,730.00 3,546.00	3,546.00		601.05- 601.05-	601.05-	18,058,755.76 5,311,419.58- 4,547,729.55- 8,759,892.71- 560,286.08-
<u>This</u> Month	0.00	972.00	Local Advisory Council	293.05- 293.05-	293.05-	3,116,281.24 693,012.02- 569,681.33- 1,191,419.86- 662,168.03
Beginning Balance		22,416.99	477 1,622.38		1,622.38	4,511,252.07
	Journal Entries Dept Total	Fund Total	Local Advisory Council	Disbursements  Dept Total	Fund Total	All Funds  Receipts Disbursements SSIS Payroll Total
Fund			77			All Fu

8/10/16 2:50PM

Health Services Fund

Account

Trial Balance As of 07/2016

Report Basis: Cash

Page 2

FINTEGRATED FINANCIAL SYSTEMS

Current Balance Actual Year-To-Date Actual This-Month Balance Beginning

-89.880.68-2,105,270.03-0.00 1,993,334.11 1,548,440.04 1,868,440.04 0.00 0.00 2,105,270.03-1,993,334.11 111,935.92 111,935.92 436,699.98-0.00 0.00 288,195.58 148,504.40 148,504.40 0.00 1,799,880.68 0.00 0.00 1,436,504.12 1,756,504.12 ---Liabilities and Balance Fund Balance Total Liabilities -Assets-Total Assets Unassigned Fund Balance Cash in Bank - Checking Expenditure Control Revenue Control Investments 2885 2887 1001 1090

-,911,816.60-1,911,816.60-

111,935.92-

148,504.40-148,504.40-

1,799,880.68

1,799,880.68

111,935.92-

General Administration 410

**Fotal Liabilities and Balance** 

Total Fund Balance

0.00 43,376.56 43,376.56 ---Liabilities and Balance-Total Liabilities ----Assets-Due From Other Funds (Proprietary) Total Assets 1265

Health Services Fund

Total Liabilities and Balance

0.00

0.00

0.00

43,376.56

0.00 0.00

0.00 0.00

FINTEGRATED FINANCIAL SYSTEMS Southwest Health and Human Services Report Basis: Cash **Trial Balance** As of 07/2016

Page 3

<u>Current</u> <u>Balance</u> Actual Year-To-Date Actual This-Month Beginning Balance 5 Human Services Fund 8/10/16 2:50PM

General Administration

410

Account

	ASSets				
1001	Cash In Bank - Checking	352,118.99	14,147.00-	109,637.55-	242,481.44
1265	Due From Other Funds (Proprietary)	245,800.53	0.00	0.00	245,800.53
	Total Assets	597,919.52	14,147.00-	109,637.55-	488,281.97
	Liabilities and Balance Liabilities		,		
2090	Due To Flexible Plan Employees	1,599.96	1,526.56-	1,526.56-	73.40
	Total Liabilities	1,599.96	1,526.56-	1,526.56-	73.40
	Fund Balance				
2881	Unassigned Fund Balance	599,519.48-	00.00	0.00	599,519.48-
2887	Expenditure Control	0.00	15,673.56	111,164.11	111,164.11
	Total Fund Balance	599,519.48-	15,673.56	111,164.11	488,355.37-
	Total Liabilities and Balance	597,919.52-	14,147.00	109,637.55	488,281.97-
420	Income Maintenance				

	3,795,704.69-	592,000.00	3.203.704.69-
	-99,569.07	00.00	-20.569.07
	113,066.06-	00.00	113,066,06-
	3,696,135.62-	592,000.00	3,104,135,62-
Assets	Cash In Bank - Checking	Investments	Total Assets
	1001	1090	

3,203,704.69 3,203,704.69

99,569.07

113,066.06

3,104,135.62

Total Liabilities and Balance

Social Services 431

--Assets--

**Trial Balance** 

Page 4 FINTEGRATED FINANCIAL SYSTEMS

8/10/16 2:50PM

0/10/10 C:301W		010010	Description of	7	
5 Hums	Human Services Fund	AS 0I U//2016	keport basis: Casn	аѕп	
Account		<u>Beginning</u> Ralance	Actual This-Month	Actual Vear-To-Date	Current
1001	Cash In Bank – Checking	8 365 424 N2	610 298 02	631 548 80-	7 733 875 22
1090	Investments	888,000.00	0.00	00:00	888,000.00
1205	County Advances - MFIP (Chippewa Cty)	80,749.47	00:00	0.00	80,749.47
	Total Assets	9,334,173.49	610,298.02	631,548.80-	8,702,624.69
	Liabilities and Balance Liabilities Total Liabilities	0.00	00:00	0.00	0.00
	Fund Balance				
2881	Unassigned Fund Balance	9,334,173.49-	00.00	0.00	9,334,173.49-
2885	Revenue Control	0.00	1,913,206.51-	9,261,578.49-	9,261,578.49-
2887	Expenditure Control	0.00	1,302,908.49	9,893,127.29	9,893,127.29
	Total Fund Balance	9,334,173.49-	610,298.02-	631,548.80	8,702,624.69-
	Total Liabilities and Balance	9,334,173.49-	610,298.02-	631,548.80	8,702,624.69-

Information Systems 461

2,206,296.43-	2,206,296.43-		0.00		2,035,385.63	17,596.22-	188,507.02	2,206,296.43	2,206,296.43
170,910.80-	170,910.80-		00:00		00.00	17,596.22-	188,507.02	170,910.80	170,910.80
20,050.71-	20,050.71-		00:00		00.00	5,235.72-	25,286.43	20,050.71	20,050.71
2,035,385.63-	2,035,385.63-		00.00		2,035,385.63	0.00	0.00	2,035,385.63	2,035,385.63
	Total Assets	Liabilities and Balance Liabilities	Total Liabilities	Fund Balance	2881 Unassigned Fund Balance	2885 Revenue Control	2887 Expenditure Control	Total Fund Balance	Total Liabilities and Balance
100					288	288	288		

LCTS Collaborative Agency 471

0.00 0.00 ---Liabilities and Balance--Liabilities --Assets--Total Assets

0.00

0.00

8/10/16 2:50PM

### Southwest Health and Human Services

THINTEGRATED FINANCIAL SYSTEMS

Page 2

RM-Stmt of Revenues & Expenditures

100

As Of 07/2016 Report Basis: Cash

DESCRIPTION	CURRENT	YEAR TO-DATE	2016 BUDGET	% OF BUDG	% OF YEAR
FUND 1 HEALTH SERVICES FUND					
CONTRIBUTIONS FROM COUNTIES	195,599.50-	586,798.50-	782,398.00-	75	58
INTERGOVERNMENTAL REVENUES	25,522.69-	134,399.83-	327,100.00-	41	58
STATE REVENUES	77,345.51-	487,165.79-	921,568.00-	53	58
FEDERAL REVENUES	84,605.14-	618,248.86-	1,124,712.00-	52	58
FEES	44,115.39-	265,204.05-	448,995.00-	59	58
EARNINGS ON INVESTMENTS	917.35-	3,731.29-	3,000.00-	124	58
MISCELLANEOUS REVENUES	8,594.40-	9,721.71-	0.00	0	58
TOTAL REVENUES	436,699.98-	2,105,270.03-	3,607,773.00-	28	58
EXPENDITURES					* #3:
PROGRAM EXPENDITURES	00:00	0.00	0.00	0	58
PAYROLL AND BENEFITS	204,008.74	1,514,068.47	2,862,402.00	53	58
OTHER EXPENDITURES	84,186.84	479,265.64	745,371.00	64	58
TOTAL EXPENDITURES	288,195.58	1,993,334,11	3,607,773,00	22	28

8/10/16 2:50PM

### Southwest Health and Human Services

F INTEGRATED FINANCIAL SYSTEMS

RM- Stmt of Revenues & Expenditures

Page 3

As Of 07/2016 Report B

	CURRENT	YEAR	2016	% OF	% OF
DESCRIPTION	MONTH	TO- DATE		BUDG	YEAR
FUND 5 HUMAN SERVICES FUND					
REVENUES					
CONTRIBUTIONS FROM COUNTIES	605,787.00-	5,234,375.55-	9,546,442.00-	55	58
INTERGOVERNMENTAL REVENUES	3,802.43-	21,639.55-	10,000.00-	216	58
STATE REVENUES	1,192,621.15-	2,837,929.76-	4,712,344.00-	9	58
FEDERAL REVENUES	311,244.41-	3,726,064.55-	7,305,662.00-	51	58
FEES	170,821.14-	1,135,577.40-	1,916,800.00-	59	58
EARNINGS ON INVESTMENTS	4,816.11-	19,589.23-	-27,000.00-	73	58
MISCELLANEOUS REVENUES	110,362.68-	795,660.62-	1,333,500.00-	09	58
TOTAL REVENUES	2,399,454.92-	13,770,836.66-	24,851,748.00-	55	28
EXPENDITURES					
PROGRAM EXPENDITURES	728,143.63	5,910,135.80	9,238,507.00	64	58
PAYROLL AND BENEFITS	989,697.17	7,252,598.68	13,012,977.00	56	58
OTHER EXPENDITURES	220,106.43	1,621,294.96	2,600,264.00	62	58
TOTAL EXPENDITURES	1,937,947.23	14,784,029.44	24,851,748.00	29	58

Page 2 S PRINCIPALID SYSTEMS

Revenues & Expend by Prog,Dept,Fund

	% of Year
	% of Bdat
Report Basis: Cash	Budaet
	Year- To- Date
	Current Month
	t Number

