



SOUTHWEST
HEALTH & HUMAN
S E R V I C E S

"Committed to strengthening individuals, families and communities by providing quality services in a respectful, caring and cost-effective manner."

Board Agenda
Wednesday January 19, 2022
Commissioners Room
Government Center, 2nd Floor
Marshall
9:00 a.m.

HUMAN SERVICES

- A. Call to Order

- B. Pledge of Allegiance

- C. Election of Officers
 - 1. Elect Chairperson and Vice Chairperson for Human Services Board
 - 2. Appoint members of Adult Mental Health Consortium
 - 3. Appointment of Recording Secretary

- D. Consent Agenda
 - 1. Amend/Approval of Agenda
 - 2. Identification of Conflict of Interest
 - 3. Approval of 12/15/2021 Board Minutes

- E. Introduce New Staff:

- F. Employee Recognition:
 - Venessa Bahr, 1 year, Child Support Officers, Redwood Falls
 - Mary Bose, 1 year, Public Health Nurse, Pipestone
 - Sherri Pickthorn, 10 years, Social Services Supervisor, Marshall
 - Rhonda Lux, 15 years, Child Support Officer, Redwood Falls

HUMAN SERVICES (cont.)

G. Financial

H. Caseload

	<u>12/21</u>	<u>12/20</u>	<u>11/21</u>	<u>10/21</u>
Social Services	3,717	3,601	3,724	3,712
Licensing	405	419	407	408
Out-of-Home Placements	157	153	165	170
Income Maintenance	13,466	12,893	13,431	13,472
Child Support Cases	2,908	3,113	2,916	2,914
Child Support Collections	\$707,773	\$728,297	\$687,471	\$722,512
Non IV-D Collections	\$231,478	\$235,903	\$243,789	\$50,005

I. Discussion/Information

1. Stacy Jorgensen and Heather Bruse-Substance Use Disorder Program

J. Decision Items

1. Income Maintenance Policy 02 – EA Policy

COMMUNITY HEALTH

K. Call to Order

L. Election of Officers

1. Elect Chairperson and ViceChairperson for Community Health Board
2. Appoint SCHASC Representative and Alternate

M. Consent Agenda

1. Amend/Approval of Agenda
2. Identification of Conflict of Interest
3. Approval of 12/15/2021 Board Minutes

N. Financial

COMMUNITY HEALTH (cont.)

O. Caseload	<u>12/21</u>	<u>11/21</u>	<u>10/21</u>
WIC	N/A	1915	1928
Family Home Visiting	31	31	32
PCA Assessments	10	1	8
Managed Care	239	175	194
Dental Varnishing	0	0	0
Refugee Health	1	1	0
Latent TB Medication Distribution	19	8	6
Water Tests	76	118	119
FPL Inspections	32	40	57
Immunizations	12	46	44
COVID Vaccine Admin	33	17	2
Car Seats	8	9	10

- P. Discussion/Information
1. Public Health Overview – Carol Biren

- Q. Decision Items
1. Acuity Renewal
2. Public Health Infrastructure funds – Carol Biren

GOVERNING BOARD

- R. Call to Order
- S. Election of Officers
1. Elect Chairperson and ViceChairperson for Governing Board
2. Appoint members of Executive Committee
3. Appoint members of Finance Committee
4. Appoint members of Personnel Committee
5. Appoint members of Insurance Committee
- T. Consent Agenda
1. Amend/Approval of Agenda
2. Identification of Conflict of Interest
3. Approval of 12/15/2021 Board Minutes

GOVERNING BOARD (cont.)

U. Financial

V. Human Resources Statistics

	<u>12/21</u>	<u>12/20</u>	<u>11/21</u>	<u>10/21</u>
Number of Employees	230	229	231	232
Separations	7		3	2

W. Discussion/Information

1. MCIT Certificate of Excellence
2. OSHA Vaccine Guidelines- Personnel Policy 31

X. Decision Items

1. Dorian Cam, Information Technology Specialist, probationary appointment (12 months), \$21.00 hourly, effective 1/3/2022
2. Victoria Skorczewski, Registered Nurse, probationary appointment (12 months), \$23.61 hourly, effective 1/10/2022
3. Wendy Crawford, County Program Specialist, probationary appointment (6 months), \$26.29 hourly, effective 1/10/2022
4. Saul Ibarra, County Agency Social Worker CPS, probationary appointment (12 months), \$24.36 hourly, effective 1/31/2022
5. Tracie Balsley, Child Support Officer probationary appointment (12 months), \$19.43 hourly, effective 1/31/2022
6. Amber Kinner, Circle Specialist reclassification to County Agency Social Worker, probationary appointment (6 months), \$25.48 per hour, effective 1/19/2022
7. Amendment to Services Agreement with Preferred One
8. IT request to pay annual MnCCC invoice including IFS annual fees.
9. IT request to purchase Mobile Device Management (MDM) solution for agency cellular devices
10. Donations:
 - a. Jeff and Jeanne Knott donated 2 children's suitcases and \$5000 to foster children in need
 - b. Presbyterian Church Women donated diapers, and hand knitted winter accessories to Rock County WIC participants
 - c. Anonymous donation of Christmas gifts for 2 families within our service area
 - d. Living Word Church donated from their PJ & Book Project, to give 20 families of foster children a book and pajamas for Christmas. Included was 15 extra pajamas size NB to 4T, 10 books and 6 blankets for foster children
 - e. Marshall High School FCA donated 20 blankets to be included with the Living Word Church donation
 - f. St. Leo's Church quilting ladies in Pipestone donated 2 baby quilts for families in need
 - g. Pastor Charles Boeder from Pipestone donated 3 baby quilts to families in need
 - h. Tasha Kuehn donated a backpack to the foster care or adoption unit needs

11. Contracts

Y. Adjournment

Next Meeting Dates:

- **Wednesday, February 16, 2022 – Marshall**
- **Wednesday, March 16, 2022 – Marshall**
- **Wednesday, April 20, 2022 – Marshall**

SOUTHWEST HEALTH & HUMAN SERVICES

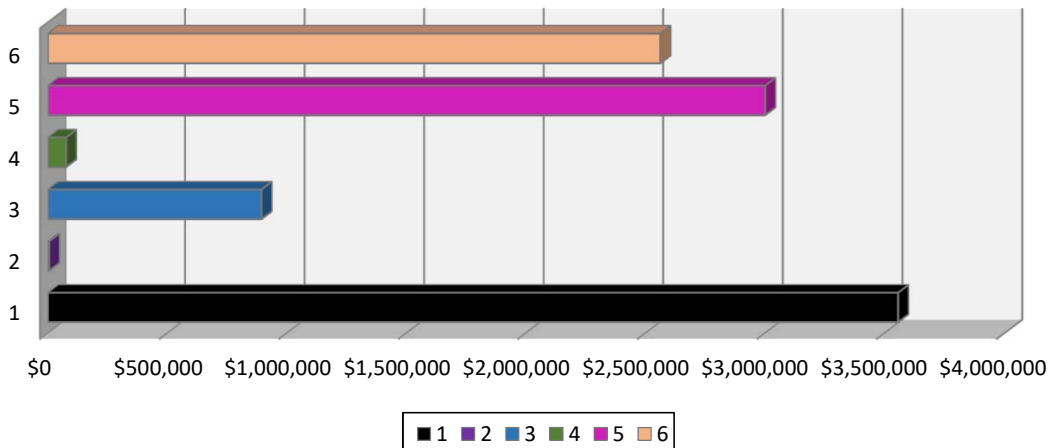
Ivanhoe, Marshall, Slayton, Pipestone, Redwood and Luverne Offices

SUMMARY OF FINANCIAL ACCOUNTS REPORT For the Month Ending: **November 30, 2021**

* Income Maintenance * Social Services * Information Technology * Health *

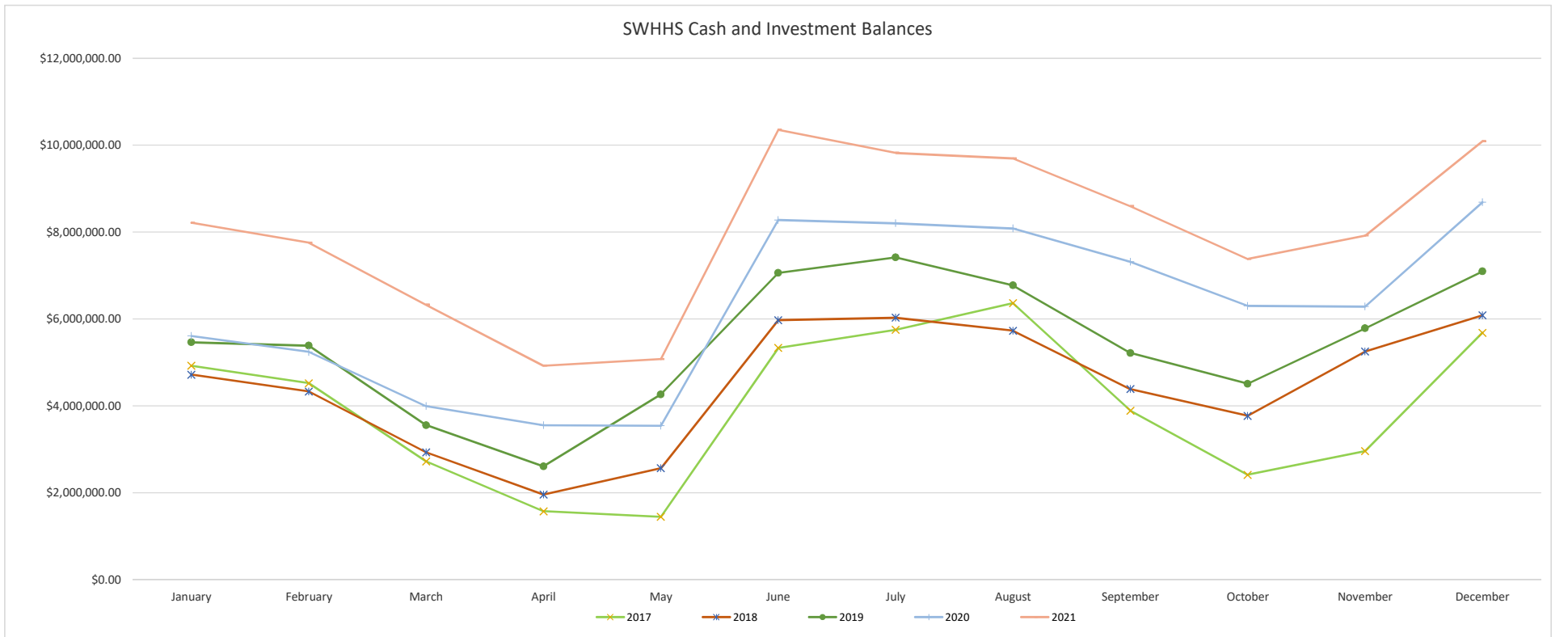
Description	Month	Running Balance	
BEGINNING BALANCE		\$5,386,018	
RECEIPTS			
Monthly Receipts	2,744,507		
County Contribution	4,107,219		
Interest on Savings	37		
TOTAL MONTHLY RECEIPTS		6,851,763	
DISBURSEMENTS			
Monthly Disbursements	8,681,923		
TOTAL MONTHLY DISBURSEMENTS		8,681,923	
ENDING BALANCE		\$3,555,857	
REVENUE			
<i>Checking/Money Market</i>	<i>\$3,555,857</i>		
<i>SS Benefits Checking</i>	<i>\$4,682</i>		
<i>Bremer Savings</i>	<i>\$892,887</i>		
<i>Great Western Bank Savings</i>	<i>\$75,519</i>		
<i>Certificate of Deposit</i>	<i>\$3,000,000</i>		
<i>Investments - MAGIC Fund</i>	<i>\$2,561,518</i>		
ENDING BALANCE		\$10,090,463	Dec 2020 Ending Balance \$8,688,762
DESIGNATED/RESTRICTED FUNDS			
Agency Health Insurance		\$1,025,248	Dec 2020 Ending Balance \$1,132,235
LCTS Lyon Murray Collaborative		\$191,749	
LCTS Rock Pipestone Collaborative		\$47,558	
LCTS Redwood Collaborative		\$63,574	
Local Advisory Council		\$678	Dec 2020 Ending Balance
AVAILABLE CASH BALANCE		\$8,761,657	\$7,304,664

REVENUE DESIGNATION



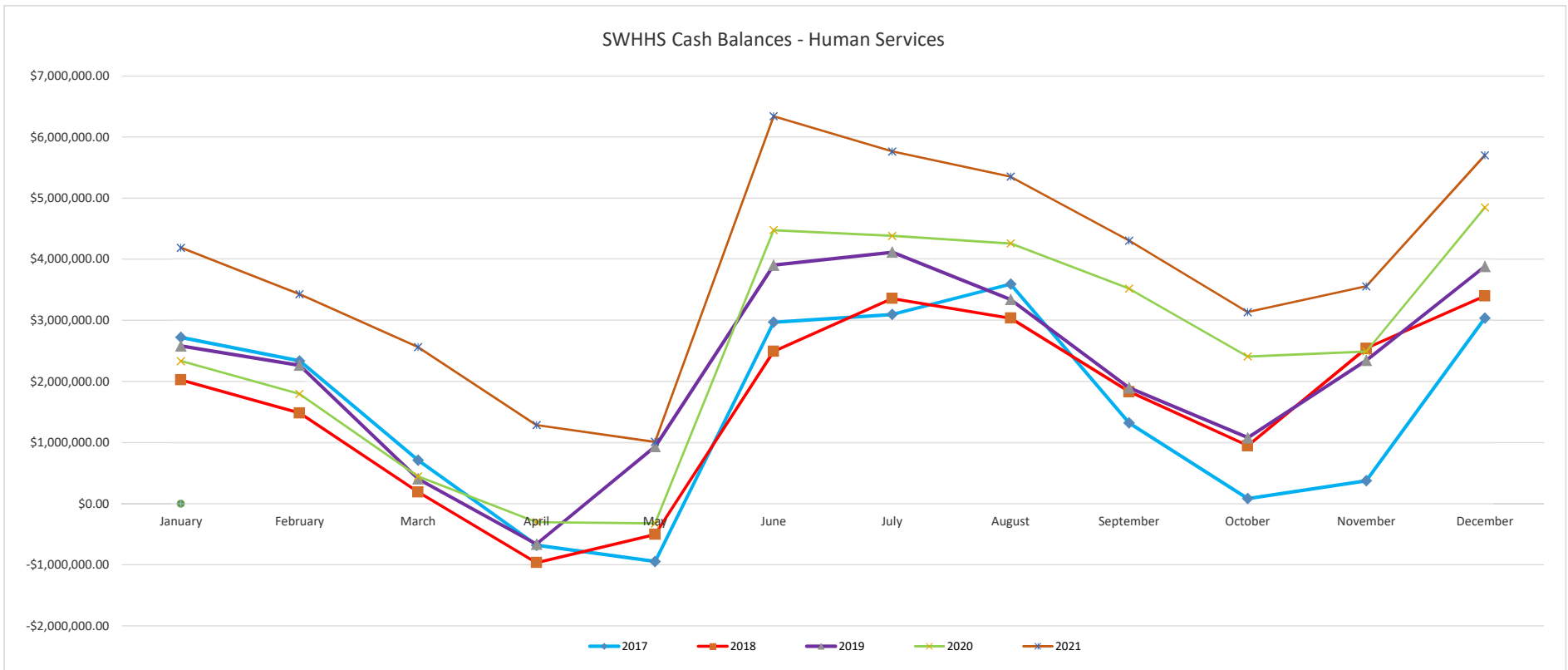
SWHHS
Total Cash and Investment Balance by Month - All Funds

	January	February	March	April	May	June	July	August	September	October	November	December	Average for Year
2017	\$4,926,902.34	\$4,524,066.02	\$2,727,751.26	\$1,578,173.97	\$1,451,585.61	\$5,337,553.73	\$5,754,867.08	\$6,366,564.57	\$3,893,362.07	\$2,417,547.50	\$2,962,222.15	\$5,684,746.63	\$3,968,778.58
2018	\$4,721,044.88	\$4,333,938.53	\$2,935,770.10	\$1,965,449.62	\$2,570,090.71	\$5,977,407.40	\$6,033,326.24	\$5,731,633.62	\$4,391,517.44	\$3,775,199.56	\$5,252,398.36	\$6,085,906.40	\$4,481,140.24
2019	\$5,468,300.08	\$5,390,753.05	\$3,560,027.40	\$2,614,293.54	\$4,269,080.30	\$7,062,814.89	\$7,420,076.79	\$6,778,561.83	\$5,219,902.01	\$4,511,324.16	\$5,788,830.92	\$7,097,094.23	\$5,431,754.93
2020	\$5,612,100.09	\$5,244,836.41	\$3,999,085.28	\$3,557,399.16	\$3,544,281.51	\$8,279,950.83	\$8,206,914.72	\$8,087,152.70	\$7,320,202.93	\$6,302,908.56	\$6,288,111.05	\$8,688,761.65	\$6,260,975.41
2021	\$8,213,250.83	\$7,755,540.60	\$6,331,255.58	\$4,926,907.49	\$5,077,191.48	\$10,354,544.54	\$9,823,063.10	\$9,696,380.41	\$8,596,377.19	\$7,380,331.30	\$7,918,904.38	\$10,090,463.28	\$8,013,684.18



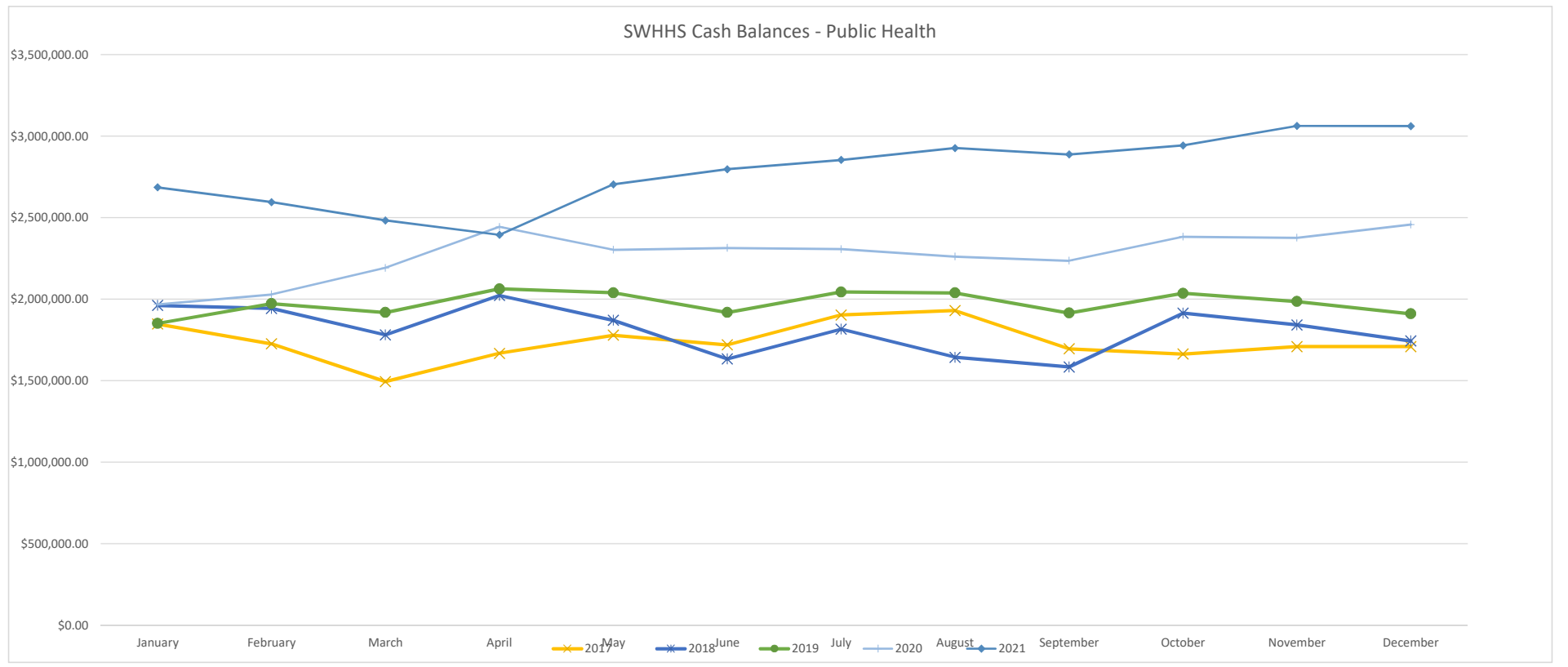
SWHHS
Total Cash and Investment Balance by Month - Human Services

	January	February	March	April	May	June	July	August	September	October	November	December	Average for Year
2017	\$2,721,514.18	\$2,337,060.47	\$710,988.71	-\$678,564.48	-\$945,146.15	\$2,972,035.68	\$3,096,420.77	\$3,593,641.96	\$1,322,585.71	\$84,999.25	\$377,552.55	\$3,035,263.95	\$1,552,362.72
2018	\$2,027,812.89	\$1,484,259.33	\$191,366.90	-\$965,731.97	-\$501,975.29	\$2,490,788.49	\$3,357,738.65	\$3,035,839.30	\$1,833,134.33	\$948,482.40	\$2,542,047.76	\$3,397,063.22	\$1,619,364.83
2019	\$2,581,063.09	\$2,265,158.91	\$405,973.82	-\$661,408.85	\$934,705.49	\$3,904,218.27	\$4,115,284.54	\$3,342,408.83	\$1,895,296.62	\$1,080,003.92	\$2,347,069.20	\$3,881,423.66	\$2,174,266.46
2020	\$2,332,934.55	\$1,794,776.37	\$446,580.09	-\$301,075.40	-\$322,039.73	\$4,477,838.46	\$4,384,474.68	\$4,260,536.62	\$3,518,651.39	\$2,410,104.32	\$2,492,480.39	\$4,846,662.00	\$2,528,493.65
2021	\$4,187,134.17	\$3,427,813.26	\$2,563,120.41	\$1,286,019.28	\$1,010,954.13	\$6,340,125.80	\$5,763,584.58	\$5,352,275.38	\$4,305,643.19	\$3,134,667.60	\$3,557,047.37	\$5,699,958.61	\$3,885,695.32



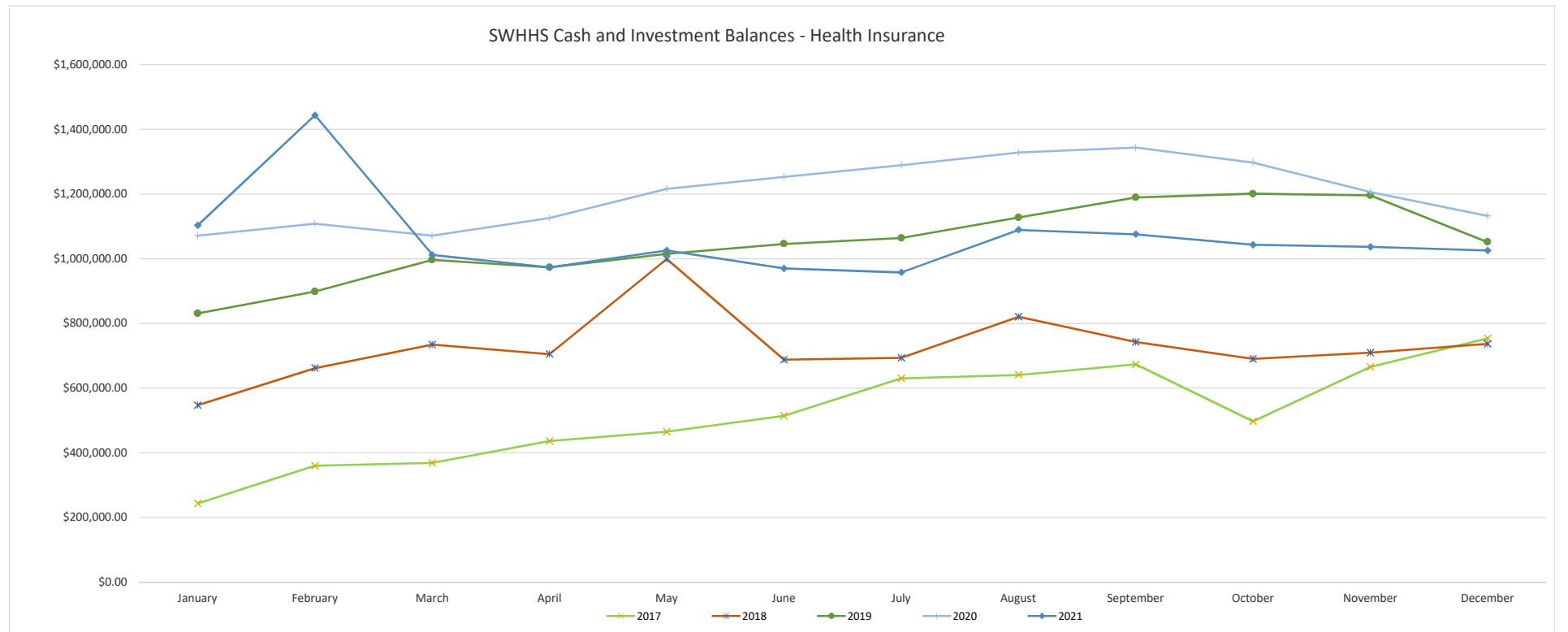
SWHHS
Total Cash and Investment Balance by Month - Public Health Services

	January	February	March	April	May	June	July	August	September	October	November	December	Average for Year
2017	\$1,847,930.47	\$1,726,463.73	\$1,494,923.91	\$1,667,703.90	\$1,778,696.76	\$1,720,044.88	\$1,903,354.71	\$1,930,710.27	\$1,695,805.50	\$1,663,861.45	\$1,709,269.13	\$1,709,425.15	\$1,737,349.16
2018	\$1,962,214.72	\$1,943,637.75	\$1,780,622.98	\$2,023,315.56	\$1,870,382.57	\$1,633,344.06	\$1,816,127.45	\$1,643,850.72	\$1,584,218.99	\$1,914,793.23	\$1,842,417.33	\$1,743,836.48	\$1,813,230.15
2019	\$1,851,277.80	\$1,972,764.31	\$1,918,434.61	\$2,063,608.18	\$2,039,616.86	\$1,918,780.30	\$2,044,401.82	\$2,039,261.99	\$1,915,329.19	\$2,036,424.83	\$1,985,685.37	\$1,910,997.42	\$1,974,715.22
2020	\$1,967,807.21	\$2,029,158.92	\$2,191,628.66	\$2,443,036.94	\$2,302,678.55	\$2,314,814.13	\$2,307,089.45	\$2,261,644.38	\$2,236,196.53	\$2,383,533.05	\$2,377,097.32	\$2,458,002.48	\$2,272,723.97
2021	\$2,686,372.79	\$2,595,490.74	\$2,483,393.31	\$2,394,881.79	\$2,704,232.84	\$2,797,102.25	\$2,854,166.91	\$2,927,270.22	\$2,887,651.14	\$2,943,305.87	\$3,062,913.28	\$3,061,698.33	\$2,783,206.62



SWHHS
Total Cash Balance by Month - Health Insurance

	January	February	March	April	May	June	July	August	September	October	November	December	Average for Year
2017	\$243,431.96	\$360,090.41	\$369,063.91	\$436,168.38	\$465,168.83	\$514,005.00	\$629,735.43	\$640,875.17	\$673,434.33	\$497,527.63	\$665,075.30	\$753,857.36	\$520,702.81
2018	\$547,461.08	\$661,779.26	\$734,590.83	\$705,226.64	\$998,994.04	\$688,218.46	\$693,431.75	\$820,833.21	\$742,653.73	\$690,065.54	\$709,870.88	\$736,904.37	\$727,502.48
2019	\$830,786.86	\$898,632.50	\$996,671.64	\$973,046.88	\$1,015,393.62	\$1,046,007.99	\$1,064,138.10	\$1,127,623.68	\$1,189,707.87	\$1,200,976.08	\$1,195,846.02	\$1,051,604.82	\$1,049,203.01
2020	1,070,978.00	1,108,164.79	1,071,726.42	1,126,237.51	1,216,443.58	1,252,789.13	1,289,386.59	1,328,430.70	1,343,792.01	1,297,527.65	1,206,581.80	1,132,234.63	\$1,203,691.07
2021	1,103,507.67	1,443,581.40	1,012,036.66	973,311.22	1,025,293.31	970,211.29	957,506.41	1,089,406.61	1,075,654.66	1,043,092.63	1,036,496.53	1,025,248.14	\$1,062,945.54