Element 1 FUND	<u>Description</u> Health Services Fund	Account Number		Current Month	Year- To- Date	Budget	% of Bdat	% of Year
410 DEPT	General Administration							
0 PROGRAM			Revenue					58
			Expend.	3,050.63	31,839.48	800.00	3,980	28
			Net	3,050.63	31,839.48	800.00	3,980	58
930 PROGRAM	Administration		Revenue	216,323.05-	650,227.92-	786,198.00-	83	58
			Expend.	53,658.10	382,869.51	628,139.00	61	58
		ý	Net	162,664.95-	267,358.41-	158,059.00-	169	28
410 DEPT	General Administration	Totals:	Revenue	216,323.05-	650,227.92-	786,198.00-	83	58
			Expend.	56,708.73	414,708.99	628,939.00	99	28
			Net	159,614.32-	235,518.93-	157,259.00-	150	58
481 DEPT	Nursing							
100 PROGRAM	Family Health		Revenue	1,834.68-	11,977.07-	17,700.00-	89	58
			Expend.	1,083.15	14,475.18	24,701.00	59	58
			Net	751.53-	2,498.11	7,001.00	36	28
103 PROGRAM	Follow Along Program		Revenue	2,899.50-	17,143.53-	27,000.00-	63	58
			Expend.	1,937.49	17,999.48	42,416.00	42	58
			Net	962.01-	855.95	15,416.00	9	58
110 PROGRAM	TANF		Revenue	0.00	60,938.00-	127,876.00-	48	58
			Expend.	40,320.69	137,907.03	127,876.00	108	28
			Net	40,320.69	76,969.03	00:00	0	58
130 PROGRAM	WIC		Revenue	64,212.31-	299,112.06-	450,000.00-	99	58
			Expend.	33,479.39	272,599.27	424,434.00	64	28
			Net	30,732.92-	26,512.79-	25,566.00-	104	58
140 PROGRAM	Peer Breastfeeding Support Program	rogram	Revenue	0.00	29,232.00-	70,992.00-	41	58
			Expend.	5,624.95	36,014.73	69,229.00	52	58
			Net	5,624.95	6,782.73	1,763.00-	385-	28
210 PROGRAM	CTC Outreach		Revenue	13,787.23-	-96'202'66	227,052.00-	44	58
			Expend.	12,480.65	94,068.43	180,741.00	52	58
			Net	1,306.58-	5,637.53-	46,311.00-	12	28
270 PROGRAM	Maternal Child Health		Revenue	18,500.62-	115,423.32-	297,918.00-	39	28
			Expend.	10,737.88	114,085.55	324,613.00	35	28
			Net	7,762.74-	1,337.77-	26,695.00	5-	58

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### Southwest Health and Human Services

1 INTEGRATED FINANCIAL SYSTEMS
Page 3

Revenues & Expend by Prog, Dept, Fund

% of Year 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58		58 58 58	58 58 58	58 58
% of Bdgt 15 45 45 118	29 59 124	36 75 230	67 67 58	31 37 105	61 51	149 0 734-	51 55 130		156 51 13	000	66 47 1,225
Budget 54,820.00- 76,608.00 21,788.00	29,720.00- 43,258.00 13,538.00	22,900.00 - 28,535.00 5,635.00	295,115.00- 313,608.00 18,493.00	260,000.00- 280,777.00 20,777.00	142,582.00- 217,781.00 75,199.00	600.00 00.00 600.00	2,024,275.00- 2,154,577.00 130,302.00		18,100.00 - 69,392.00 51,292.00	0.00	235,000.00 - 231,157.00 3,843.00 -
Year- To- Date 8,455.12- 34,140.69 25,685.57	8,627.43- 25,415.11 16,787.68	8,332.51 - 21,274.97 12,942.46	197,906.59- 208,550.82 10,644.23	81,656.34- 103,458.41 21,802.07	86,867.67 - 110,048.42 23,180.75	895.92 - 5,297.23 4,401.31	1,026,273.52- 1,195,335.32 169,061.80		28,310.88- 35,215.09 6,904.21	2,028.75- 2,180.87 152.12	155,674.63- 108,595.81 47,078.82-
Current Month 1,438.77- 5,420.26 3,981.49	1,808.71- 2,637.16 828.45	1,529.60- 9,108.85 7,579.25	34,462.21- 26,624.30 7,837.91-	0.00 16,875.21 16,875.21	16,098.60- 17,074.01 975.41	0.00 1.66	156,572.23- 183,405.65 26,833.42		1,492.29- 6,173.77 4,681.48	0.00	20,483.42- 14,961.50 5,521.92-
Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net		Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net
Account Number							Totals:				
o <u>n</u> lealth	Ð	Program	nent		Disease Prevention And Control			_	ervices		
<u>Description</u> MCH Dental Health	MCH Blood Lead	MCH Car Seat Program	Case Management	MNChoices	Disease Preven	MIIC	Nursing	Health Education	Direct Client Services	Jail	SHIP

INTEGRATED FINANCIAL SYSTEMS

Revenues & Expend by Prog,Dept,Fund

% of Year 58 58 58	58 58 58	58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58
% of Bdgt 67 43 274	47 46 34	0 55 53-	65 47 174-	33 42 33,279-	26 87 58-	32 46 183	58 55
Budget 149,000.00- 133,677.00 15,323.00-	117,300.00 - 130,861.00 13,561.00	3,500.00 - 1,733.00 1,767.00 -	522,900.00 - 566,820.00 43,920.00	234,400.00- 234,336.00 64.00-	40,000.00 - 23,101.00 16,899.00 -	274,400.00 - 257,437.00 16,963.00 -	3,607,773.00- 3,607,773.00 0.00
Year- To- Date 99,908.69- 57,871.58 42,037.11-	55,409.10- 59,999.21 4,590.11	0.00 944.74 944.74	341,332.05- 264,807.30 76,524.75-	77,150.74- 98,449.00 21,298.26	10,285.80- 20,033.50 9,747.70	87,436.54- 118,482.50 31,045.96	2,105,270.03- 1,993,334.11 111,935.92-
Current Month 24,956.69- 4,683.39 20,273.30-	0.00 5,150.62 5,150.62	0.00	46,932.40- 30,969.28 15,963.12-	16,872.30- 12,066.91 4,805.39-	0.00 5,045.01 5,045.01	16,872.30- 17,111.92 239.62	436,699.98- 288,195.58 148,504.40-
Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net
Revo Expo	Revenue Expend.	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Rev Exp Net	Rev Exp Net
Account Number Rev Exp	Reve Expe Net	Reve Expe Net	Totals: Reve Expe	Reve Expe	Reve Expe Net	Totals: Rev Exp Net	Totals: Rev Exp Net
	Emergency Preparedness Reve	Med Reserve Corps Reve		Environmental Health Environmental Expe	Healthy Homes Grant Reve		

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### Southwest Health and Human Services

Revenues & Expend by Prog, Dept, Fund

FINITEGRATED FINANCIAL SYSTEMS

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% of Year	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58
% of Bdqt	17	71	0 0	59 58 60	53	53 44 32	000	60 99 37	23 87 124	54 150 53
Budget	156,465.00 156,465.00	156,465.00 156,465.00	0.00	2,566,010.00- 1,704,614.00 861,396.00-	2,591,547.00	46,700.00- 83,336.00 36,636.00	0.00	40,000.00 - 15,000.00 25,000.00 -	55,000.00 - 150,800.00 95,800.00	542,500.00- 6,000.00 536,500.00-
Year- To- Date	111,164.11	111,164.11	5,513.31	1,503,265.97 - 987,317.25 515,948.72 -	1,374,947.68	24,936.00- 36,760.57 11,824.57	840.93- 6,162.40 5,321.47	23,975.87 - 14,828.28 9,147.59 -	12,566.18- 131,077.05 118,510.87	291,268.33- 8,986.61 282,281.72-
Current Month	15,673.56 15,673.56	15,673.56	766.42	208,456.91- 146,058.86 62,398.05-	182,019.68 182,019.68	0.00 5,034.51 5,034.51	50.00-0.00	1,476.00- 0.00 1,476.00-	468.50- 22,915.00 22,446.50	12,163.04- 0.00 12,163.04-
	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net
Account Number		Totals:		Overheë	nt Payro		ЗRН		ief/Buri.	
<u>Description</u> Human Services Fund General Administration	and the same of th	General Administration	Income Maintenance	Income Maint Administrative/Overhea	Income Maint/Random Moment Payro	Income Maint FPI Investigator	MN Supplemental Aid (MSA)/GRH	TANF(AFDC/MFIP/DWP)	General Asst (GA)/General Relief/Buri	Food Support (FS)
Element 5 FUND 410 DEPT	0 PROGRAM	410 DEPT	420 DEPT 0 PROGRAM	600 PROGRAM	601 PROGRAM	602 PROGRAM	605 PROGRAM	610 PROGRAM	620 PROGRAM	630 PROGRAM

INTEGRATED FINANCIAL SYSTEMS

Revenues & Expend by Prog, Dept, Fund

% of Year 58 58 58	58 58	58 58 58	58 88		58	28	58	28	28	28	58	58 58	58	58	58	58	28	28	58	58 58
% of Bdgt 34 66	49 50 46	118	48 56		0	0	64	65	0 4	55	52	71	0	0	0	100	38	22	40	22 311
Budget 2,241,645.00- 1,081,467.00 1,160,178.00-	3,825,000.00 - 2,607,000.00 1,218,000.00 -	1,000.00 -	9,317,855.00 - 8,239,764.00 1,078,091.00 -		0.00	00:00	9,092,926.00 - 2,484,482.00	6,608,444.00-	0.00	6,555,207.00	1,328,000.00-	2,795,195.00 1,467,195.00	00:0	0.00	0.00	5,000.00	25,000.00	20,000.00	54,012.00-	57,012.00 3,000.00
Year- To- Date 763,800.81- 711,311.45 52,489.36-	1,869,825.86- 1,314,326.42 555,499.44-	1,182.00-	4,491,661.95- 4,591,231.02 99,569.07		10,876.51	10,876.51	5,820,857.88- 1,540,619.56	4,280,238.32-	18,750.00-	3,623,282.02	690,007.48-	1,982,748.27 1,292,740.79	13,513.99-	28,346.29	14,832.30	5,000.00-	9,415.09	4,415.09	21,822.00-	12,481.98 9,340.02-
Current Month 69,208.07- 92,160.36 22,952.29	189,190.17- 145,123.92 44,066.25-	0.00	481,012.69- 594,078.75 113,066.06		1,385.19	1,385.19	1,525,751.42- 207,150.05	1,318,601.37-	0.00 513 712 55	513,712.55	41,628.58-	276,598.67 234,970.09	3,802.43-	3,901.27	98.84	00:00	1,354.35	1,354.35	0.00	1,420.82 1,420.82
Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net		Revenue Expend.	Net	Revenue Expend.	Net	Revenue	Net	Revenue	Expend. Net	Revenue	Expend.	Net	Revenue	Expend.	Net	Revenue	Expend. Net
Account Number			Totals:				hea				15									
		_					Je /				표									
<u>Description</u> Child Support (IVD)	Medical Assistance (MA)	Refugee Cash Assistance (RCA)	Income Maintenance	Social Services			Social Service Administrative/Overhea		Social Services/SSTS		Children's Social Services Programs		CIRCLE Grant			CIRCLE Program			"SELF Program" Grant	