SOUTHWEST HEALTH AND HUMAN SERVICES CHECK REGISTER

December 2021

DATE	RECEIPT or CHECK #	DESCRIPTION	+ DEPOSITS	-DISBURSEMENTS	BALANCE
	BALANCE FORWARD				5,386,017.56
12/03/21	10027 - 10047	Payroll		139,180.07	5,246,837.49
12/03/21	73404 - 73644 ACH	Payroll		494,125.44	4,752,712.05
12/03/21	118808-118836	Disb		4,287.47	4,748,424.58
12/03/21	10639-10648 ACH	Disb		1,184.64	4,747,239.94
12/03/21	118837-118892	Disb		227,600.04	4,519,639.90
12/03/21	10649-10700 ACH	Disb		142,667.37	4,376,972.53
12/03/21	VOID 118841	Disb		(856.36)	4,377,828.89
12/03/21	47380-47420	Dep	2,814,495.16		7,192,324.05
12/06/21	10171	Disb		24,298.87	7,168,025.18
12/06/21	10172	Disb		2,519.61	7,165,505.57
12/07/21	47421-47444	Dep	778,682.93		7,944,188.50
12/08/21	Transfer to Magic Fund	Disb		2,000,000.00	5,944,188.50
12/08/21	10173	Disb		12,846.70	5,931,341.80
12/09/21	10174	Disb		50,201.85	5,881,139.95
12/10/21	118893-118921	Disb		3,159.12	5,877,980.83
12/10/21	10701-10705 ACH	Disb		434.12	5,877,546.71
12/10/21	118922-118993	Disb		103,326.07	5,774,220.64
12/10/21	10706-10755 ACH	Disb		177,888.78	5,596,331.86
12/10/21	47445-47477	Dep	1,090,458.52		6,686,790.38
12/13/21	10175	Disb		30,548.71	6,656,241.67
12/14/21	47478-47495	Dep	7,171.82		6,663,413.49
12/17/21	10048 - 10066	Payroll		138,850.76	6,524,562.73
12/17/21	73645 - 73881 ACH	Payroll		513,523.72	6,011,039.01
12/17/21	118994-119049	Disb		8,464.50	6,002,574.51
12/17/21	10756-10792 ACH	Disb		5,598.50	5,996,976.01
12/17/21	119050-119200	Disb		89,691.59	5,907,284.42
12/17/21	10793-10866 ACH	Disb		39,439.13	5,867,845.29
12/17/21	119201-119235	Disb		7,210.52	5,860,634.77
12/17/21	10867-10871 ACH	Disb		1,151.70	5,859,483.07
12/17/21	119236-119301	Disb		146,937.39	5,712,545.68
12/17/21	10872-10889 ACH	Disb		16,284.22	5,696,261.46
12/17/21	47496-47528	Dep	149,942.76		5,846,204.22
12/20/21	10176	Disb		48,838.90	5,797,365.32
12/20/21	10177	Disb		12,534.60	5,784,830.72
12/21/21	47529-47579	Dep	240,168.26		6,024,998.98
12/22/21	10178	Disb		13,527.61	6,011,471.37
12/22/21	transfer from SS Account	Transfer	11,860.60		6,023,331.97
12/23/21	119302- 119333	Disb		3,399.16	6,019,932.81
12/23/21	10890 - 10893 ACH	Disb		872.88	6,019,059.93
12/23/21	119334 - 119372	Disb		102,756.84	5,916,303.09
12/23/21	10894 - 10908 ACH	Disb		87,204.66	5,829,098.43
12/23/21	Transfer from Magic Fund	Transfer	1,000,000.00		6,829,098.43
12/23/21	47580-47618	Dep	481,464.87		7,310,563.30
12/23/21	CD Investment Purchased	Disb		3,000,000.00	4,310,563.30
12/28/21	10179	Disb		61,024.35	4,249,538.95
12/28/21	VOID 10901			(70.37)	4,249,609.32
12/28/21	47619-4735	Dep	10,440.67		4,260,049.99
12/30/21	10067 - 10070	Payroll		3,479.10	4,256,570.89
12/30/21	73882 - 74114 ACH	Payroll		532,985.94	3,723,584.95
12/30/21	119373-119393	Disb		14,738.30	3,708,846.65
12/30/21	10909-10914 ACH	Disb		1,073.15	3,707,773.50
12/30/21	119394-119431	Disb		385,137.81	3,322,635.69
12/30/21	10915-10932 ACH	Disb		33,855.47	3,288,780.22
12/30/21	47636-47676	Dep	267,077.25		3,555,857.47
		TOTALS	6,851,762.84	8,681,922.93	3,555,857.47

Checking - SS Beneficiaries
 Savings - Bremer
 Savings - Great Western
 Investments - Magic Fund

4,682.00
892,886.55
75,518.97
2,561,518.29

TOTAL CASH BALANCE

7,090,463.28

Southwest Health and Human Services



LMD

1/7/22 2:55PM

Treasurer's Cash Trial Balance

Page 1

As of Date: 12/2021

Save Report: N

Comment:

Southwest Health and Human Services



LMD
1/7/22 2:55PM

Treasurer's Cash Trial Balance

As of 12/2021

Page 2

<u>Fund</u>	<u>Beginning Balance</u>	<u>This Month</u>	<u>YTD</u>	<u>Current Balance</u>
1 Health Services Fund	2,457,990.79			
Receipts		362,578.64	4,185,069.40	
Disbursements		50,143.41-	701,269.38-	
Payroll		313,650.18-	2,880,092.48-	
Journal Entries		480,000.00-	480,000.00-	
Fund Total		481,214.95-	123,707.54	2,581,698.33
5 Human Services Fund	410	General Administration		
	309,915.58-			
Receipts		61,408.53	724,619.75	
Disbursements		62,543.17-	722,179.77-	
Payroll		10,388.20-	144,938.65-	
Dept Total		11,522.84-	142,498.67-	452,414.25-
5 Human Services Fund	420	Income Maintenance		
	744,487.98			
Receipts		1,885,302.58	10,434,283.44	
Disbursements		493,411.53-	4,532,073.66-	
Payroll		459,294.44-	4,263,542.04-	
Journal Entries		870,000.00-	870,000.00-	
Dept Total		62,596.61	768,667.74	1,513,155.72
5 Human Services Fund	431	Social Services		
	7,886,764.87			
Receipts		3,225,385.38	18,068,431.20	
Disbursements		128,708.97-	1,422,463.70-	
SSIS		839,428.50-	7,991,479.10-	
Payroll		1,011,104.05-	9,054,974.25-	
Journal Entries		1,650,000.00-	1,650,000.00-	
Dept Total		403,856.14-	2,050,485.85-	5,836,279.02
5 Human Services Fund	461	Information Systems		
	3,474,762.68-			
Receipts		6,570.15	51,455.11	
Disbursements		3,167.38-	5,642.09-	

Southwest Health and Human Services



LMD 1/7/22 2:55PM Treasurer's Cash Trial Balance As of 12/2021

Fund	Beginning Balance	This Month	YTD	Current Balance
Payroll		27,708.16-	288,112.22-	
Dept Total		24,305.39-	242,299.20-	3,717,061.88-
5 Human Services Fund	471	LCTS Collaborative Agency		
	0.00			
Receipts		51,939.00	257,247.00	
Disbursements		51,940.00-	257,247.00-	
Dept Total		1.00-	0.00	0.00
Fund Total	4,846,574.59	377,088.76-	1,666,615.98-	3,179,958.61
61 Agency Health Insurance	1,132,234.63			
Receipts		207,871.55	3,194,941.24	
Disbursements		219,119.94-	3,301,927.73-	
Fund Total		11,248.39-	106,986.49-	1,025,248.14
71 LCTS Lyon Murray Collaborative Fund	471	LCTS Collaborative Agency		
	152,747.88			
Receipts		23,165.00	119,376.00	
Disbursements		11,315.00-	80,375.34-	
Dept Total		11,850.00	39,000.66	191,748.54
Fund Total	152,747.88	11,850.00	39,000.66	191,748.54
73 LCTS Rock Pipestone Collaborative Fund	471	LCTS Collaborative Agency		
	43,882.53			
Receipts		9,342.00	46,795.00	
Disbursements		0.00	43,120.00-	
Dept Total		9,342.00	3,675.00	47,557.53
Fund Total	43,882.53	9,342.00	3,675.00	47,557.53
75 Redwood LCTS Collaborative	471	LCTS Collaborative Agency		
	54,493.79			

Southwest Health and Human Services



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Treasurer's Cash Trial Balance

As of 12/2021

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<u>Fund</u>	<u>Beginning Balance</u>	<u>This Month</u>	<u>YTD</u>	<u>Current Balance</u>
Receipts		19,919.00	96,580.00	
Disbursements		0.00	87,500.00-	
Dept Total		19,919.00	9,080.00	63,573.79
Fund Total	54,493.79	19,919.00	9,080.00	63,573.79
77 Local Advisory Council	477 Local Advisory Council			
	738.34			
Disbursements		0.00	60.00-	
Dept Total		0.00	60.00-	678.34
Fund Total	738.34	0.00	60.00-	678.34
All Funds	8,688,662.55			
Receipts		5,853,481.83	37,178,798.14	
Disbursements		1,020,349.40-	11,153,858.67-	
SSIS		839,428.50-	7,991,479.10-	
Payroll		1,822,145.03-	16,631,659.64-	
Journal Entries		3,000,000.00-	3,000,000.00-	
Total		828,441.10-	1,598,199.27-	7,090,463.28

Southwest Health and Human Services



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Trial Balance
As of 12/2021

Report Basis: Cash

1 Health Services Fund

<u>Account</u>	<u>Beginning Balance</u>	<u>Actual This-Month</u>	<u>Actual Year-To-Date</u>	<u>Current Balance</u>
-----Assets-----				
1001 Cash in Bank - Checking	2,457,990.79	481,214.95-	123,707.54	2,581,698.33
1090 Investments	0.00	480,000.00	480,000.00	480,000.00
Total Assets	2,457,990.79	1,214.95-	603,707.54	3,061,698.33
---Liabilities and Balance-----				
Liabilities				
Total Liabilities	0.00	0.00	0.00	0.00
Fund Balance				
2881 Unassigned Fund Balance	2,457,990.79-	0.00	0.00	2,457,990.79-
2885 Revenue Control	0.00	362,375.88-	4,183,152.24-	4,183,152.24-
2887 Expenditure Control	0.00	363,590.83	3,579,444.70	3,579,444.70
Total Fund Balance	2,457,990.79-	1,214.95	603,707.54-	3,061,698.33-
Total Liabilities and Balance	2,457,990.79-	1,214.95	603,707.54-	3,061,698.33-
410 General Administration				
-----Assets-----				
Total Assets	0.00	0.00	0.00	0.00
---Liabilities and Balance-----				
Liabilities				
Total Liabilities	0.00	0.00	0.00	0.00
Fund Balance				
Total Fund Balance	0.00	0.00	0.00	0.00
Total Liabilities and Balance	0.00	0.00	0.00	0.00
1 Health Services Fund	0.00	0.00	0.00	0.00

Southwest Health and Human Services



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Trial Balance
As of 12/2021

Report Basis: Cash

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5 Human Services Fund

Account		<u>Beginning Balance</u>	<u>Actual This-Month</u>	<u>Actual Year-To-Date</u>	<u>Current Balance</u>
410	General Administration				
	-----Assets-----				
1001	Cash In Bank - Checking	309,915.58 -	11,522.84 -	142,498.67 -	452,414.25 -
	Total Assets	309,915.58 -	11,522.84 -	142,498.67 -	452,414.25 -
	---Liabilities and Balance----				
	Liabilities				
2090	Due To Flexible Plan Employees	321.28	0.69 -	710.26	1,031.54
	Total Liabilities	321.28	0.69 -	710.26	1,031.54
	Fund Balance				
2850	Assigned for Software Purchases	64,377.00	0.00	0.00	64,377.00
2881	Unassigned Fund Balance	245,217.30	0.00	0.00	245,217.30
2887	Expenditure Control	0.00	11,523.53	141,788.41	141,788.41
	Total Fund Balance	309,594.30	11,523.53	141,788.41	451,382.71
	Total Liabilities and Balance	309,915.58	11,522.84	142,498.67	452,414.25
420	Income Maintenance				
	-----Assets-----				
1001	Cash In Bank - Checking	744,487.98	62,596.61	768,667.74	1,513,155.72
1090	Investments	0.00	870,000.00	870,000.00	870,000.00
	Total Assets	744,487.98	932,596.61	1,638,667.74	2,383,155.72
	---Liabilities and Balance----				
	Liabilities				
	Total Liabilities	0.00	0.00	0.00	0.00
	Fund Balance				
2881	Unassigned Fund Balance	744,487.98 -	0.00	0.00	744,487.98 -
2885	Revenue Control	0.00	1,883,486.63 -	10,428,281.67 -	10,428,281.67 -
2887	Expenditure Control	0.00	950,890.02	8,789,613.93	8,789,613.93
	Total Fund Balance	744,487.98 -	932,596.61 -	1,638,667.74 -	2,383,155.72 -
	Total Liabilities and Balance	744,487.98 -	932,596.61 -	1,638,667.74 -	2,383,155.72 -
431	Social Services				
	-----Assets-----				