HINTEGRATED PHANCIAL SYSTEMS

Revenues & Expend by Prog,Dept,Fund

% of Year 58 58 58	58	28 8 9	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	588 5	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58
% of Bdgt 51	66	60 47	, 110	49 8 8 842	43 46 248	139	40	61 49 28	0 0	51 76 147
Budget 61,000.00- 61,000.00-	59,414.00 - 65,350.00	43,333.00 - 43,333.00	53,911.00 - 53,911.00 0.00	33,000.00 - 31,400.00 1,600.00 -	49,092.00 - 50,000.00 908.00	1,000.00 -	18,000.00 -	280,000.00 - 434,600.00 154,600.00	00:0	1,102,951.00- 1,498,779.00 395,828.00
Year- To- Date 31,370.56- 31,370.56-	39,025,56-42,714.00	26,000.00- 20,213.54 5.786.46-	6,096.17 - 5,737.24 358.93 -	16,100.00- 2,632.98 13.467.02-	20,877.00- 23,125.75 2,248.75	1,390.70-	7,214.00-	169,512.71- 212,270.47 42,757.76	61.10-	560,330.16- 1,140,390.72 580,060.56
Current Month 3,425.80- 3,425.80-	0.00 4,248.20	6,082.00	00.0	3,350.00- 205.00 3,145.00-	2,963.00- 0.00 2,963.00-	00.0	1,081.00-	13,389.51- 15,621.34 2,231.83	8.55-	108,197.93- 119,401.65 11,203.72
Revenue Expend. Net	Revenue Expend.	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net
Rev Exp	Revo Exp	Reve Expe	Reve Expe	Revo Expo	Reve Expe	Reve Expe	Rev Exp	Revo Expo	Reve Expe	Revo Expo
Account Number Revers				Rev Exp		Rev Exp Net	Rev Exp Net	Rev Exp Net		
	FGDM/Family Group Decision Making  Exp	AR/Alternative Response Discretion Fi Rev Exp Exp	PSOP/Parent Support Options Progran  Exp  Exp  Net	Ch Care/Ch Prot Rev Exp Net	CC- Basic Slide Fee/Cty Match to DHS	Child Care/MFIP Rev Exp Exp Not	MFIP/SW MN PIC Rev Exp Exp Exp Not	Chemical Dependency Rev Exp Exp Not	Mental Health (Both Adults/Children) Rev Exp Exp Net	Mental Health/Adults Only Exp Exp Net

THINGRATED FYSTEMS PAGE 8

Revenues & Expend by Prog,Dept,Fund

% of Year 58 58 58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58 58	58 58
% of Bdgt 51 63 63 84	46 49 43	65 48 67	51 268 44	60 61 105	62 54 53	62 54 53	55 59 0	56 59 0
Budget 957,137.00- 1,467,408.00 510,271.00	792,617.00- 417,435.00 375,182.00-	1,090,000.00 - 110,500.00 979,500.00 -	484,000.00 - 17,000.00 467,000.00 -	15,505,393.00 - 16,106,612.00 601,219.00	28,500.00= 348,907.00 320,407.00	28,500.00= 348,907.00 320,407.00	24,851,748.00- 24,851,748.00 0.00	28,459,521.00- 28,459,521.00 0.00
Year- To- Date 491,614.42- 917,951.60 426,337.18	365,242.97- 203,109.41 162,133.56-	707,750.37- 52,979.21 654,771.16-	249,041.42- 45,482.65 203,558.77-	9,261,578.49- 9,893,127.29 631,548.80	17,596.22- 188,507.02 170,910.80	17,596.22- 188,507.02 170,910.80	13,770,836.66- 14,784,029.44 1,013,192.78	15,876,106.69- 16,777,363.55 <mark>901,256.86</mark>
Current Month 28,114.65- 101,801.23 73,686.58	48,628.19- 24,142.29 24,485.90-	107,782.42- 6,771.45 101,010.97-	25,083.03- 19,112.43 5,970.60-	1,913,206.51- 1,302,908.49 610,298.02-	5,235,72- 25,286.43 20,050,71	5,235.72- 25,286.43 20,050.71	2,399,454.92- 1,937,947.23 461,507.69-	2,836,154.90- 2,226,142.81 610,012.09-
Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend.	Revenue Expend. Net	Revenue Expend. Net	Revenue Expend. Net
Number								
Account Nu				Totals:		Totals:	Totals:	
Description Mental Health/Children Only	Developmental Disabilities	Adult Services	Adults Waivers	Social Services Totals:	Information Systems	Information Systems Totals:	Human Services Fund Totals:	987 Accounts

### SOUTHWEST HEALTH AND HUMAN SERVICES CHECK REGISTER JULY 2016

DATE	RECEIPT or CHECK #	DESCRIPTION	+ DEPOSITS	-DISBURSEMENTS	BALANCE
	BALANCE FORWARD				2 200 707 06
7/1/16	18874-18902	Dep	20,288.53		3,288,797.96 3,309,086.49
	69557-69602	Disb	20,200.00	14,516.84	
	69603-69653	Disb		50,893.66	
	1669-1678 ACH	Disb		1,301.25	
170710	18911-18928, 18933,18935-	DIOD		1,301.23	3,242,314.14
7/5/16	18937	Dep	667,922.29		3,910,297.03
7/5/16	9440	Disb		8,528.58	
7/8/16	7390-7407	PAYROLL		135,349.87	
	38334-38578 ACH	PAYROLL		461,880.60	
	18903-18910,18929-				
	18932,18934,18938-18986	Dep	360,771.00		3,665,308.98
	69654-69688	Disb		3,081.96	
	69689-69794	Disb		227,864.58	
	1679-1695 ACH	Disb		2,018.79	3,432,343.65
7/11/16		Disb		13,215.91	3,419,127.74
	18987-19023	Dep	1,163,675.93		4,582,803.67
7/13/16	9442	Disb		9,012.35	4,573,791.32
7/14/16	9443	Disb		53,715.14	4,520,076.18
7/14/16	9444	Disb		639.04	4,519,437.14
7/14/16	9445	Disb	77	33.00	4,519,404.14
7/15/16	19024-19073	Dep	108,891.42		4,628,295.56
7/18/16	69795-69800	Disb	***	9,151.66	4,619,143.90
7/18/16	1696-1696 ACH	Disb		347.20	4,618,796.70
7/18/16	69801-69946	Disb		246,861.66	4,371,935.04
	1697-1706 ACH	Disb		1,044.65	4,370,890.39
7/18/16		Disb		55,570.66	4,315,319.73
	19074-19109	Dep	128,633.49	00,010.00	4,443,953.22
7/20/16		Disb		32,236.77	4,411,716.45
	69947-70042	Disb		10,338.10	4,401,378.35
	70043-70238	Disb		79,792.47	4,321,585.88
	1707-1710 ACH	Disb		2,093.36	4,319,492.52
	7408-7426	PAYROLL		136,331.14	
	38579-38823 ACH	PAYROLL		457,858.25	3,725,303.13
	19110-19153	Dep	229,014.22	+07,000.20	3,954,317.35
7/22/16		Disb	220,017.22	897.05	3,953,420.30
	70239-70324	Disb		8,552.94	3,944,867.36
	70325-70436	Disb		305,949.72	
	1711-1720	Disb			3,638,917.64
7/25/16		Disb		1,193.02	3,637,724.62
	19154-19191		100 000 57	33,028.31	3,604,696.31
7/27/16		Dep Disb	189,829.57	0.040.00	3,794,525.88
	70437-70480	Disb		9,012.20	3,785,513.68
	70437-70480 70481-70540	Disb		8,737.93	3,776,775.75
				72,777.49	3,703,998.26
	1721-1725 ACH	Disb	044 504 00	287.05	3,703,711.21
	19192-19232	Dep	241,521.32		3,945,232.53
7/28/16	20140	Interest	5,733.46		3,950,965.99
					3,950,965.99
					3,950,965.99
					3,950,965.99
	balanced jvp 8/1/16	TOTALS	3,116,281.23	2,454,113.20	

### Adult - Social Services Caseload

Total Programs	2789	2652	5669	
Elderly Waiver (EW)	334	352	362	
Alternative Chemical Developmental  Care (AC) Dependency Disabilities (DD)  (CD)	464	460	452	
Chemical Dependency (CD)	484	403	396	
Alternative Care (AC)	28	23	18	
Adult Services (AS)	842	817	829	
Adult Protective Services (APS)	37	34	20	
Community Health (AMH) Supports	331	306	298	
Adult Adult Essential Adult Mental ceess for Supports Supports cisability actusion CADI)			0	
Adult Community Access for Disability Inclusion (CADI)	14	13	12	
Adult Community Alternative Care (CAC)	242	227	240	
Adult Brain Injury (BI)	14	12	13	
Average	2014	2015	2016	2017