Southwest Health and Human Services



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Trial Balance
As of 12/2021

Report Basis: Cash

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5 Human Services Fund

<u>Account</u>	<u>Beginning Balance</u>	<u>Actual This-Month</u>	<u>Actual Year-To-Date</u>	<u>Current Balance</u>
1001 Cash In Bank - Checking	7,886,764.87	403,856.14-	2,050,485.85-	5,836,279.02
1090 Investments	0.00	1,650,000.00	1,650,000.00	1,650,000.00
1205 County Advances - MFIP (Chippewa Cty)	111,139.47	0.00	0.00	111,139.47
Total Assets	7,997,904.34	1,246,143.86	400,485.85-	7,597,418.49
---Liabilities and Balance-----				
Liabilities				
Total Liabilities	0.00	0.00	0.00	0.00
Fund Balance				
2881 Unassigned Fund Balance	7,997,904.34-	0.00	0.00	7,997,904.34-
2885 Revenue Control	0.00	3,217,507.77-	17,990,845.30-	17,990,845.30-
2887 Expenditure Control	0.00	1,971,363.91	18,391,331.15	18,391,331.15
Total Fund Balance	7,997,904.34-	1,246,143.86-	400,485.85	7,597,418.49-
Total Liabilities and Balance	7,997,904.34-	1,246,143.86-	400,485.85	7,597,418.49-

461 Information Systems

-----Assets-----				
1001 Cash In Bank - Checking	3,474,762.68-	24,305.39-	242,299.20-	3,717,061.88-
Total Assets	3,474,762.68-	24,305.39-	242,299.20-	3,717,061.88-
---Liabilities and Balance-----				
Liabilities				
Total Liabilities	0.00	0.00	0.00	0.00
Fund Balance				
2881 Unassigned Fund Balance	3,474,762.68	0.00	0.00	3,474,762.68
2885 Revenue Control	0.00	6,570.15-	51,455.11-	51,455.11-
2887 Expenditure Control	0.00	30,875.54	293,754.31	293,754.31
Total Fund Balance	3,474,762.68	24,305.39	242,299.20	3,717,061.88
Total Liabilities and Balance	3,474,762.68	24,305.39	242,299.20	3,717,061.88

471 LCTS Collaborative Agency

-----Assets-----				
1001 Cash In Bank - Checking	0.00	1.00-	0.00	0.00
Total Assets	0.00	1.00-	0.00	0.00
---Liabilities and Balance-----				

Southwest Health and Human Services



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Trial Balance
As of 12/2021

Report Basis: Cash

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5 Human Services Fund

<u>Account</u>		<u>Beginning Balance</u>	<u>Actual This-Month</u>	<u>Actual Year-To-Date</u>	<u>Current Balance</u>
	Liabilities				
	Total Liabilities	0.00	0.00	0.00	0.00
	Fund Balance				
2885	Revenue Control	0.00	51,939.00-	257,247.00-	257,247.00-
2887	Expenditure Control	0.00	51,940.00	257,247.00	257,247.00
	Total Fund Balance	0.00	1.00	0.00	0.00
	Total Liabilities and Balance	0.00	1.00	0.00	0.00
5	Human Services Fund	0.00	0.00	0.00	0.00

Southwest Health and Human Services



RM- Stmt of Revenues & Expenditures

As Of 12/2021

Report Basis: Cash

DESCRIPTION	CURRENT MONTH	YEAR TO-DATE	2021 BUDGET	% OF BUDG	% OF YEAR	
FUND 1 HEALTH SERVICES FUND						
REVENUES						
CONTRIBUTIONS FROM COUNTIES	0.00	1,080,435.00-	1,080,435.00-	100	100	
INTERGOVERNMENTAL REVENUES	829.61-	127,974.11-	166,000.00-	77	100	
STATE REVENUES	159,301.12-	956,920.43-	809,158.00-	118	100	
FEDERAL REVENUES	141,168.99-	1,384,730.91-	1,219,989.00-	114	100	
FEES	60,886.67-	624,652.37-	492,480.00-	127	100	
EARNINGS ON INVESTMENTS	5.93-	259.94-	9,000.00-	3	100	
MISCELLANEOUS REVENUES	183.56-	8,179.48-	6,600.00-	124	100	
TOTAL REVENUES	362,375.88-	4,183,152.24-	3,783,662.00-	111	100	11% over
EXPENDITURES						
PROGRAM EXPENDITURES	0.00	0.00	0.00	0	100	
PAYROLL AND BENEFITS	313,650.18	2,880,050.18	2,907,923.00	99	100	
OTHER EXPENDITURES	49,940.65	699,394.52	875,739.00	80	100	
TOTAL EXPENDITURES	363,590.83	3,579,444.70	3,783,662.00	95	100	5% under

Southwest Health and Human Services



RM- Stmt of Revenues & Expenditures

As Of 12/2021

Report Basis: Cash

DESCRIPTION	CURRENT MONTH	YEAR TO-DATE	2021 BUDGET	% OF BUDG	% OF YEAR
FUND 5 HUMAN SERVICES FUND					
REVENUES					
CONTRIBUTIONS FROM COUNTIES	4,107,219.31 -	11,705,133.02 -	11,606,176.00 -	101	100
INTERGOVERNMENTAL REVENUES	22,687.50 -	70,776.00 -	79,045.00 -	90	100
STATE REVENUES	211,575.78 -	5,188,229.80 -	5,583,843.00 -	93	100
FEDERAL REVENUES	408,371.03 -	7,710,588.13 -	7,631,653.00 -	101	100
FEES	167,123.67 -	2,218,951.69 -	2,502,600.00 -	89	100
EARNINGS ON INVESTMENTS	5,531.06 -	7,414.52 -	35,700.00 -	21	100
MISCELLANEOUS REVENUES	236,995.20 -	1,826,735.92 -	1,217,400.00 -	150	100
TOTAL REVENUES	5,159,503.55 -	28,727,829.08 -	28,656,417.00 -	100	100 0%
EXPENDITURES					
PROGRAM EXPENDITURES	1,245,955.29	11,572,243.45	11,778,488.00	98	100
PAYROLL AND BENEFITS	1,509,296.23	13,747,938.02	14,121,360.00	97	100
OTHER EXPENDITURES	261,341.48	2,553,553.33	2,756,569.00	93	100
TOTAL EXPENDITURES	3,016,593.00	27,873,734.80	28,656,417.00	97	100 3% under