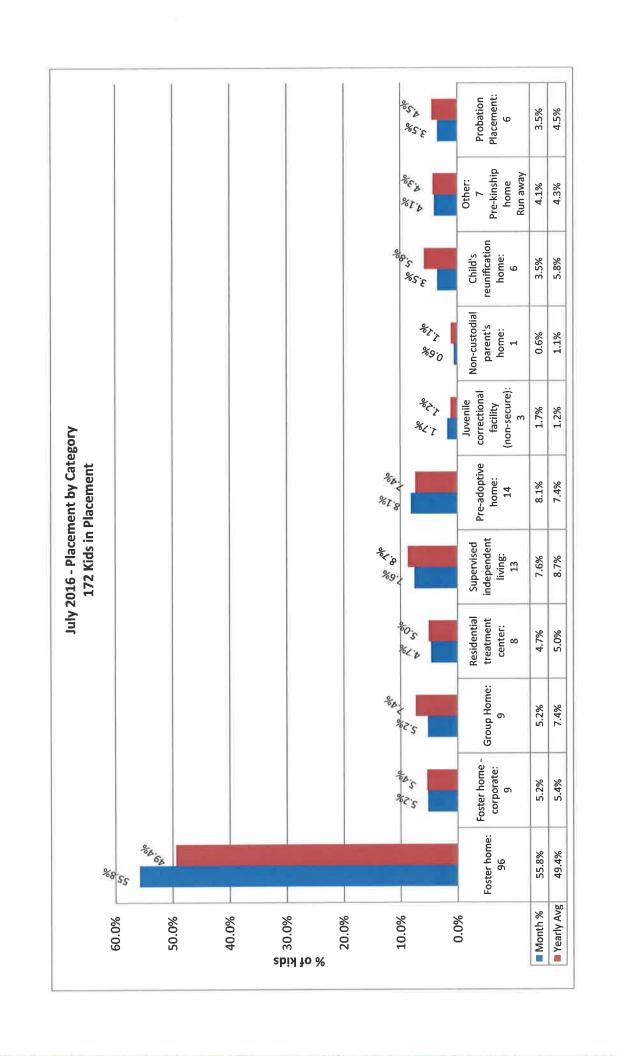
\*Note: CADI name change and there is a new category (Adult Essential Community Supports)

Adult Brain		Adult	Adult	Adult Essential Adult Mental	Adult Mental	Adult		Alternative	Chemical	Developmental	Elderly	Total
_	_	Community		Community	Health (AMH)	Protective	Services	Care (AC)	Dependency	Dependency Disabilities (DD)	Waiver	Programs
Alternative	Alternative			Supports		Services (APS)	(AS)		(CD)		(EW)	
Disability Care (CAC)	_	Care (CAC)										
Inclusion	Inclusion											
(CADI)	(CADI)											
13 237 12		12		0	297	40	815	19	367	452	358	2610
13 238 12	-	12		0	297	42	827	19	412	453	361	2674
13 243 12		12		0	293	44	835	17	370	452	366	2645
13 240 12 (		12 (			294	55	822	17	403	451	362	2669
13 241 12 (		12			303	59	818	17	417	453	367	2700
12 240 12 0		12 0	0		305	09	856	17	407	452	356	2717
12 242 12 0	_	12 0	٥		307	43	837	18	429	451	363	2714
13 240 12	240			0	299	49	830	18	401	452	362	2676

## Children's - Social Services Caseload

Total Programs	449	482	518	
Parent Support Outreach Program (PSOP)	16	18	13	
Minor Parents (MP)	1	1	0	
Early Intervention: Infants & Toddlers with Disabilities	0	0	0	
Children's Mental Health (CMH)	106	96	98	
Child Welfare (CW)	104	127	145	
Child Protection (CP)	127	153	175	
Child Community Alternatives for Disabled Individuals (CADI)	31	30	35	
Child Community Alternative Care (CAC)	4	3	2	
Child Brain Injury (B1)	0	1	2	
Adoption	18	15	17	
Adolescent Independent Living (ALS)	42	38	41	
Average	2014	2015	2016	2017

7 700	Adolescent	Adoption	Child Brain	Child	Child	Child	Child	Children's	Early Inter	Minor	Parent	Total
9107	Independent		Injury (BI)	Community	Community	Protection	Welfare	Mental	vention:	Parents	Support	Programs
) ( )	Living (ALS)			Alternative Care (CAC)	Alternatives for Disabled Individuals	<del>(</del> 2)	(C <b>W</b> )	Health (CMH)	Toddlers with Disabilities	(MP)	Outreach Program (PSOP)	
					(CADI)						,	
January	40	15	2	4	35	179	138	87	0	0	13	513
February	39	15	2	4	34	180	154	85	0	0	13	526
March	39	17	2	4	33	186	145	88	0	0	11	525
April	43	17	1	5	35	193	151	85	0	0	15	545
May	41	19	1	2	36	157	148	87	0	1	14	509
June	42	20	1	5	37	153	136	82	0	0	12	488
July	42	20	0	8	37	166	132	81	0	0	14	500
August												
September												
October												
November												
December												
	[ 41]	18	1	5	35	173	143	82	0	0	13	515



# 2016 KIDS IN OUT OF HOME PLACEMENT - BY COUNTY

														2015
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	91-unf	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	YTD Average	Average
Lincoln	12	11	13	11	11	12	12						12	00
Lyon	55	54	46	44	45	43	45						47	50
Murray	4	9	4	9	5	5	8						5	5
Pipestone	19	21	22	20	19	21	22						21	22
Redwood	74	73	70	79	7.7	92	74						75	59
Rock	14	13	14	13	14	12	11						13	13
Monthly Totals	178	178	169	173	171	169	172	0	0	0	0	0		

### **July 2016:** Total kids in placement = 172

### Total of 14 Children entered placement

4	Lyon	Foster Home
1	Murray	Probation
2	Murray	Foster Home
4	Pipestone	Foster Home
3	Redwood	Foster Home

### Total of 11 Children were discharged from placement (discharges from previous month)

2	Lyon	Probation
2	Pipestone	Group Home
1	Pipestone	Probation
2	Redwood	Group Home
1	Redwood	Pre-Kinship Home
1	Redwood	Non-Custodial Parent's Home
1	Rock	Residential Treatment Facility
1	Rock	Child's Reunification Home

### NON IVD COLLECTIONS

JULY 2016

		,
PROGRAM	ACCOUNT	TOTAL
MSA/GRH	05-420-605.5802	50
TANF (MFIP/DWP/AFDC)	05-420-610.5803	1,476
GA	05-420-620.5803	25
FS	05-420-630.5803	140
CS (PI Fee, App Fee, etc)	05-420-640.5501	1,274
MA Recoveries & Estate Collections (25% retained by agency)	05-420-650.5803	16,626
REFUGEE	05-420-680.5803	0
CHILDRENS		
Parental Fees, Holds	05-431-710.5501	6,026
OOH/FC Recovery	05-431-710.5803	4,040
CHILDCARE		
Licensing	05-431-720.5502	2,750
Corp FC Licensing	05-431-710.5505	600
Over Payments	05-431-721&722.5803	0
CHEMICAL DEPENDENCY		
CD Assessments	05-431-730.5519	5,103
Detox Fees	05-431-730.5520	(1,635)
MENTAL HEALTH		
Insurance Copay	05-431-740.5803	0
Over Payments	05-431-741 or 742.5803	0
DEVELOPMENTAL DISABILITIES		
Insurance Copay/Overpayments	05-431-750.5803	0
ADULT		
Insurance Copay/Overpayments	05-431-760.5803	0
TOTAL NON-IVD COLLECTIONS		36,475

EFFECTIVE DATE: 02/15/12 REVISION DATE: 08/17/16

AUTHORITY: Southwest Health and Human Services Joint Governing Board

### --- TELECOMMUTING ---

### Section 1 - Purpose

a. The intent of Southwest Health and Human Services (SWHHS) Telecommuting Guidelines is to help employees who telecommute and their supervisors understand their obligations and the agency's responsibilities when working from a home office. Telecommuting arrangements should be capable of demonstrating improved customer service and potential cost savings.

### Section 2 - Definition of Telecommuting

a. For purposes of this policy, employees who work from a home office on a regularly scheduled basis will be considered telecommuters. This does not include employees who work from their home on an infrequent basis.

### 1. Part-Time Telecommuter

- The employee will be scheduled to work from home at least 50% of the time. They will agree to share their agency work station with one or more other telecommuters on a pre-arranged basis. The number of telecommuters that will share a work station depends on the amount of time scheduled in the agency work station.
- This agency work station could be personalized as agreed by the telecommuters, but only one computer station and desk will be provided. A lockable, private storage area for each telecommuter may be provided which may or may not be in the immediate work area.

### 2. <u>Full-Time Telecommuter</u>

• The employee will be scheduled to work from home at least 80% of the time. The telecommuter will agree to give up their personal agency work station and share a "hotel" site with up to four other telecommuters.

- c. Employees will keep their supervisor informed of progress on assignments worked on at home and of any problems experienced. Employees will also communicate as needed to ensure meeting the needs of their supervisors, co-workers, clients, and customers.
- d. Employees who telecommute will be expected to perform an additional 10% of job responsibilities of those who do not telecommute. The job responsibilities assigned will be determined by that employee's supervisor.