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
1 FUND	Health Services Fund							
410 DEPT	General Administration							
0 PROGRAM	...		Revenue					100
			Expend.	4,226.80	39,336.96	0.00	0	100
			Net	4,226.80	39,336.96	0.00	0	100
930 PROGRAM	Administration		Revenue	1,197.15 -	1,138,171.52 -	1,137,835.00 -	100	100
			Expend.	60,066.56	502,861.86	749,494.00	67	100
			Net	58,869.41	635,309.66 -	388,341.00 -	164	100
410 DEPT	General Administration	Totals:	Revenue	1,197.15 -	1,138,171.52 -	1,137,835.00 -	100	100
			Expend.	64,293.36	542,198.82	749,494.00	72	100
			Net	63,096.21	595,972.70 -	388,341.00 -	153	100
481 DEPT	Nursing							
100 PROGRAM	Family Health		Revenue	2,373.25 -	14,150.16 -	19,680.00 -	72	100
			Expend.	2,714.71	15,809.31	16,932.00	93	100
			Net	341.46	1,659.15	2,748.00 -	60 -	100
103 PROGRAM	Follow Along Program		Revenue	3,150.00 -	25,145.14 -	27,324.00 -	92	100
			Expend.	2,928.64	25,989.19	31,786.00	82	100
			Net	221.36 -	844.05	4,462.00	19	100
110 PROGRAM	TANF		Revenue	0.00	157,247.82 -	127,876.00 -	123	100
			Expend.	0.00	119,073.69	127,911.00	93	100
			Net	0.00	38,174.13 -	35.00	109,069 -	100
130 PROGRAM	WIC		Revenue	40,742.00 -	468,984.00 -	450,000.00 -	104	100
			Expend.	61,993.94	490,210.64	565,284.00	87	100
			Net	21,251.94	21,226.64	115,284.00	18	100
140 PROGRAM	Peer Breastfeeding Support Program		Revenue	3,805.00 -	19,272.00 -	38,088.00 -	51	100
			Expend.	185.77	13,916.12	38,088.00	37	100
			Net	3,619.23 -	5,355.88 -	0.00	0	100
210 PROGRAM	CTC Outreach		Revenue	13,892.03 -	183,073.74 -	262,270.00 -	70	100
			Expend.	28,744.53	195,112.26	271,515.00	72	100
			Net	14,852.50	12,038.52	9,245.00	130	100
270 PROGRAM	Maternal Child Health - Title V		Revenue	19,483.95 -	178,871.21 -	240,000.00 -	75	100
			Expend.	24,781.05	145,196.37	249,833.00	58	100
			Net	5,297.10	33,674.84 -	9,833.00	342 -	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
280 PROGRAM	MCH Dental Health		Revenue	0.00	0.00	1,600.00 -	0	100
			Expend.	0.24	612.87	16,171.00	4	100
			Net	0.24	612.87	14,571.00	4	100
285 PROGRAM	MCH Blood Lead		Revenue					100
			Expend.	876.52	3,489.89	0.00	0	100
			Net	876.52	3,489.89	0.00	0	100
295 PROGRAM	MCH Car Seat Program		Revenue	542.72 -	5,541.16 -	30,000.00 -	18	100
			Expend.	3,348.78	38,114.19	33,832.00	113	100
			Net	2,806.06	32,573.03	3,832.00	850	100
300 PROGRAM	Case Management		Revenue	50,240.82 -	407,898.00 -	428,000.00 -	95	100
			Expend.	29,242.82	284,629.98	392,306.00	73	100
			Net	20,998.00 -	123,268.02 -	35,694.00 -	345	100
330 PROGRAM	MNChoices		Revenue	58,035.86 -	185,293.29 -	134,000.00 -	138	100
			Expend.	19,568.69	169,516.89	173,361.00	98	100
			Net	38,467.17 -	15,776.40 -	39,361.00	40 -	100
603 PROGRAM	Disease Prevention and Control		Revenue	38,873.24 -	164,555.53 -	130,742.00 -	126	100
			Expend.	22,876.32	170,410.37	240,078.00	71	100
			Net	15,996.92 -	5,854.84	109,336.00	5	100
660 PROGRAM	MIIC		Revenue	0.00	1,277.50 -	0.00	0	100
			Expend.	21.18	2,905.60	0.00	0	100
			Net	21.18	1,628.10	0.00	0	100
481 DEPT	Nursing	Totals:	Revenue	231,138.87 -	1,811,309.55 -	1,889,580.00 -	96	100
			Expend.	197,283.19	1,674,987.37	2,157,097.00	78	100
			Net	33,855.68 -	136,322.18 -	267,517.00	51 -	100
483 DEPT	Health Education		Revenue					
			Expend.					
			Net					
500 PROGRAM	Direct Client Services		Revenue	0.00	2,005.59 -	500.00 -	401	100
			Expend.	890.63	4,048.51	24,110.00	17	100
			Net	890.63	2,042.92	23,610.00	9	100
510 PROGRAM	SHIP		Revenue	37,966.80 -	156,087.69 -	224,631.00 -	69	100
			Expend.	23,309.33	187,583.86	224,631.00	84	100
			Net	14,657.47 -	31,496.17	0.00	0	100
540 PROGRAM	Toward Zero Deaths (TZD) Safe Roads		Revenue	0.00	2,907.50 -	10,155.00 -	29	100
			Expend.	418.99	3,371.46	10,155.00	33	100
			Net	418.99	463.96	0.00	0	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
541 PROGRAM	Toward Zero Deaths (TZD) Safe Roads		Revenue	0.00	2,554.70 -	10,155.00 -	25	100
			Expend.	540.25	2,821.93	10,155.00	28	100
			Net	540.25	267.23	0.00	0	100
550 PROGRAM	P&I Grant		Revenue	0.00	132,073.48 -	189,326.00 -	70	100
			Expend.	0.00	105,739.61	189,326.00	56	100
			Net	0.00	26,333.87 -	0.00	0	100
551 PROGRAM	Pipestone Drug Free Communities		Revenue					100
			Expend.	13,107.56	63,250.20	0.00	0	100
			Net	13,107.56	63,250.20	0.00	0	100
900 PROGRAM	Emergency Preparedness		Revenue	0.00	123,995.21 -	92,580.00 -	134	100
			Expend.	6,125.52	130,305.65	112,634.00	116	100
			Net	6,125.52	6,310.44	20,054.00	31	100
905 PROGRAM	COVID-19 Pandemic		Revenue	0.00	32,879.86 -	0.00	0	100
			Expend.	17,678.36	170,275.32	0.00	0	100
			Net	17,678.36	137,395.46	0.00	0	100
906 PROGRAM	COVID-19 Vaccination Planning Grant		Revenue	51,542.36 -	531,790.39 -	0.00	0	100
			Expend.	4,862.88	423,088.40	0.00	0	100
			Net	46,679.48 -	108,701.99 -	0.00	0	100
483 DEPT	Health Education	Totals:	Revenue	89,509.16 -	984,294.42 -	527,347.00 -	187	100
			Expend.	66,933.52	1,090,484.94	571,011.00	191	100
			Net	22,575.64 -	106,190.52	43,664.00	243	100
485 DEPT	Environmental Health		Revenue					
			Expend.					
			Net					
800 PROGRAM	Environmental		Revenue	30,962.00 -	168,847.08 -	201,900.00 -	84	100
			Expend.	27,005.54	191,223.58	247,925.00	77	100
			Net	3,956.46 -	22,376.50	46,025.00	49	100
809 PROGRAM	Environmental Water Lab		Revenue	9,568.70 -	77,529.67 -	27,000.00 -	287	100
			Expend.	8,062.07	76,588.71	58,135.00	132	100
			Net	1,506.63 -	940.96 -	31,135.00	3 -	100
830 PROGRAM	FDA Standardization Grant		Revenue	0.00	3,000.00 -	0.00	0	100
			Expend.	13.15	3,961.28	0.00	0	100
			Net	13.15	961.28	0.00	0	100
485 DEPT	Environmental Health	Totals:	Revenue	40,530.70 -	249,376.75 -	228,900.00 -	109	100
			Expend.	35,080.76	271,773.57	306,060.00	89	100
			Net	5,449.94 -	22,396.82	77,160.00	29	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
1 FUND	Health Services Fund	Totals:	Revenue	362,375.88-	4,183,152.24 -	3,783,662.00 -	111	100
			Expend.	363,590.83	3,579,444.70	3,783,662.00	95	100
			Net	1,214.95	603,707.54-	0.00	0	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
5 FUND	Human Services Fund							
410 DEPT	General Administration							
0 PROGRAM	...		Revenue					100
			Expend.	11,523.53	141,788.41	67,663.00	210	100
			Net	11,523.53	141,788.41	67,663.00	210	100
410 DEPT	General Administration	Totals:	Revenue					100
			Expend.	11,523.53	141,788.41	67,663.00	210	100
			Net	11,523.53	141,788.41	67,663.00	210	100
420 DEPT	Income Maintenance							
0 PROGRAM	...		Revenue					100
			Expend.	237.40-	44.30-	0.00	0	100
			Net	237.40-	44.30-	0.00	0	100
600 PROGRAM	Income Maint Administrative/Overhea		Revenue	1,238,910.39-	3,687,883.70-	3,696,370.00-	100	100
			Expend.	139,197.28	1,369,578.50	1,511,007.00	91	100
			Net	1,099,713.11-	2,318,305.20-	2,185,363.00-	106	100
601 PROGRAM	Income Maint/Random Moment Payro		Revenue					100
			Expend.	278,618.56	2,573,812.06	2,627,726.00	98	100
			Net	278,618.56	2,573,812.06	2,627,726.00	98	100
602 PROGRAM	Income Maint FPI Investigator		Revenue	1,328.00	106,929.00-	130,000.00-	82	100
			Expend.	6,584.47	116,605.36	130,000.00	90	100
			Net	7,912.47	9,676.36	0.00	0	100
605 PROGRAM	MN Supplemental Aid (MSA)/GRH		Revenue	1,808.22-	55,087.75-	65,200.00-	84	100
			Expend.	16,985.21	65,899.87	65,000.00	101	100
			Net	15,176.99	10,812.12	200.00-	5,406-	100
610 PROGRAM	TANF(AFDC/MFIP/DWP)		Revenue	264.27-	6,740.25-	15,000.00-	45	100
			Expend.	0.00	1,238.90	11,250.00	11	100
			Net	264.27-	5,501.35-	3,750.00-	147	100
620 PROGRAM	General Asst (GA) / Burials		Revenue	1,739.10-	34,403.65-	22,500.00-	153	100
			Expend.	34,210.04	339,575.51	351,000.00	97	100
			Net	32,470.94	305,171.86	328,500.00	93	100
630 PROGRAM	Food Support (FS)		Revenue	12,508.99-	555,728.97-	524,000.00-	106	100
			Expend.	1,577.81	3,002.20	4,500.00	67	100
			Net	10,931.18-	552,726.77-	519,500.00-	106	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
640 PROGRAM	Child Support (IVD)		Revenue	206,251.51 -	1,529,085.37 -	1,633,247.00 -	94	100
			Expend.	106,064.32	1,112,217.97	1,208,445.00	92	100
			Net	100,187.19 -	416,867.40 -	424,802.00 -	98	100
650 PROGRAM	Medical Assistance (MA)		Revenue	423,332.15 -	4,452,246.98 -	3,307,000.00 -	135	100
			Expend.	367,889.73	3,207,727.86	2,335,000.00	137	100
			Net	55,442.42 -	1,244,519.12 -	972,000.00 -	128	100
680 PROGRAM	Refugee Cash Assistance (RCA)		Revenue	0.00	176.00 -	0.00	0	100
			Expend.					100
			Net	0.00	176.00 -	0.00	0	100
420 DEPT	Income Maintenance	Totals:	Revenue	1,883,486.63 -	10,428,281.67 -	9,393,317.00 -	111	100
			Expend.	950,890.02	8,789,613.93	8,243,928.00	107	100
			Net	932,596.61 -	1,638,667.74 -	1,149,389.00 -	143	100
431 DEPT	Social Services							
700 PROGRAM	Social Service Administrative/Overhea		Revenue	2,711,939.10 -	10,733,512.71 -	11,070,414.00 -	97	100
			Expend.	280,995.43	2,745,339.99	3,012,985.00	91	100
			Net	2,430,943.67 -	7,988,172.72 -	8,057,429.00 -	99	100
701 PROGRAM	Social Services/SSTS		Revenue					100
			Expend.	847,492.98	7,619,375.17	7,683,444.00	99	100
			Net	847,492.98	7,619,375.17	7,683,444.00	99	100
710 PROGRAM	Children's Social Services Programs		Revenue	108,650.63 -	1,828,380.67 -	1,844,998.00 -	99	100
			Expend.	345,020.20	3,694,151.21	3,916,675.00	94	100
			Net	236,369.57	1,865,770.54	2,071,677.00	90	100
711 PROGRAM	YIP Grant (Circle)-Dept of Public Safet		Revenue	0.00	23,676.84 -	28,404.00 -	83	100
			Expend.	2,404.47	21,782.19	28,404.00	77	100
			Net	2,404.47	1,894.65 -	0.00	0	100
712 PROGRAM	CIRCLE Program		Revenue	0.00	5,000.00 -	5,000.00 -	100	100
			Expend.	1,033.90	11,240.88	28,000.00	40	100
			Net	1,033.90	6,240.88	23,000.00	27	100
713 PROGRAM	STAY Program Grant (formerly SELF)		Revenue	17,344.00 -	46,501.54 -	54,100.00 -	86	100
			Expend.	13,211.56	44,568.31	54,100.00	82	100
			Net	4,132.44 -	1,933.23 -	0.00	0	100
715 PROGRAM	Children Waivers		Revenue	34,247.97 -	203,266.91 -	170,000.00 -	120	100
			Expend.					100
			Net	34,247.97 -	203,266.91 -	170,000.00 -	120	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
716 PROGRAM	FGDM/Family Group Decision Making		Revenue	563.42 -	10,836.76 -	41,780.00 -	26	100
			Expend.	29.34	600.59	41,780.00	1	100
			Net	534.08 -	10,236.17 -	0.00	0	100
717 PROGRAM	Family Assmt Response Grant/Discr F		Revenue	2,938.21 -	46,253.21 -	46,796.00 -	99	100
			Expend.	1,789.88	18,595.56	46,796.00	40	100
			Net	1,148.33 -	27,657.65 -	0.00	0	100
718 PROGRAM	PSOP/Parent Support Outreach Progra		Revenue	5,087.00 -	25,652.00 -	32,125.00 -	80	100
			Expend.	2,909.68	13,201.95	32,125.00	41	100
			Net	2,177.32 -	12,450.05 -	0.00	0	100
720 PROGRAM	Child Care/Child Protection		Revenue	1,350.00 -	21,250.00 -	22,000.00 -	97	100
			Expend.	0.00	3,177.00	42,600.00	7	100
			Net	1,350.00 -	18,073.00 -	20,600.00	88 -	100
721 PROGRAM	CC Basic Slide Fee/Cty Match to DHS		Revenue	1,162.00 -	25,159.58 -	37,325.00 -	67	100
			Expend.	7,360.76	46,228.19	43,365.00	107	100
			Net	6,198.76	21,068.61	6,040.00	349	100
722 PROGRAM	Child Care/MFIP		Revenue	0.00	248.01 -	0.00	0	100
			Expend.					100
			Net	0.00	248.01 -	0.00	0	100
726 PROGRAM	MFIP/SW MN PIC		Revenue	648.00 -	12,104.00 -	12,000.00 -	101	100
			Expend.					100
			Net	648.00 -	12,104.00 -	12,000.00 -	101	100
730 PROGRAM	Chemical Dependency		Revenue	6,968.54 -	275,756.67 -	358,500.00 -	77	100
			Expend.	35,161.55	310,372.61	546,500.00	57	100
			Net	28,193.01	34,615.94	188,000.00	18	100
740 PROGRAM	Mental Health (Both Adults & Childrer		Revenue	0.00	93.95 -	0.00	0	100
			Expend.					100
			Net	0.00	93.95 -	0.00	0	100
741 PROGRAM	Mental Health/Adults Only		Revenue	60,312.17 -	1,061,903.84 -	1,353,885.00 -	78	100
			Expend.	267,964.07	2,048,927.83	1,775,024.00	115	100
			Net	207,651.90	987,023.99	421,139.00	234	100
742 PROGRAM	Mental Health/Children Only		Revenue	52,694.69 -	793,074.44 -	939,138.00 -	84	100
			Expend.	123,363.58	1,343,668.87	2,177,722.00	62	100
			Net	70,668.89	550,594.43	1,238,584.00	44	100

Southwest Health and Human Services



Revenues & Expend by Prog,Dept,Fund

Report Basis: Cash

<u>Element</u>	<u>Description</u>	<u>Account Number</u>		<u>Current Month</u>	<u>Year-To-Date</u>	<u>Budget</u>	<u>% of Bdgt</u>	<u>% of Year</u>
750 PROGRAM	Developmental Disabilities		Revenue	52,028.08 -	754,811.37 -	908,351.00 -	83	100
			Expend.	19,364.67	238,907.26	368,851.00	65	100
			Net	32,663.41 -	515,904.11 -	539,500.00 -	96	100
760 PROGRAM	Adult Services		Revenue	77,261.91 -	1,243,546.82 -	1,421,284.00 -	87	100
			Expend.	5,452.08	69,477.29	85,700.00	81	100
			Net	71,809.83 -	1,174,069.53 -	1,335,584.00 -	88	100
765 PROGRAM	Adult Waivers		Revenue	84,312.05 -	879,815.98 -	885,000.00 -	99	100
			Expend.	17,809.76	161,716.25	148,000.00	109	100
			Net	66,502.29 -	718,099.73 -	737,000.00 -	97	100
431 DEPT	Social Services	Totals:	Revenue	3,217,507.77 -	17,990,845.30 -	19,231,100.00 -	94	100
			Expend.	1,971,363.91	18,391,331.15	20,032,071.00	92	100
			Net	1,246,143.86 -	400,485.85	800,971.00	50	100
461 DEPT	Information Systems		Revenue	6,570.15 -	51,455.11 -	32,000.00 -	161	100
0 PROGRAM	...		Expend.	30,875.54	293,754.31	312,755.00	94	100
			Net	24,305.39	242,299.20	280,755.00	86	100
461 DEPT	Information Systems	Totals:	Revenue	6,570.15 -	51,455.11 -	32,000.00 -	161	100
			Expend.	30,875.54	293,754.31	312,755.00	94	100
			Net	24,305.39	242,299.20	280,755.00	86	100
471 DEPT	LCTS Collaborative Agency		Revenue	51,939.00 -	257,247.00 -	0.00	0	100
702 PROGRAM	LCTS		Expend.	51,940.00	257,247.00	0.00	0	100
			Net	1.00	0.00	0.00	0	100
471 DEPT	LCTS Collaborative Agency	Totals:	Revenue	51,939.00 -	257,247.00 -	0.00	0	100
			Expend.	51,940.00	257,247.00	0.00	0	100
			Net	1.00	0.00	0.00	0	100
5 FUND	Human Services Fund	Totals:	Revenue	5,159,503.55 -	28,727,829.08 -	28,656,417.00 -	100	100
			Expend.	3,016,593.00	27,873,734.80	28,656,417.00	97	100
			Net	2,142,910.55 -	854,094.28 -	0.00	0	100
FINAL TOTALS	1,105 Accounts		Revenue	5,521,879.43 -	32,910,981.32 -	32,440,079.00 -	101	100
			Expend.	3,380,183.83	31,453,179.50	32,440,079.00	97	100
			Net	2,141,695.60 -	1,457,801.82 -	0.00	0	100

Social Services Caseload:

Yearly Averages	Adult Services	Children's Services	Total Programs
2018	2683	617	3299
2019	2651	589	3241
2020	2623	572	3195
2021	2694	560	3254

2021	Adult Services	Children's Services	Total Programs
January	2581	586	3167
February	2626	598	3224
March	2620	588	3208
April	2657	569	3226
May	2711	551	3262
June	2711	529	3240
July	2737	527	3264
August	2714	521	3235
September	2741	551	3292
October	2750	554	3304
November	2746	571	3317
December	2733	579	3312
Average	2694	560	3254

Adult - Social Services Caseload

Average	Adult Brain Injury (BI)	Adult Community Access for Disability Inclusion (CADI)	Adult Community Alternative Care (CAC)	Adult Essential Community Supports	Adult Mental Health (AMH)	Adult Protective Services (APS)	Adult Services (AS)	Alternative Care (AC)	Chemical Dependency (CD)	Developmental Disabilities (DD)	Elderly Waiver (EW)	Total Programs
2018	11	299	14	0	282	43	880	18	353	451	331	2683
2019	9	319	13	0	261	58	887	17	295	542	339	2651
2020	10	328	12	0	270	61	869	15	287	453	319	2623
2021												

*Note: CADI name change and there is a new category (Adult Essential Community Supports)

2021	Adult Brain Injury (BI)	Adult Community Access for Disability Inclusion (CADI)	Adult Community Alternative Care (CAC)	Adult Essential Community Supports	Adult Mental Health (AMH)	Adult Protective Services (APS)	Adult Services (AS)	Alternative Care (AC)	Chemical Dependency (CD)	Developmental Disabilities (DD)	Elderly Waiver (EW)	Total Programs
January	10	339	12	0	274	34	883	16	253	447	313	2581
February	10	349	12	0	276	40	896	16	269	444	314	2626
March	10	352	12	0	280	40	898	15	259	446	308	2620
April	10	353	12	0	269	46	918	15	291	445	298	2657
May	10	360	13	0	265	47	931	15	325	446	299	2711
June	10	365	14	0	266	54	920	14	321	444	303	2711
July	9	368	14	0	270	58	945	13	306	446	308	2737
August	8	371	14	0	269	58	942	12	286	446	308	2714
September	8	368	14	0	274	58	937	12	321	447	302	2741
October	8	371	13	0	272	55	951	12	322	448	298	2750
November	9	368	13	0	279	58	939	12	326	449	293	2746
December	9	374	13	0	266	56	954	13	309	447	292	2733
	9	362	13	0	272	50	926	14	299	446	303	2609