### **Section 6 - Equipment/Supplies**

- a. SWHHS will provide the following equipment: a personal computer, printer/fax, modem, one adjustable computer table, an ergonomic chair, and a locking file cabinet(s). The agency may also provide two phone lines (data and voice). One additional line for faxing may be requested under special circumstances if the job function requires it. The additional line will be approved on a case by case basis by the supervisor and agency director. Other office supplies required for job function will be provided by SWHHS and will be obtained during the employee's in-office work hours. SWHHS will not reimburse for the cost to install internet or the monthly internet access cost. SWHHS will reimburse for the cost to install a phone line and the monthly phone cost, including long distance for that line.
- b. Equipment, software, and other supplies furnished by SWHHS remain the property of SWHHS and are subject to the same business use restrictions as if located at a SWHHS work site. No personal software may be loaded onto SWHHS owned equipment. (Refer to SWHHS Administrative Policy Number 10 regarding Internet use.)
- c. If SWHHS owned equipment requires maintenance or repair, the employee should contact their supervisor and the Information Technology Services Unit (IT). IT personnel will make arrangements for maintenance or repair of the SWHHS owned equipment and software.
- d. Employees should not transport SWHHS owned IT equipment (with the exception of laptops) without prior approval from IT supervisor.
- e. SWHHS cannot provide technical support to the employee's personally owned hardware or software.
- f. SWHHS does not assume responsibility for any loss, damage, or wear to employee owned equipment or furnishings.

EFFECTIVE DATE: 01/01/16

REVISION DATE: 02/17/16; 08/17/16

AUTHORITY: Southwest Health and Human Services Joint Governing Board

--- Voluntary Donation of Vacation/Medical ---

### **Section 1 - Policy Statement**

a. Southwest Health and Human Services (SWHHS) recognizes that employees may have an individual or family medical emergency that causes a severe impact to them resulting in a need for additional time off in excess of their paid time off. To address this need, all eligible employees will be allowed to donate vacation/medical time from their accrued balance to their co-workers in accordance with the policy outlined below. This policy is strictly voluntary.

### Section 2 - Guidelines

- a. Eligibility
  - In order to be eligible to donate vacation/medical:
    - Must be employed with SWHHS for a minimum of 90 days.
  - Employees who would like to make a request to receive donated vacation/medical:
    - Must be regular full-time or regular part-time (who are normally scheduled to work at least 20 hours) and employed with SWHHS for a minimum of 90 days. Must have also made a minimal initial donation of 4 hours (2 hours vacation/2 hours medical) to participate. SWHHS employees can join the donation bank during open enrollment, which is normally the first part of November for the next calendar year. Once the bank reaches 1200 hours, a minimum donation of two hours per year (1 hour vacation/1 hour medical) will be required for continued participation. If the bank falls under 1200 hours then the next calendar year donation will go up to 4 hours (2 hours vacation/2 hours medical) to fund the bank. Newly hired staff will be given the option to participate after 90 days of employment.
    - Must have a situation that meets the following criteria:
      - Family Health Related Emergency Critical or catastrophic illness or injury of the employee or an immediate family member that poses a threat to life and/or requires inpatient or hospice health care. Immediate family member is defined asspouse, children, parents, grandparents and legal wards of the employee or as allowed by state statute. Examples not limited to:
        - Serious, debilitating illness, impairment, or physical/mental condition that involves treatment in connection with an overnight stay in a hospital, hospice, or residential medical/treatment facility;

- If a request is denied, the employee can appeal to the Director. However, decisions regarding a denied request for this program is not subject to grievances or arbitration.
- Additional Guidelines
  - Employees receiving the donated vacation/medical time will be paid at their normal hourly rate of pay (not at the donating employee's rate of pay). The maximum number hours that an employee can receive is 450 200 per event.
  - Vacation/medical time will be donated to the recipient based on the order received. If the bank is depleted then the request may be denied. However, if the bank is depleted a notice will be posted for additional donations but no individual can donate above the maximum donation in a calendar year. If no hours are donated then the request will be denied.
  - Donated time may only be used for time off related to the approved request.
  - Recipients will not pay back any donated time.
  - SWHHS will not inform the recipient of the names of those donating hours.
  - Donation cannot extend the Family Medical Leave Act (FMLA).
  - When an employee fails to continuously participate in the pool year to year, they must make an initial donation of 4 hours (2 hours vacation/2 hours medical) to rejoin.
  - This program is not available to staff when the injury or illness is work related and worker compensation applies.
  - Elective surgery does not qualify as a catastrophic illness or injury. If complications arise resulting in a serious health condition, the situation may then qualify as a catastrophic illness or injury.
  - Most leave associated with pregnancy does not qualify as a catastrophic illness or injury. If complications arise resulting in a serious health condition for the mother or child, the situation may then qualify as a catastrophic illness or injury.
  - An employee who has given their notice to resign or retire is not eligible to draw hours from the bank.

DHS Bulletins re: HIPAA: 01-29-01: 01-29-02

### --- DATA PRIVACY POLICY AND PROCEDURES ---

### Section 1 - Introduction

- a. The purpose of this policy is to assist the staff of Southwest Health and Human Services in complying with the data privacy statutes to: 1) safeguard information about individuals that the agency collects, stores, and creates; and 2) to facilitate access to information that the agency has collected or created according to existing state and federal statutes and rules., including the Health Care Insurance Portability & Accountability Act (HIPAA) of 1996, also referred to as the "Privacy Regulation," intended to enhanced security and privacy of Individuals Identifiable Health Information (IIHI).
- b. Data privacy is a form of an implied contract between an individual supplying information and the agency needing information to provide services. Implied in this agreement is the intention of supplying information for a specific program purpose. If the information is to be used for another purpose by another program, other individuals or agencies different from public health or human services, the individual must consent to such use. Individuals have the right to know why the information is requested, how it will be used, who will have access to the information. They also have the right to contest accuracy.
- c. The public also has the right to certain information of the agency in order to monitor and evaluate governmental activities. None of these rights are absolute. A privacy policy attempts to maintain a balance between the rights of the individual and the public.

### **Section 2 – General Principles**

### a. Individual Ownership of Data

The MN Government Data Privacy Practices Act maintains individual ownership of the individual data collected. Southwest Health and Human Services will own the paper, forms, and files, whereas the individual owns the data that is on these forms. The agency is the caretaker of the individual's data. The individual in a very real sense controls the use of the data. When questions arise, the individual's consent is the most legal and ethical approach to be used in the release of information.

### b. Program Information

The MN Government Data Privacy Practices Act requires that agencies collect only data which is necessary for the administration of authorized programs. Data which is collected from an individual under the authority of federal or state law must only be used by the program for which it was collected. An exchange of data with personnel outside of the program area must have the individual's signed permission, unless there is a statute that authorizes such release. At the time of collection an individual must be made aware that the data he is they are providing will be shared with other health and human service employees directly involved in providing program services. Staff has a responsibility to maintain data necessary for program purposes and have records and files that are accurate, current, and complete.

### c. Release of Information

If the client has been made aware that sharing of data will take place this data may be transferred without release. If the individual has not been made aware, dissemination of data cannot take place without a signed release from the client, or a law that authorizes access or special permission to release this information after the original Notice of Privacy, sometimes referred to as the Tennessen Warning, was given. The MN Government Data Privacy Practices Act does not distinguish between an individual's benefit to release information and a detriment to the individual's release of information. Whatever category the data falls into, it is categorized for all purposes. Example: The individual's address can no more be disclosed without the individual's consent for purposes of settling estate than it can be for the purpose of locating an accused criminal. Any letters from attorneys, subpoenas, dispositions, interrogatories, court orders, and request of clients to see their file should be channeled through their supervisor. In addition, one of the privacy officers shall also be notified.

### d. Release Policy Exemptions

In general, release policies do not apply in the following circumstances:

- Disclosures for treatment.
- Use or disclosures made to the individual subject of the data.
- Disclosures made to DHS, Office of Civil Rights.
- Use or disclosure as required by law or court order.
- Use or disclosure required for compliance with the privacy regulation.

### e. Written Request Required for Individuals Identifiable Health Information (IIHI)

The Agency will require that any individual requesting access to IIHI put that request in writing. A Request for Disclosure of Information (AG#115) document should be completed. The worker will forward the request to the unit supervisor and send a copy to the Office Services Supervisor for entry into a master log. This procedure applies to all requests with the exception of income verifications. (Note: Income verifications do require releases of information.)

### f. Accounting of Disclosures of IIHI

The Agency will obtain from the Master Data Practices Request Log (Ag#117) and provide, upon request, a 6-year accounting of disclosures made of the individual's IIHI, except for disclosures:

- To carry out treatment, payment or health care operations.
- To the individual data subject (i.e., requests the individual made about his own information).
- To facility directories or to person's involved in the individual's care or other notification purposes (45 CFR 164.510 (b)).
- For national security or intelligence purposes.
- To corrections officials or law enforcement personnel when the individual is in custody (45 CFR 164.512 (k)
- Which were made before the compliance date.

In certain circumstances involving health oversight agencies or law enforcement agencies, the Agency may temporarily suspend the individual's right to receive an accounting of disclosures.

See forms supply for release and request for disclosure forms and log.

Section 3 - The MN Government Data Privacy Practices Act and the Department of Administration Rules Establish the Rules Under Which Data and Information is Compiled, Classified, Maintained, and Distributed

- a. Classification of Data: Data is classified into two main categories and each category is divided into three defined groups.
  - Data on Individuals: Data on individuals is defined as all data in which an individual can be identified as the subject of that data.
  - Public Data on Individuals: Data on individuals is public if the statute or rule does not classify the data as private or confidential and is accessible by the public.
  - Private Data on Individuals: Private data on individuals is data which is not accessible to the public, but is accessible only to the individual subject of that data and can be released only by the subject of the data's consent. WIC data is considered private.
  - Confidential Data on Individuals: Confidential data is data on individuals
    that is classified as confidential by state or federal law, is not accessible
    by the public, and is not accessible to the individual subject of that data.
    Client cannot sign to release this information. At a minimum,
    confidential data includes:
    - o medical or psychological information stamped confidential
    - o names of reporters
    - o adoption records
    - chemical dependency records (per MN Statute Chapter 254A; section 09.)
    - o all information related to IRS IEVS (Income Eligibility Verification Systems), e.g., UNVI or BEER matches.
    - all information related to IRS IEVS (Income Eligibility Verification Systems), e.g., UNVI or BEER matches.
  - Data Not on Individuals: Data not on individuals is all data which is not on individuals and does not allow identification of individuals.
    - Public data is data which is accessible by the public.
    - Non-public data is not accessible by the public.
    - Protected non-public data is data not accessible by the public or the subject of that data.
- b. Summary data means statistical records and reports derived from data on individuals, but in which the individuals are not in any way identifiable. Data or summary data has all data elements that could link the data to a specified individual have been removed and lists of numbers or other data which would uniquely identify an individual is separated from the summary data; it is not available to persons who gain access to or possess summary data. Unless classified elsewhere, summary data is public and may be requested by and made available to any individual or person. Summary data may be requested by a governmental unit if needed for administration and management.

c. Some Management Information System Data maintained by the Agency is not used to make health care decisions, such as management information systems that are used for quality control or peer review analysis (e.g. Info-pac). In accordance with the Privacy Regulation, the Agency is not required to grant an individual access to protected IIHI maintained in these types of information systems.

### Section 4 - Access to Data

### a. Responsible Authority

Each agency, according to the MN Government Ddata privacy. Practices Aact is required to appoint a responsible authority. The responsible authority designates the person in charge of the records and policies concerning data privacy.

The Southwest Health and Human Services Joint Governing Board has appointed the Delirector of the agency as the responsible authority and is authorized to assure that the agency acts in accordance with MN Statutes 13.001 through 12.87 and administrative rules governing data practices 1205.0100 through 1205.2000.

The responsible authority will designate those individuals who are in charge of individual files and systems containing governmental data.

### b. Privacy and Security Officers

Dale Hiland, Social Services Supervisor, and Carol Biren, Public Health Director, are is the designated Privacy Officers for HIPAA purposes. They is person is are responsible for the development and implementation of the data privacy policies and procedures. required by HIPAA Standards for Privacy of Individuals Identifiable Health Information (IIHI). The Privacy Officer also serves as the person to receive complaints and who should provide further information about matters covered by the privacy notice. Karri Harvey, Management Information Supervisor is the designated Security Officer for SWHHS.

### c. Request for Government Data

### 1. Individual Data

When a request is made to view a client's file, this request will be referred to the supervisor in charge of the unit providing service. The supervisor will ensure proper release of information and Request for Disclosure of Information (AG#115) have been obtained. In addition, one of the privacy officers shall also be notified.

### 2. Summary Data

Summary data is public data which does not identify individuals. Preparation of summary data may be requested by any person or individual. The request will be made in writing to the Director or designee. The Agency will inform the requester of any necessary costs involved in summarizing the data. Funds necessary to reimburse the cost shall be collected prior to releasing the information.

3. Public access to records is limited to normal office hours, excluding holidays. Normal office hours of Southwest Health and Human Services are from 8:00 a.m. to 4:30 p.m. Requests for access shall be submitted in writing on form AG#115 and will receive a response immediately or within 10 working days. The public has the right to look at (inspect), free of charge, all public data that the Agency keeps. The public also has the right to get copies of public data. The Government Data Practices Act allows us to charge for copies. The public has the right to look at data, free of charge, before deciding to request copies.

If copies of data are requested, one free copy will be provided to the client only on an annual basis. If a person/entity, other than the client requests copies or electronic transmittal of data of 100 pages or more, SWHHS will require the requesting person to pay the actual costs of searching for and retrieving government data, including the cost of employee time (at lowest office support services specialist rate of pay), for making, certifying, and electronically transmitting the copies of the data, and a copy cost of 25 cents per page but will not charge for separating public from not public data. However, if 100 or fewer pages of black and white, letter or legal size paper copies are requested, actual costs shall not be used, and instead, SWHHS will charge 25 cents for each page copied. If the information cannot be picked up at the local office, the cost of postage will also be charged. No documents will be released until payment has been made.

Summary data is public data which does not identify individuals. Preparation of summary data may be requested by any person or individual. The request will be made in writing to the director. The department will inform the requester of any necessary costs involved in summarizing the data. Funds necessary to reimburse the cost shall be collected prior to releasing the information.

- d. Access to private data is limited to:
  - the subject of the data,
  - entities or individuals given access by expressed written direction of the subject of the data,
  - staff members with the Agency whose work assignments require access,

and

persons designated by the courts.

The intended purpose for which the subject provided the data shall be used as the guiding factor in determining which staff has access to the records. Southwest Health and Human Services board members also have access to agency records. All requests shall be made in person by the person requesting the data.

If access to records is denied, the person requesting access must be informed in writing of the reason why access is being denied.

Release of information of private data to a third party can only be done when written consent of the subject of the data has been obtained. The consent form must identify the individual to whom the information can be released and must contain the following information:

- Identify the individual to whom the information can be released.
- The consent form should state the general purpose for which the requested information would be used.
- The consent form should designate the specific data, appropriate dates, and type of information which is authorized to be released.
- The consent form should be dated and signed.
- The consent form should only be honored if received within 1 year after the date of the signature and can only release information obtained prior to and including the date of the signature.
- The consent form should state that such consent may be revoked by the individual at any time.

Parents have the right to look at and get copies of public and private data about their minor children (under the age of 18). Legally appointed guardians have the right to look at and get copies of public and private data about an individual for whom they are appointed guardian.

Minors have the right to ask the Agency not to give data about them to their parent or guardian. The Agency informs the minor that they have this right. We may ask the minor to put their request in writing and to include the reasons why we should deny their parents access to the data. We will make the final decision about the request based on the minor's best interests. The decision will be made with the staff person's supervisor. Information will be documented in the case notes.

#### e. Verifying Identity

The following constitute proof of identity:

- An adult individual must provide a valid photo ID, such as;
  - o a state driver's license

- o a military ID
- o a passport
- o a Minnesota ID
- o a Minnesota tribal ID
- A minor individual must provide a valid photo ID, such as;
  - o a state driver's license
  - o a military ID
  - o a passport
  - o a Minnesota ID
  - o a Minnesota Tribal ID
  - o a Minnesota school ID
- The parent or guardian of a minor must provide a valid photo ID and either;
  - o a certified copy of the minor's birth certificate or
  - o a certified copy of documents that establish the parent or guardian's relationship to the child, such as;
    - a court order relating to divorce, separation, custody, foster care
    - a foster care contract
    - an affidavit of parentage
- The legal guardian for an individual must provide a valid photo ID and a certified copy of appropriate documentation of formal or informal appointment as guardian, such as;
  - o court order(s)
  - valid power of attorney

Note: Individuals who do not exercise their data practices rights in person must provide either notarized or certified copies of the documents that are required or an affidavit of ID.

#### Section 5 - Access to Medical Information

a. Medical information is considered as private information unless stamped by the provider, "confidential, do not release to data subject," or "confidential pursuant to Minnesota Statutes 144.35," or written notice is obtained from the provider not to release to the data subject.

### b. Access to Designated Record Set

Individual Rights - Individuals have a right to access any protected health information that is used to make decisions about the individual subject of the data, including information used to make health care decisions or information used to determine whether a claim will be paid. The individual has a right to access their "designated"

record set." The right of access also applies to health care clearinghouses, health care providers that create or receive protected IIHI other than as a business associate of the Agency.

For the Agency's purposes, the following is defined as a "designated record set."

- A group of records maintained by the Agency that is: a) the medical records and billing records about individuals; b) the enrollment, payment, claims adjudication, and case management record systems maintained by the Agency; c) used, in whole or in part, by or for the Agency to make decisions about individuals.
- The term "record" means any item, collection, or grouping of information that includes protected IIHI data and is maintained, collected, used or disseminated by the Agency.

### c. Access Limitation Exceptions

The Agency will permit any individual to request access to inspect or copy the designated record set for as long as it is maintained by the Agency with the following exceptions:

- Information compiled in reasonable anticipation of a civil, criminal or administrative action or proceeding.
- Information held by clinical laboratories if access is prohibited by the Clinical Laboratory Improvements Amendment of 1988 (42 USC 263a), e.g., HIV testing.
- Any data determined by Minnesota State Law to be "confidential," i.e.,
  - medical or psychological information stamped confidential
  - o names of reporters
  - adoption records
  - chemical dependency records (per MN Statute Chapter 254A; section 09.)
  - all information related to IRS IEVS (Income Eligibility Verification Systems), e.g., UNVI or BEER matches

Any data not	released due	to confident	ial designation	will be	documented b	y the
agency as to	type, source,	and date.	The individual	will be	provided with	1 this
documentation	n					

#### d. Written Request Required

The Agency will require that any individual requesting access to put that request inwriting.

This is in conformity with the Agency's basic data practices protocol. A Request for Disclosure of Information (AG#115) document should be completed. The worker will

forward the request to the unit supervisor and send a copy to the Office Services Supervisor for entry into a master log.

#### e. Receiving and Processing Requests

Requests for access to IIHI will be handled by the supervisor of the unit. Written requests may be also directed via fax at 507-537-6088 to the attention of the supervisor. The Office Services Supervisor will maintain a Master Data Practices Request Log (AG#116) indicating requests for IIHI data.

#### f. Denying Access

If the Agency denies access to IIHI, the Agency will provide a timely, written denial that states the basis for the denial and the procedures for making a complaint to the Privacy Officer. The individual has a right to a review of the denial of access by an Agency designated licensed health professional who did not participate in the original decision to deny access. Reviewable reasons for denial include but are not limited to the following:

- A licensed health care professional has determined, in the exercise of professional judgment, that the
  access requested is reasonably likely to endanger the life or physical safety of the individual or another person.
- The protected IIHI makes reference to another person (unless such other person is a health care provider) and a licensed health care professional has determined, in the exercise of professional judgment, that the access requested is reasonably likely to cause substantial harm to such other person.
- The request for access is made by the individual's personal representative and a licensed health care professional has determined, in the exercise of professional judgment, that the provision of access to such personal representative is reasonably likely to cause substantial harm to the individual or another person.
- A court order has been obtained allowing the Agency to deny access.