Children's - Social Services Caseload

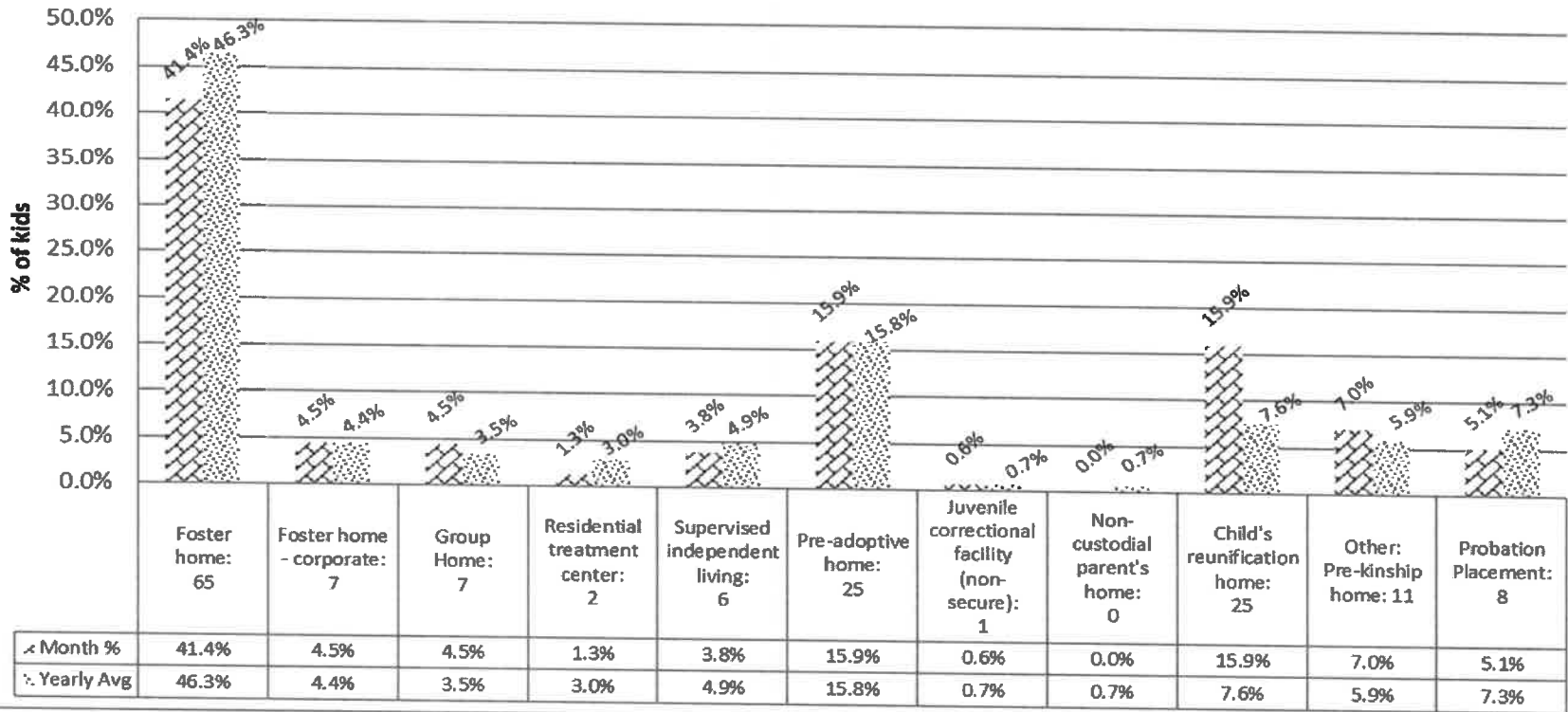
Average	Adolescent Independent Living (ALS)	Adoption	Child Brain Injury (BI)	Child Community Alternative Care (CAC)	Child Community Alternatives for Disabled Individuals (CADI)	Child Protection (CP)	Child Welfare (CW)	Children's Mental Health (CMH)	Early Intervention: Infants & Toddlers with Disabilities	Minor Parents (MP)	Parent Support Outreach Program (PSOP)	Total Programs
2018	46	23	0	11	40	180	182	110	0	0	25	604
2019	36	18	0	11	40	170	191	94	0	0	30	589
2020	30	29	0	12	48	163	178	82	0	0	32	572
2021												

2021	Adolescent Independent Living (ALS)	Adoption	Child Brain Injury (BI)	Child Community Alternative Care (CAC)	Child Community Alternatives for Disabled Individuals (CADI)	Child Protection (CP)	Child Welfare (CW)	Children's Mental Health (CMH)	Early Intervention: Infants & Toddlers with Disabilities	Minor Parents (MP)	Parent Support Outreach Program (PSOP)	Total Programs
January	18	33	0	12	56	181	173	87	0	0	26	586
February	18	36	0	12	56	179	177	85	0	0	35	598
March	20	40	0	12	58	166	177	86	0	0	29	588
April	21	34	0	13	56	162	161	90	0	0	32	569
May	21	33	0	13	56	165	145	84	0	1	33	551
June	22	33	0	13	58	153	142	87	0	0	21	529
July	23	34	0	13	60	154	130	85	0	0	28	527
August	24	35	0	13	60	166	137	86	0	0	25	546
September	24	34	0	13	61	160	145	81	0	0	33	551
October	22	31	0	13	61	155	154	83	0	0	35	554
November	22	28	0	13	62	164	164	84	0	0	34	571
December	22	30	0	13	63	180	150	85	0	0	36	579
	21	33	0	13	59	165	155	85	0	0	31	591

2021 KIDS IN OUT OF HOME PLACEMENT - BY COUNTY

	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	YTD Average	2020 Average
Lincoln	4	4	4	5	6	6	8	9	9	8	6	6	6	4
Lyon	41	42	44	52	54	54	54	51	57	52	51	45	50	43
Murray	10	10	10	10	10	11	16	16	16	16	16	15	13	8
Pipestone	19	18	17	18	18	21	21	21	22	21	20	19	20	24
Redwood	66	65	61	68	65	64	65	60	60	65	64	64	64	67
Rock	16	16	13	14	14	15	15	15	10	8	8	8	13	16
Monthly Totals	156	155	149	167	167	171	179	172	174	170	165	157	165	

December 2021 - Placement by Category
157 Kids in Placement



December 2021: Total kids in placement = 157

Total of 5 Children entered placement

3	Lyon	Foster Home
1	Redwood	Group Home
1	Redwood	Foster Home

Total of 13 Children were discharged from placement (discharges from previous month)

4	Lyon	ADOPTED
2	Lyon	Child's Reunification Home
1	Lyon	Foster Home-Corporate
1	Lyon	Pre-Kinship Home
1	Lyon	Supervised Independent Living
1	Murray	Child's Reunification Home
1	Pipestone	Pre-kinship Home
1	Redwood	Pre-kinship home
1	Redwood	Probation

NON IVD COLLECTIONS
DECEMBER 2021

PROGRAM	ACCOUNT	TOTAL
MSA/GRH	05-420-605.5802	1,808
TANF (MFIP/DWP/AFDC)	05-420-610.5803	264
GA	05-420-620.5803	0
FS	05-420-630.5803	102
CS (PI Fee, App Fee, etc)	05-420-640.5501	368
MA Recoveries & Estate Collections (25% retained by agency)	05-420-650.5803	191,771
REFUGEE	05-420-680.5803	0
CHILDRENS		
Court Visitor Fee	05-431-700.5514	0
Parental Fees, Holds	05-431-710.5501	9,551
OOH/FC Recovery	05-431-710.5803	19,294
CHILDCARE		
Licensing	05-431-720.5502	350
Corp FC Licensing	05-431-720.5505	1,000
Over Payments	05-431-721&722.5803	0
CHEMICAL DEPENDENCY		
SUD Assessment Fee	05-431-730.5504	285
CD Assessments	05-431-730.5519	2,544
Detox Fees	05-431-730.5520	1,695
SUD Treatment	05-431-730.5523	2,445
Over Payments	05-431-730.5803	0
MENTAL HEALTH		
Insurance Copay	05-431-740.5803	0
Over Payments	05-431-741 or 742.5803	0
DEVELOPMENTAL DISABILITIES		
Insurance Copay/Overpayments	05-431-750.5803	0
ADULT		
Court Visitor Fee	05-431-760.5515	0
Insurance Copay/Overpayments	05-431-760.5803	0
TOTAL NON-IVD COLLECTIONS		231,478

**SOUTHWEST HEALTH AND HUMAN SERVICES
INCOME MAINTENANCE POLICY NUMBER 2**

Effective: 02/16/11

Revision Date: 11/19/14; 12/16/15; 02/28/19; 01/29/22

Authority: Southwest Health and Human Services – Human Services Board
Special Session CM0004
MN Admin Rules 9500.1261

**--EMERGENCY ASSISTANCE (EA), EMERGENCY GENERAL ASSISTANCE (EGA), AND MSA SPECIAL
NEEDS GUIDELINES--**

Section 1 – Policy Statement

- a. Resolution of the emergency must be assessed and approved in a cost effective manner. If the emergency cannot be resolved cost effectively, the agency can deny the request.
- b. Based on available funding the Agency Director and Eligibility Supervisor may adjust eligibility and payment factors.
- c. SWHHS will work cooperatively with UCAP (United Community Action Partner), SMOC (Southwest Minnesota Opportunity Council), Heat Share, and other resources as to availability and eligibility for funding necessary to resolve the emergency.

Section 2 – Definitions

- a. **EA** – Emergency Assistance Consolidated Fund (EA) meets the emergency needs of eligible households that include a child who meets the MFIP definition of minor child and/or a pregnant woman.
- b. **EGA** - Emergency General Assistance (EGA) meets the emergency needs of eligible individuals, married couples, or families who are in an emergency. Families must not be eligible for MFIP/DWP or emergency aid from other programs such as EA Consolidated Fund.
- c. **Work Expenses** – Car payments, car registration, car insurance, upkeep and repairs; phone if required by employer; gas to get to work.
- d. **Basic Needs** – Shelter, utilities, water heater if applicants own or are buying the home, food, work expense costs required for current employment, health insurance not reimbursed by Medical Assistance or other items which pose a direct threat to the

**SOUTHWEST HEALTH AND HUMAN SERVICES
INCOME MAINTENANCE POLICY NUMBER 2**

physical health or safety of the assistance unit as determined by the county agency.
Basic needs do not include TV, water softeners or phone.

- e. Personal Needs Allowance – ~~For EA it is \$70 per member of the assistance unit. For EGA it is \$ 102 per member of the assistance unit.~~ Amount allowed per the Combined Manuel “Personal Needs Allowance” CM 0020.24.
- f. Work History – Client must show they have been employed for 6 out of the previous 12 months and CURRENTLY employed to have established a work history regarding the employment crisis criteria.

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Section 3 – What Emergency Assistance Can Be Used For

- a. Emergency/Crisis – Verification of eviction from a landlord/management (cannot come from a family member, if a family member runs the risk of losing their residence because client moved in; they must provide a statement from their landlord/manager), or homelessness as a result of domestic abuse or discharge from a facility. The latter would require a determination of need by social services. Verification of utility shutoff and refusal of service for fuel required (if landlord requires utilities to remain in the landlord’s name, client must provide a statement from the landlord stating this along with a copy of the shut-off notice). Utility is defined as electricity, water, sewer, fuel oil, natural gas or propane. Shelter is defined as rent and/or deposit. Mortgage payments are not considered unless in a foreclosure situation or from an employment crisis.
- The emergency must require immediate financial assistance.
 - The financial assistance required by the emergency must be temporary
 - Must not exceed two months before the month of application.
 - **All eviction notices, mortgage foreclosures and utilities bills submitted for determination of emergency assistance must be in the name of the person applying for emergency assistance or a current eligible household member.**
- b. Employment Crisis – This is for non-MFIP families eligible for EA who have experienced an unexpected occurrence which puts them at risk of losing their employment without assistance. Employment related expenses could be car payments, car repairs, insurance, or mortgage/rent payments if the household will be able to maintain their mortgage/rent payments after their current crisis is resolved. These expenses are all dependent on the applicant’s work history.

**SOUTHWEST HEALTH AND HUMAN SERVICES
INCOME MAINTENANCE POLICY NUMBER 2**

Section 4 – Eligibility Criteria

- a. A family member must meet the 30 day state and/or county residency requirement. No exceptions. For EGA at least one person must have lived in Minnesota for at least 30 days.
- b. Refusing employment or training for employment within 60 days of the application (does not apply if HH already has new employment) without good cause for employment in Minnesota must not have caused the crisis.
- c. A unit member cannot be in a sanction for any reason or be disqualified from the Cash or SNAP programs.
- d. Assistance unit is limited to EA/EGA once within 12 month period of time. Anyone in the unit receiving EGA makes the entire unit ineligible for EGA for the 12 month period.
- e. For EGA, at least one person in the EGA unit must meet GA/GRH citizenship or immigration status listed under 0011.03 of the Combined Manual.
- f. For EGA, the unit must not currently be eligible for or receiving MFIP.
- g. Income Limits
 - EA – Gross income must be under 200% FPG in effect at the time of the application. Income to be considered is for the current month of application and the past two months. (This includes ALL household members' income.)
 - EGA – Net annual income must be under 200% FPG.
- h. The assistance unit must be unable to resolve its crisis by combining:
 - Liquid assets and assets they can liquidate in time to help (minus the household's personal needs allowance).
 - Income they will receive in time to help (minus the household's personal needs allowance).
 - Other funds for which they are eligible including applying for cash assistance and cooperating with the program requirements.
- i. The assistance unit must not have used more than 50% of its income and liquid assets for purposes other than basic needs during the two months immediately

**SOUTHWEST HEALTH AND HUMAN SERVICES
INCOME MAINTENANCE POLICY NUMBER 2**

before the month of application.

- j. Assistance for moving expenses:
- Units must meet emergency eligibility criteria prior to approval.
 - Moving will resolve the emergency.
 - Expenses are prior authorized.
 - New housing is cost effective.
 - Cover costs of 1st month's rent and damage deposit. Will provide moving costs if necessary.
 - Will NOT pay last month's rent unless it is a requirement of moving in.
- k. Home Repairs:
- Units must meet the emergency eligibility criteria period to approval.
 - Unit member must own and live in the home.
 - Prior authorization is required for all repair expenses.
 - Must provide two estimates for repair costs and loan denial.
 - Must be denied by WESCAP/SMOC.
 - Vendor paid only on completion of repair and with proof of actual costs.

Section 5 – Application Process

- a. Offer information, application and interview the same day as inquiry.
- b. Complete referral to social services as needed.
- c. Follow application process timelines as used for applications for cash assistance.

Section 6 – Mandatory Verifications

- a. Applicant's identity.
- b. Caregiver/child relationship.
- c. Immigration status if necessary.
- d. Emergency situation and actual cost to alleviate the emergency.
- e. Income for all unit members for the application month and two prior months.
- f. Liquid assets for all unit members.

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INCOME MAINTENANCE POLICY NUMBER 2**

- g. Work expenses for each employed unit member.

Section 7 – Determining Need

- a. Determine the minimum amount needed to resolve the assistant unit's emergency.
- b. Determine the amount of income and liquid assets the unit has or will have that can be applied toward the emergency. Count all income for all unit members. There are no exclusions.
- Use gross income of all unit members minus actual expenses. Actual expenses depend on the type of income and include items such as; self-employment expenses, work transportation costs, taxes, dependent care, and child support paid.
 - Count assets the unit can convert to cash in time to resolve the emergency. Do not count assets if converting them to cash creates an undue hardship for the unit.
 - Do not count assets and income the unit has or will have that they need to cover their current basic needs. The remainder is the amount the unit can apply towards the emergency.
 - If household is over 200% in any month prior to the application month, those months they are not eligible for payments to be made and any portion of the emergency related to those months MUST be paid prior to approval of emergency assistance.
 - If household is over 200% in the month of application and/or the two months prior to the application month, the household is NOT eligible.

Section 8 – Amount of Payments

- a. EA
- The maximum amount of EA for shelter and utilities for MFIP/DWP assistance unit will be the amount needed to resolve the crisis for bills incurred during application month and 2 months prior.
 - The maximum amount of EA for an employed non-MFIP assistance unit must not exceed 2 times the amount of the MFIP transitional standard for a family of that size for bills incurred during the application month and 2 months prior.
 - EA may be used if immediate action is needed to protect the life or health of a child and non-payment could result in out-of-home placement of child.
- b. EGA

**SOUTHWEST HEALTH AND HUMAN SERVICES
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- The maximum amount of EGA is limited to 4 times the assistance unit monthly assistance standard.
 - Standards
 - Single Adult - \$203
 - Married couple without children - \$260
 - Units with Minor Children
 - ❖ First adult, \$187
 - ❖ Second adult, \$73
 - ❖ First Child, \$250
 - ❖ Second Child, \$95
 - ❖ Third child, \$89
 - ❖ Fourth child, \$76
 - ❖ Fifth child, \$76
 - ❖ Sixth child, \$76
 - ❖ Seventh child, \$66
 - ❖ Eighth child, \$64
 - ❖ Ninth child, \$55
 - ❖ Tenth child, \$54
 - ❖ Each additional child, \$53

- c. MSA Special Needs Payments
 - Clients may have a special needs payment for certain items added to their assistance standard. See CM0020.21 (MSA Assistance Standards), CM0023.12 (Special Diets), CM0023.15 (Guardian or Conservator Fees), CM0023.18 (Restaurant Meals), CM0023.21 (Representative Payee Services), CM0023.24 (MSA Housing Assistance), TEMP Manual TE02.08.035 (How to Issue Special Needs Payments).
 - Clients may be eligible for a separate special need payment for home repairs, or for furniture and appliances. See 0023.06 (Home Repair), 0023.09 (Household Furnishings and Appliances). Usually, the county agency must approve these payments before the client incurs the cost. A client incurring an expense outside of working hours because of an emergency may contact the agency on the next working day to request help. County agencies must have written procedures for making special need payments. They must keep a record of requests for assistance and the disposition of each request. Clients must request special need payments in writing. County agencies may require clients to verify the need for an item. If a client is on vendor or protective payee status, pay the vendor directly. See 0024.09 (Protective and Vendor Payments). In other cases, issue the payment directly to the client or as a vendor payment.

Section 9 – Appeal Rights

**SOUTHWEST HEALTH AND HUMAN SERVICES
INCOME MAINTENANCE POLICY NUMBER 2**

- a. Clients must appeal within 30 days of notice.
- b. Do not issue benefits while appeal is pending.
- c. County agency must submit all appeal requests within 2 working days of receipt to the State Appeals Office.
- d. If the client wins the appeal, issue corrective payment within 7 days of receiving the appeal decision.

Forms: Combined Application – DHS 5223
Crisis Work Sheet – EA - ELIG 015A, EGA - ELIG 015B
Emergency Brochure – ELIG 110



2021 Public Health Statistics

	WIC	Family Home Visiting	MnChoices PCA Assessments	Managed Care	Dental Varnish	Refugee Health	LTBI Medication Distribution	Water Tests	FPL Inspections	Immun	Car Seats
'12 Avg	1857	48	15	187	81						
'13 Avg	2302	37	21	211	90						
'14 Avg	2228	60	25	225	112	6	30				
'15 Avg	2259	86	23	238	112	12	36				
'16 Avg	2313	52	22	265	97	12	27				
'17 Avg	2217	47	22	290	56	9	25				
'18 Avg	2151	50	22	324	23	4	18	128	48	57	19
'19 Avg	2018	31	10	246	18	4	10	131	47	63	20
'20 Avg	2008	27	8	224	-	-	6	129	34	21	7

	WIC	Family Home Visiting	MnChoices PCA Assessments	Managed Care	Dental Varnish	Refugee Health	LTBI Medication Distribution	Water Tests	FPL Inspections	Imm	Car Seats	COVID Vaccine Admin
11/20	2000	10*	6*	158*	0	0	1	124	11	16	8	0
12/20	2014	6*	8*	196*	0	0	3	110	14	26	2	88
1/21	1985	11*	10*	177*	0	2	2	115	19	2	6	958
2/21	1985	19*	8*	232*	0	0	2	82	23	35	18	2004
3/21	1956	8*	10*	228*	0	2	2	111	20	22	5	2425
4/21	1910	10*	8*	183*	0	0	1	136	35	26	5	1726
5/21	1892	12*	4*	175*	0	1	2	137	33	15	4	237
6/21	1905	13*	11	211*	0	1	0	178	81	12	9	128
7/21	1881	10*	10	197*	0	0	2	185	57	21	7	40
8/21	1901	21*	14	173*	0	0	1	198	48	20	7	13
9/21	1887	27*	1	153	0	5	0	123	47	31	15	9
10/21	1928	32	8	194	0	0	6	119	57	44	10	2
11/21	1915	31	1	175	0	1	8	118	40	46	9	17
12/21		31	10	239	0	1	19	76	32	12	8	33

*Includes telehealth visits

State Community Health Services Advisory Committee (SCHSAC) take-home points: December 17, 2021

2022 SCHSAC Calendar

SCHSAC meetings (virtual) [remainder of the 2022 scheduling will be finalized in the spring]

- February 18th, 9:00 – 11:00 AM
- April 15th, 9:00 – 11:00 AM

Executive Committee meetings (virtual)

- January 13th, 9:30 – 11:30 AM
- March 10th, 9:30 – 11:30 AM
- May 12th, 9:30 – 11:30 AM
- July 14th, 9:30 – 11:30 AM
- September 8th, 9:30 – 11:30 AM
- November 10th, 9:30 – 11:30 AM

Action items for SCHSAC members

- Share these take-home points with your Community Health Board.
- If you have suggestions for agenda items for the future, please reach out to your region's Executive Committee representative.

Take-home points

Chair's remarks and executive committee report (Sheila Kiscaden, Olmsted County, SCHSAC Chair)

- A lot of fatigue among us, our staff, and the general public through waves of COVID.

Legislative Update (Lisa Thimjon, Director, MDH Office of Legislative Relations)

- Going to be looking at a skinny [legislative] agenda; policy-driven with little foundational change.
- A lot of interest in COVID and other issues, nursing home staffing and state support from MDH/DHS to keep facilities open.
- Other issues not on list:
 - Expecting questions about MIIC; working on language to make MIIC's role clearer, how we collect/protect data

- Skilled nursing facilities/nursing home/assisted living; how we can support the Health Care and Long-Term Care workforce; last week announced Certified Nursing Assistant program with goal of training 1000 people by January. We know this pandemic response is the hardest thing we've ever done.

Messaging for Impact (Mike Schommer, Director, MDH Communications Office)

- This is a subset of a larger presentation we use for spokesperson training.
- Training for people who are going to be putting together a message: Presentation, town hall, public meeting, etc. There are best practices that cross over each of those contexts. This is based on work done over many years from experts in communications and psychology—how people take in information and digest it. Also based in crisis communications.
- Our audience is overloaded, too. The rush of information makes it hard for audience to take in, understand, and act on information we're sharing.
- Bite-snack-meal approach: Different levels of information to share with audience, to give audience control over how much they take in, to drill down at their own pace.
- Be a decent human being: When people are feeling loss, fear, dread, concern—emotion can get in the way of hearing/listening/remembering important information.
- Lead with empathy: helps defuse the conversation before you convey information. If they're not sure if you get their concerns, they might not trust you to help them. Generally does NOT work to lead with info and close with empathy statement; need to lead with empathy to get them in the right frame of mind to listen to important information.
- Plain language: The less effort your audience must put into understanding a message, the more they're likely to understand it.
- Question: Why are conspiracy theories so popular/prevalent/persistent?
 - Answer: Dual processing theory says we have two systems in our brains: Type 1 (instinctual, fast decision-making, very old/powerful, intuitive) and Type 2 (intellectual, information processing). These two systems function in parallel with each other but Type 1 is more powerful and can override the other. "Thinking Fast and Slow" by Daniel Kahneman is a great book about this.
- Question: Do we need to slow the conversation down and be more trusted to help people get out of their "reptilian brain" mode?
 - Answer: We're going to be talking about the public health and communications lessons we've learned from COVID—for years. Part of our challenge as public health communicators is figuring out how we're going to build trust even in places where people are skeptical of the tools we bring to solve problems. Another piece of this is how fear clouds our ability to take in information and then trust.
- Question: Any recommendations to deal with the indigestion of biting off more than I can chew or eating too much (with respect to information).
 - Answer: Have heard people talk about treating information intake as similar to how you eat food—that could mean taking in good, reliable, relevant information as close to the source as possible. There's a lot of emphasis on sharing opinions, because it's cheaper for media to produce opinions (vs. fact-based journalism) and it appeals to people more.
- Question: Would you apply same principles to Facebook?
 - Answer: Many of you have probably heard that the medium is the message. Certain types of media dictate certain types of content, and so you use different approaches depending on the delivery method (Facebook, Twitter, Instagram, etc.).

Commissioner's Remarks (Jan Malcolm, Commissioner, MDH)

- Hard for many of us to think about the fact that we're not automatically trusted. Communication is a huge challenge, and a skill we need to keep building.
- At this point last year, we felt pretty optimistic: Vaccines, cases trending downward. Delta felt pretty soul-crushing for those of us in public health and health care, reversing some of our progress so quickly. Same psychological pressure around Omicron. This continued experience of uncertainty and the fear that triggers is real.
- There's energy in the system to take advantage of our historical opportunity to strengthen the public health system. Even though we're tired, now is the moment to take advantage of lessons learned and resources from legislature.
- We were invited to submit some new ideas when the state's budget surplus became clear. One of our ideas is to increase ongoing funding for local public health infrastructure, not specific to grants or programs, to strengthen system: Especially the things that we identify as top priorities, like information flow. To pay for things like staff, information systems, the structure required to carry out public health.
- We're grateful for local policymakers: Thank you for the support you give to your local public health staff. We could not do this without your support, personally and policy-wise. Thank you for advocating with us.

Recognizing Retiring Leaders

Gretchen Musicant, Minneapolis Community Health Board

Kris Ehresmann, Director, MDH Infectious Disease Epidemiology, Prevention, and Control Division

Joan Brandt, Director, MDH Child and Family Health Division

Small group conversations: Public Health COVID-19 Impact Assessment

DeSalvo, K., Huges, B., Bassett, M., Benjamin, G., Fraser, M., Sandro Galea, J., et al. (2021). *Public health COVID-19 impact assessment: Lessons learned and compelling needs*. National Academy of Medicine

Participants were randomly put in groups, each with a dedicated Executive Committee member to lead the discussion:

What have we learned from COVID?

Where we go from here?

What do we need from our public health system in the future?

Minnesota Department of Health
State Community Health Services Advisory Committee (SCHSAC)
651-201-3880
health.ophp@state.mn.us
www.health.state.mn.us/schsac

December 22, 2021

To obtain this information in a different format, call: 651-201-3880.

From: [Michelle Salfer](#)
To: [Ann Orren](#)
Subject: FW: Your Acuity Scheduling receipt
Date: Wednesday, December 22, 2021 1:19:06 PM

Acuity renewal

From: Acuity Scheduling <support@acuityscheduling.com>
Sent: Tuesday, December 21, 2021 5:08 PM
To: Michelle Salfer <Michelle.Salfer@swmhhs.com>
Subject: Your Acuity Scheduling receipt

Caution:

This email was sent from an external account. If you were expecting an internal email you would not see this notice. Please exercise caution before clicking on any links. Report any suspicious email to the Help Desk.
Question Everything: Were you expecting this email?



Payment Received

Hey there! Your payment has been successfully received and notarized in The Book of Awesome. Thank you!

Payment Details

Powerhouse Plus (Annual)	\$3000.00
Payment Total	\$3000.00
Payment Date	December 21, 2021
Receipt Number	#27691597



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Abracadabra! Your username is michelle.salfer@swmhhs.com

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R426--Switchboard Operator

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This is not a solicitation announcement. This is as sources sought synopsis only. The purpose of this synopsis is to gain knowledge of potential qu...