#### g. Complaints Policy

- The Agency will provide a process for individuals to make complaints to the Agency concerningits HIPAA privacy regulations policies and procedures, its compliance with those policiesor procedures or its compliance with the privacy regulations itself.
- The notice provided to individuals will include a brief description of how individuals may file a complaint, including the title, phone number and address to contact for further information on the policies for filing a complaint.
- Complaints will be written on form #AG117 and directed to the Privacy Officer. For purposes of satisfying this component, the Agency will use its current Complaint Intake Log, AG#118
- The Office Services Supervisor will document all complaints received and their disposition. At least annually, the Southwest Health and Human Services Joint Governing Board will be informed of all complaints and their disposition.

### h. Anti-Retaliation Policy

The Agency will not retaliate against any person for exercising a right under the HIPAA privacy regulations, or for filing a complaint, participating in an investigation, or opposing any lawful act relation to the privacy regulations.

f. Appropriate Administrative, Technical and Physical Safeguards

The Agency will reasonably safeguard protected IIHI-private data from any intentional or unintentional use or disclosure that is in violation of the HIPAA privacy standardsMN Governmental Data Practices Act. Records stored in the Agency will be kept secure at all times. Employees who are handling IIHI information private data during the course of the day will protect the privacy of the material.

In the unfortunate event that we determine a security breach has occurred and an unauthorized person has gained access to your data, we will notify you as required by law.

j. Business Associate Relationships and Amending Business Associate Contracts or Agreements

A "business associate" is a person or entity who is not a member of the Agency workforce and who performs a function for the Agency which requires it to use, disclose, create or receive IIHI. The Agency may disclose IIHI to another entity if it receives satisfactory assurances, provided in a written contract, that the business associate will appropriately safeguard the IIHI. If the Agency and business associate are both governmental entities, a memorandum of agreement will provide satisfactory assurances. The requirement for business associates does not apply to:

Disclosures made to a provider for treatment.

- Disclosures made to a health plan sponsor.
- Use or disclosures by a health plan that is a government program providing public benefits, if eligibility for, or enrollment in, the health plan is determined by an agency other than the agency administering the health plan, or if the protected IIHI used to determine enrollment or eligibility in the health plan is collected by an agency other than the agency administering the health plan, and such activity is authorized by law, with respect to the collection and sharing of IIHI for the performance of such functions by the health plan and the agency other than the agency administering the health plan.
- k. -- Alternative Means of Communication Request

The Agency will accommodate all reasonable requests from individuals to receive communication of protected IIHI by alternative means or at an alternative location, provided the individual clearly states that disclosure of all or part of that information could endanger the individual.

#### Miscellaneous

### Restricted Use Request

The Agency will allow an individual to request that the Agency restricts its use and disclosure of IIHI for treatment, payment or health care operations. The Agency is not required to agree to the restriction. However, if the Agency agrees to the restriction, it will not violate that agreement, except for emergency treatment.

Limit Use Disclosures to Those Authorized by the Client

IIHI will be provided to the individual and to the Office of Civil Rights. Disclosure of IIHI will be allowed under the following circumstances: 1) if the client has authorized a use or disclosure; 2) if the disclosure is for health care operations, payment or treatment and the client has signed a consent form for the provider, or a consent form is not required; 3) if the client has agreed to the disclosure for a facility directory or to an individual necessary for the care of the individual; or 4) if the disclosure is one of the social responsibility disclosures and all conditions for such disclosure are met. Social responsibility disclosures include: a) uses and disclosures required by law; b) use and disclosures for public health activities; c) disclosures about victims of abuse, neglect or domestic violence; d) uses and disclosures for health oversight activities; e) disclosures for judicial and administrative hearings; f) disclosures for law enforcement purposes; g) uses and disclosures about decedents; h) uses and disclosures for cadaveric organ, eye or tissue donation purposes;

i) uses and disclosures for research purposes; j) uses and disclosures to avert a serious threat to health or safety; k) uses and disclosures for specialized government functions; and l) disclosures for workers' compensation.

Dissemination of HIPAA Policies and Procedures - The Agency will place a copy of its HIPAA Policies and Procedures for public consumption on its main public bulletin board.

#### Section 6 - Computer Data

a. Information generated by the computer has the same classification of data as that of the individual records and files. Staff will follow the same privacy policies procedure inthe use of computer information as individual records and files. Passwords are considered as non-public data. All agency computers will require passwords with a designated minimum number of characters. Passwords will be changed on a regularbasis. Employees will set their screensavers to "lock" in 5 minutes as a further precaution to protect privacy.

### Section **75** – Security of Individual Files

a. Security of individual files is contained by isolating the case records into the working areas. Authorized clerical people are to have access to these files as well as the other appropriate designated personnel. All case notes are to be maintained within SSIS, with only appropriate personnel having access to this information. Case notes created outside of SSIS must be

imported and maintained within the SSIS system.

In order to provide proper data security in access to records, staff shall make every effort to return case files to their respective file drawer at the end of each working day. Files shall not be kept on staff members' work area over night unless their office door is locked. Not more than a reasonable number of 3 files shall be kept on a staff member's desk at one time. If a staff member is to conduct an interview at their desk, files on their desk should be put out of sight so that they cannot be seen by any other clients.

No case records shall leave the office without the knowledge of a supervisor. If a record is taken out of the office and out of the building, it shall be transported in the appropriate container that has a designation, Property of "Southwest Health and Human Services" on it.

The Agency will provide access to IIHI only to those employees on a "need to know" basis. Employees will only be given information that the employee needs to have in order to accomplish a given function and only for proper administration of an appropriate health-related program and HIPAA.

- a. Staff members must also recognize that any information that is gained through work concerning clients is not to be talked about with any other person who does not have the need to know this information. It is also the policy of the agency that cases shall not be discussed in the break room, halls, or any place where other people may gain access to that information within physical limitation of the agency.
- Any person who willfully violates provisions of the Minnesota Governmental Data Privacy Practices Act Law or any lawful rules and regulations can be guilty of a misdemeanor.
   Willful violation of the Southwest Health and Human Services privacy policy constitutes just cause for suspension without pay and/or dismissal of the individual.
- b. Employee Sanctions: If there is a report of non-compliance or if employees fail to comply with the Agency's privacy and security policies or procedures, the Agency will apply appropriate disciplinary sanctions.

#### Section 8 - Collection and Maintaining of Data

a. Any person who willfully violates provisions of the Minnesota Data Privacy Law or any Inaccordance with Minnesota Statutes 13.03 to 13.97, Minnesota Data Privacy Act,
Southwest Health and Human Services is required to prepare and make available to the
public a public document on the data it collects and maintains. All Southwest Health and
Human Services forms are maintained in the FORMS folder on word processing. A list of
forms may be printed for the public to view.

b.	In accordance with the most current MN DHS County Human Services General Records
	Retention Schedule and the most current SSIS Business Rules for Purge, Southwest Health
	and Human Services will retain records for the period of time recommended by the State.
	At the discretion of supervisors, some units may retain "can increase" (per SSIS) records
-	longer than required for the purposes of enhanced accuracy, effectiveness, and customer
	service. (Any extended time periods will be noted on hard copies of retention schedules
	available in each office).

### Section 96 - Individual's Right to Contest Data and/or Request to Amend IIHI

- a. An individual, parent of a minor or legal guardian has a right to contest the public or private data collected upon himself by the human services department Agency. The individual needs to be informed at intake that he has the right to contest this data.
- b. The individual, parent of a minor or legal guardian shall notify the agency in writing describing the nature of his contention, disagreement with any specific data contained in the file. A staff person will assist the individual wishing to contest such data. The written notice shall become part of the individual file. If corrections in data need to be made, these will be done by the appropriate staff person. An individual, parent of a minor or legal guardian will be notified in writing about the corrections. If no corrections are necessary, the client, parent of the minor or legal guardian shall be notified of that decision. If files of other individuals have the same inaccuracy, the staff will be instructed to make necessary corrections and send letters of notification to the individuals. If there is any disagreement between the agency and the client, parent of a minor or legal guardian that a satisfactory conclusion has not been reached, the client, parent of the minor or legal guardian has the right to appeal this to the Department of Administration.
- For more information on requesting an amendment as it pertains to the Privacy
   Regulation, refer to sections on Amendment Requests, Personnel Policy #0046
   (HIPAA), pages 6 and 7.

### Section **107** - Simplified Classification Lists

- a. Data collected during a criminal investigation is classified as confidential by Minnesota Statutes 13.39, Subdivision 2.
- b. Adoption records are classified as confidential by Minnesota Statutes 259.27, Subdivision 3.
- c. Child protection records are classified as private and/or confidential by Minnesota Statutes 626.556, Subdivision 11.

- d. Chemical dependency records are classified as private by 42 CRF 2.1 1976.
- e. Licensing records are classified as public, except personal and personal financial information about family day care and foster care records. All information on the actual license for family day care or foster care is public except social security number and reference. (Licensing information being used in an investigation is protected non-public.)
- f. Data pertaining to medical providers who provide medical services to individuals under the State MA program, including their names and information pertaining to their financial reimbursement for providing such services, is public.
- g. Vendors of services are not classified as individuals under the data privacy law.
- h. Limited medical information which a physician determines in writing to be harmful to the individual subject of that information or when a physician determines in writing that writing might cause the individual subject of the information to do harm to another person or himself may be classified as confidential under Minnesota Statutes, Section 144.335.

Personnel records of all public agencies, including the Merit System, are classified as public except for that information classified as private under Minnesota Statutes. The following data about public employees is public information: name, actual gross salary, salary range, contract fees, pension, value and nature of employee's fringe benefits, and the basis for and the amount of any added remuneration including expense reimbursement. In addition to salary; job title, job description, education, training and background, previous work experience, date of first and last employment, the status of any complaints or charges against the employee (whether or not the complainer charged resulted in disciplinary action), the final disposition of any disciplinary action, work location, work telephone number, payroll time sheets that are used to account for employees' work time (except to the extent that the release of time data would reveal the employee's reason for the use of sick or other medical leave or other non-public data), the city and county of residence. This is all contained in Minnesota Statutes Section 13.43, Subdivision 2.

i. WIC data is considered private.

#### Section 11 - Tennessen Warning

a. The Tennessen Warning is a statement which must be provided to all data subjects any
time they are asked to provide private or confidential information about themselves.
 Another term for this, rather than the Tennessen Warning, is the Privacy Rights Statement
(AG#009). The Tennessen Warning is a provision of the data privacy law which deals with
the individual's right to know what a government agency does with the information that
the agency collects about that individual and with whom this information will be shared.

# <del>-</del>	informs the individual as to which agencies authorized by statutes, federal law, or classification will have access to data.
	The Tennessen Warning may take one of two forms. It may be: 1) program or activities—specific, or 2) a broader version to deal with all programs and activities of the collecting—agency. The Tennessen Warning may be verbal or written. If written, a signed copy shall—be in the case file. If verbal, it shall be documented in the case dictation.
	If the agency has failed to notify the data subject of the use or dissemination of a particular piece of information (even if there is statutory authority for the dissemination of the data), the data may not be used or disseminated for that purpose unless a signed-consent of release is obtained for that purpose.
<del>b.</del>	<del>Conditions</del>
	The law requires that any time an individual is asked by any staff person in an agency to provide private or confidential data about himself or herself a Tennessen Warning must be given to that individual. This warning must be given when the data subject is an individual, the data is private or confidential, and the data is needed in the administration of a program. Tennessen Warning does not need to be given when the data subject is not an individual, the data is public, non-public, the data is volunteered, the data is about a third party or an employee of a government agency.
	The Tennessen Warning and the informed consent for release of information are similar in that they both deal with the release of data. The informed consent for release of information provides the data subject with an opportunity to control the use of the information about him or her maintained by an agency. The Tennessen Warning on the other hand is an attempt to keep the individual informed as to what an agency does with the data it maintains and who will have access to that data. It is important to remember that a signed consent for release of information must be obtained when there is statutory base for the release of data. Data may only be used by an agency in accordance with the purposes it informed the data subject of when the data was collected.
_	The law does not specify that the Tennessen Warning be in writing or signed, but this method is obviously the preferred method since it is concrete proof that the Tennessen Warning was given. One copy of the signed Tennessen Warning should be placed in the data subject's file and the data subject should be given another copy to take with them.
_	All forms which ask for private or confidential data must contain a Tennessen Warning. If the Tennessen Warning is not included on the form, then the individual should receive a Tennessen Warning on a separate sheet at the same time s/he is asked to compete the form.

All new staff shall be informed of the provisions of the data privacy policy and shall receive a copy of the local agency policy. Periodically, at least once a year, staff training

will be conducted either formally or informally to review the data privacy act.
 The Agency will train all members of its workforce in the policies and procedures adopted by the Agency necessary to comply with the HIPAA privacy regulations.
 Any person who willfully violates provisions of the Minnesota Data Privacy Law or Rules and Regulations is guilty of a misdemeanor. Willful violation of the Southwest Health and Human Services Privacy Policy constitutes cause for suspension without pay and/or dismissal of the employee.

Agency Forms Regarding This Policy:

AG#009 -- Notice of Privacy Rights-Statement/Tennessen Warning

AG#115 – Request for Disclosure of Information

AG#116 - Master Data Practices Request Log

AG#117 - Data Practices Complaint Intake Form

AG#118 - Data Practices Complaint Intake Log

# **DOCUMENT SYSTEM RECOMMENDATIONS**

## Prepared For:

Client Name: Kar

**Karri Harvey** 

**Company Name:** 

SW Health & Human Services

Address:

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Marshall, MN 56258

Phone:

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Date:

7/25/2016

## Prepared By:

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Marco can help you

manage your information

by applying network

expertise to

voice, data, video,

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### PaperCut MF Solution

PaperCut MF is a simple, low cost application that reports and manages user activity in printers and multi-function devices.

Eliminate waste, encourage responsible behavior, and make users and departments accountable for their usage.

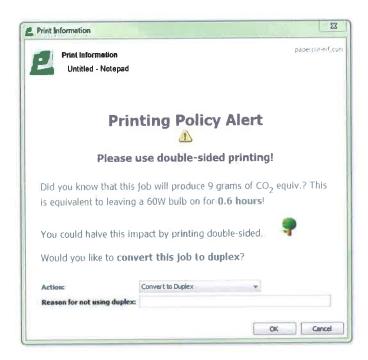
PaperCut MF includes embedded software that runs on your copier/MFD to enable tracking, control and secure print release directly from the device's panel.

PaperCut MF is easily configured and is suitable for sites of any size regardless of environment, platform or MFD/printer make and model. PaperCut's solutions are currently in use in over 50,000 sites worldwide and translated into 25 languages, making PaperCut MF a product you can both trust and easily afford.

### **Intuitive and Easy to Use**

PaperCut MF is regarded as the simplest system of its type to deploy and manage. System administrators have full access to administration and configuration via a familiar web interface. It offers:

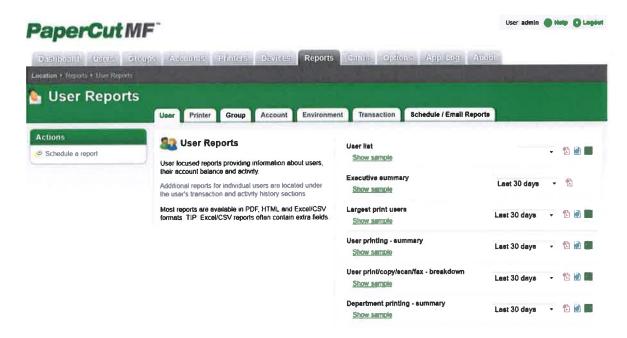
- User directory (eg. Active Directory and others)
- Integration and automatic user account creation
- Secure print release and Find-Me printing
- Administrator dashboard with real-time status updates
- Web Print: Driverless printing for wireless devices
- Optional client and account billing
- Ability to encourage responsible use via popup notifications





### **Detailed Reporting**

PaperCut includes over 50 one-click reports available for online viewing, printing or export. Reports address all areas ranging from detailed page logs to summaries by user, department, device or environmental impact. Administrators can create ad-hoc reports by applying filter conditions and reports can be emailed to specified people on a regular schedule.



## **Copy Tracking & MFP Integration**

At the core of PaperCut MF is the ability to interface directly with MFD hardware to track off-the-glass functions such as copy, scan, fax and secure print release. PaperCut has worked directly with leading MFD manufactures to bring our software directly to the MFD at a firmware level. To complete the solution offering across all devices PaperCut MF also supports hardware copier terminals from multiple vendors.

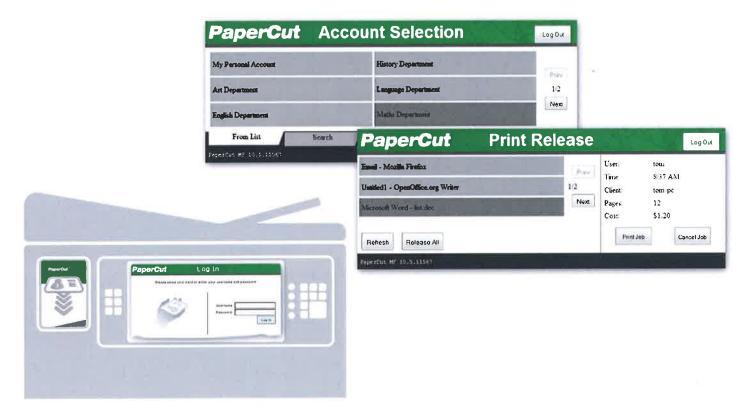




#### **Embedded Software**

For printing PaperCut authenticates and tracks print jobs at the server layer before they pass to the MFD. To track off-the-glass device usage such as copying usage the authentication and tracking step needs to be done on the device itself. Where possible this is accomplished using embedded software. The embedded software runs on the MFD and works with the PaperCut Server to bring the same experience offered with printing to direct device usage. This includes:

- Ability to select shared accounts (e.g. projects/departments/clients) if the user has access to this feature
- User authentication using various methods (Username/Password, Card swipe, Employee ID and/or PIN)
- Ability to release secure held print jobs
- Tracking and recording of all usage is sent across to the central PaperCut MF server
- Group based access control
- Embedded solutions also offer other service such as the ability for users to self-associate a new swipe card with their account and check their account balance (in quota controlled environment).





PaperCut Solution Pricing	Price
PaperCut Server Software Up to 150 User Licenses	\$165/mo
Software Implementation, Configuration and Training	included
5-years Support, Upgrades & Maintenance <sup>±</sup>	included
3) HID Prox Plus Card Readers for Marshall MFPs	included
<sup>±</sup> Valid Software Maintenance & Support Contract entitles Customer to unlimited phone support and upgrade soft available. Installation of upgrade software is considered Professional Services, and applicable rates would apply Software Maintenance & Support Contract is in place, Marco could provide support at applicable rates and on a b	/. If no valid
Optional Supplement extend existing maintenance contract to HP Printers  Covers all toner, maintenance, parts and labor for existing HP Printers  Black and White Prints included per Month: 43,917  Black and White Print Overages: \$0.0135 / Print  Color Prints included per Month: 14  Color Print Overages: \$0.095 / Print  Estimated \$100.39 a month savings based on cartridge yields and monthly usage	<b>\$594.23/m</b> c
The above pricing does <u>not</u> include applicable sales tax.  Prices quoted are subject to change and should be verified before placing your o	order.
Purchase Approval Signature Date	

Signing this document indicates that you have read this document, are indicating your approval to purchase the proposed items listed above, and have the authority to do so.