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Contract Opportunities

Current Response Date
January 05, 2022, 07:00 AM
CST

Notice Type
Original Sources Sought

Updated Date
Dec 29, 2021

Published Date
Dec 29, 2021

Q403--Emergency Care and Telehealth with Medical Services for the Phoenix VA Health Care System (PVAHCS)

Notice ID: 36C26222Q0184

This is a SOURCES SOUGHT ANNOUNCEMENT ONLY. It is neither a solicitation announcement nor a request for proposals or quotes and does not obligate the...

Department/Ind.Agency VETERANS AFFAIRS, DEPARTMENT OF	Subtier VETERANS AFFAIRS, DEPARTMENT OF	Office 262-NETWORK CONTRACT OFFICE 22L (36C262)
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Contract Opportunities

Current Response Date
December 17, 2021, 01:00
PM CST

Notice Type
Original Sources Sought

Updated Date
Dec 3, 2021

Published Date
Dec 3, 2021

US Forest Service Medical Qualifications for Wildland Firefighters

Notice ID: 12318722R0002

Contract Opportunities

Current Response Date

Funding public health in Minnesota: Strengthening our public health infrastructure

A historic moment and a unique opportunity

In its 2021 session, the Minnesota Legislature recognized the important role of public health. In addition to other investments, the legislature provided a \$6 million annual appropriation for community health boards¹ and tribal governments to build public health capacity.

The Minnesota Department of Health (MDH) convened a group of State Community Health Advisory Committee (SCHSAC) Executive Committee members and public health leaders to determine the best use of these funds. This group developed three guiding principles:

1. Funds should be focused on foundational capabilities in communications; data and epidemiology; community partnerships; and/or health equity.² Funds should not supplant existing work. How applicants build capacity will not be prescribed.
2. Funds should be used to improve, pilot, or strengthen approaches that will advance these capabilities in deep rural, rural, suburban and/or metro settings.
3. Funds should be used to advance health equity while building these capabilities.

This is an opportunity like Minnesota's public health system has never had before: an opportunity to build new relationships, try new things, and turn back-of-the-napkin dreams into reality.

Everyone in Minnesota deserves the opportunity to live in a healthy community

Health is the foundation for thriving communities, and governmental public health experts have a unique responsibility to diagnose, prevent, and respond to the health needs of their communities. But Minnesota's public health system was built to address the health problems of the 1970s and those that came before; it is not well equipped to meet the pressing health challenges we face today—or the ones we know will emerge in the years to come.

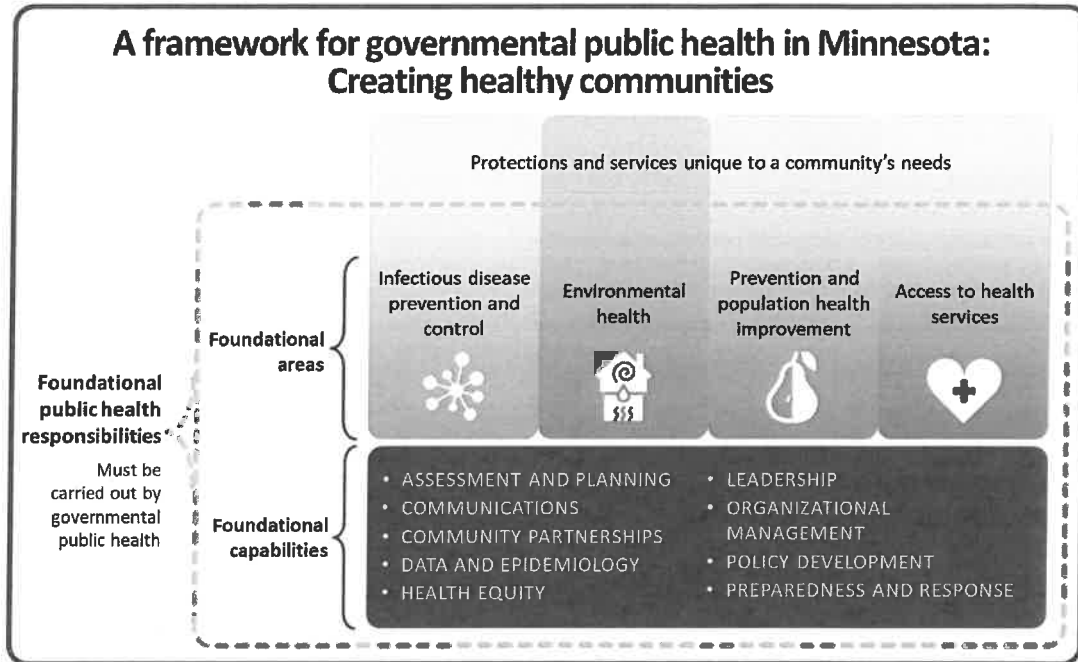
Minnesota's public health leaders are committed to taking action to transform the way we do business in public health: we must make sure Minnesota's governmental public health system has the leadership, workforce, and capacity necessary to promote the health of communities and protect against health threats, now and into the future. **One way that we will get there is by trying new ways of building capacity and carrying out public health responsibilities.**³

¹ In this document we refer to community health boards (CHBs) rather than local health departments. A CHB or tribal nation must be the fiscal host for the funds, but the funding can be used to support work in individual health departments working in new or different partnerships within or beyond a CHB's jurisdiction.

² These areas are not listed in order of priority. Presented here in alphabetical order, they reflect the key areas local public health leaders have identified as their most pressing infrastructure needs.

³ For more information, see: *A New framework for governmental public health in Minnesota (2019)* (www.health.state.mn.us/communities/practice/schsac/workgroups/docs/201906StrengtheningANewFramework.pdf).

FUNDING PUBLIC HEALTH IN MINNESOTA:
STRENGTHENING OUR PUBLIC HEALTH INFRASTRUCTURE



Anticipated timeline

Our goal is to distribute these funds by April 2022, following a period of training, technical assistance, and other support. Key milestones are outlined below.

- **January 2022:** Brief application and guidance released; webinars and office hours to support application development
- **February 2022:** Develop review process in collaboration with the Infrastructure Fund Workgroup; application review; finalize workplans and budgets
- **March 2022:** Finalize grant agreements

More information

- **Local Public Health Association (LPHA)**
Kari Oldfield, Director (koldfield@mncounties.org)
Sarah Grosshuesch (Wright), 2022 Chair (sarah.grosshuesch@co.wright.mn.us)
Sarah Reese (Polk, Norman, and Mahnomen), 2021 Chair (sarah.reese@co.polk.mn.us)
Maggie Rothstein (Aitkin, Itasca, Koochiching), 2022 Chair-Elect (Maggie.Rothstein@AIKCHSB.onmicrosoft.com)
- **Minnesota Department of Health (MDH)**
Chelsie Huntley, Community Health Division Director (chelsie.huntley@state.mn.us)
Kim Milbrath, Center for Public Health Practice Section Manager (kim.milbrath@state.mn.us)
- **State Community Health Services Advisory Committee (SCHSAC)**
Sheila Kiscaden (Olmsted), Chair (kiscaden.sheila@co.olmsted.mn.us)
Tarryl Clark (Stearns), Incoming Chair (tarryl.clark@co.stearns.mn.us)

MDH Center for Public Health Practice
651-201-3880 health.ophp@state.mn.us
www.health.state.mn.us

December 2021. To obtain this information in a different format, call: 651-201-3880.

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Felix Schmiesing, Board Chair



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PRESENTED: *December 6, 2021*

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

EFFECTIVE DATE: 11/18/2021

REVISION DATE:

AUTHORITY: Southwest Health and Human Services Joint Governing Board
Occupational Safety and Health Administration's Emergency Temporary Standard on Vaccination and Testing (29 CFR 1910.501)

--- COVID-19 Vaccination/Testing Policy---

Section 1 - Policy Statement

- a. This policy complies with the Occupational Safety and Health Administration's (OSHA) Emergency Temporary Standard (ETS) on Vaccination and Testing (29 CFR 1910.501). This Mandatory COVID-19 Vaccination Policy applies to all employees of Southwest Health and Human Services.

Section 2 – Overview

- a. All employees are required to be fully vaccinated by January 4, 2022, or submit to weekly testing and masking as a term and condition of employment at Southwest Health and Human Services. Employees are considered fully vaccinated two weeks after completing primary vaccination with a COVID-19 vaccine, with, if applicable, at least the minimum recommended interval between doses.
- b. All employees hired after January 4, 2022, are required to comply with the vaccination requirements outlined in this policy as soon as practicable and as a condition of employment. Potential candidates for employment will be notified of the requirements of this policy prior to the start of employment.
- c. All employees regardless of vaccination status must also continue to comply with social distancing or other protocols. This policy is subject to change at Southwest Health and Human Services' discretion based on public health guidance. Employees may be subject to additional vaccination, screening or testing requirements based on state or federal law.

Section 4 – Acceptable Forms of Proof of Vaccination

- a. All vaccinated employees are required to provide proof of COVID-19 vaccination, regardless of where they received vaccination. Proof of vaccination status shall be submitted Human Resources. Staff are to scan their proof of vaccination.

Acceptable proof of full vaccination status is:

1. The record of immunization from a healthcare provider or pharmacy;

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

2. A copy of the COVID-19 Vaccination Record Card;
3. A copy of medical records documenting the vaccination;
4. A copy of immunization record from the Minnesota Department of Health: [Find My Immunization Record - Minnesota Dept. of Health \(state.mn.us\)](#); or
5. A copy of any other official documentation that contains the type of vaccine administered, date(s) of administration, and the name of the healthcare professional or clinic site administering the vaccine.
 - b. Proof of vaccination generally should include the employee's name, the type of vaccine administered, the date(s) of administration, and the name of the healthcare professional(s) or clinic site(s) that administered the vaccine. In some cases, state immunization records may not include one or more of these data fields, such as clinic site. In those circumstances, Southwest Health and Human Services will still accept the state immunization record as acceptable proof of vaccination.
 - c. Employees who do not submit proof of vaccination are assumed to be not fully vaccinated.
 - d. Employees may schedule their vaccination appointments through an on-site clinic, pharmacy, their own medical provider, or with a mass-vaccination clinic.

Section 5 – Supporting Employee Vaccination

- a. An employee may take up to four hours of duty time per dose to travel to the vaccination site, receive a vaccination, and return to work. This would mean a maximum of eight hours of duty time for employees receiving two doses. If an employee spends less time getting the vaccine, only the necessary amount of time will be granted. If an employee is vaccinated outside of their working hours, they will not be compensated.
- b. Employees may utilize up to two workdays of sick leave immediately following each dose if they have side effects from the COVID-19 vaccination that prevent them from working. Employees who have no sick leave will be granted up to two days of additional sick leave immediately following each dose if necessary.
- c. All medical information collected from individuals, including vaccination information, test results, and any other information obtained as a result of testing, will be maintained by Human Resources and treated in accordance with applicable laws and policies on confidentiality and privacy.

Section 6 – Requesting Reasonable Accommodations or Exemptions

- a. Requests for reasonable accommodations or exemptions under the Americans with Disabilities Act or Title VII of the Civil Rights Act to these policy requirements due to disability or medical (including pregnancy-related) reasons, or sincerely held religious beliefs, practices,

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

or observances will be received and evaluated on an individual case-by-case basis consistent with state and federal law.

- b. Employees seeking a medical or religious accommodation or exemption must send an email to Human Resources and include the applicable form.
- c. Human Resources will work with the employee through an interactive process and the supervisor where needed to determine if an employee's exemption request can be granted and the employee can be accommodated without causing an undue hardship.

Section 7 - COVID 19 Testing

- a. If an employee is not fully vaccinated as of January 4, 2022, the employee will be required to comply for testing. Unvaccinated employees who report to the workplace on January 4, 2022, must provide lab documentation of a negative result on a COVID-19 nucleic acid amplification test (NAAT), PCR, saliva, or antigen test, and subsequently test at least once every seven days: Therefore:
 - 1. Employee must be tested for COVID-19 at least once every seven days; and
 - 2. Employee must provide documentation of the most recent COVID-19 test result to the HR no later than the seventh day following the date on which the employee last provided a test result.
- b. Any employee who does not report to the workplace during a period of seven or more days (e.g., if they were teleworking for two weeks prior to reporting to the workplace):
 - 1. Employee must be tested for COVID-19 within seven days prior to returning to the workplace; and
 - 2. Employee must provide documentation of that test result to their HR upon return to the workplace.
- c. If an employee does not provide documentation of a COVID-19 test result as required by this policy, they will be removed from the workplace and allowed to utilize paid leave until a test result is provided.
- d. Employees may test at home or at any acceptable testing facility. Acceptable testing is the COVID-19 nucleic acid amplification test (NAAT), antigen, saliva, or PCR test. Results must be processed in a lab. At-home testing kits that are not processed in a lab are not acceptable. Any weekly testing costs incurred will be the responsibility of the employee.
- e. Once an employee receives their test results, a copy shall be submitted to HR. Test results may be an image from a cell phone or computer as long as the name of the employee is listed, as well as the testing date and the result. Test results shall be submitted at least once per week.

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

Section 8 – Face Coverings

- a. Employees who are not fully vaccinated must wear face coverings over the nose and mouth when indoors and when occupying a vehicle with another person during work hours. Face coverings must completely cover the nose and mouth be made with two or more layers of a breathable fabric that is tightly woven and be secured to the head with ties, ear loops, or elastic bands that go behind the head.
- b. Acceptable face coverings include clear face coverings or cloth face coverings with a clear plastic panel that, despite the non-cloth material allowing light to pass through, otherwise meet these criteria. Such face coverings may be used to facilitate communication with people who are deaf or hard-of-hearing or others who need to see a speaker’s mouth or facial expressions to understand speech or sign language respectively. Southwest Health and Human Services will provide appropriate face coverings.
- c. The following are exceptions to Southwest Health and Human Services requirements for face coverings:
 - 1. When an employee is alone in a room with floor to ceiling walls and a closed door.
 - 2. For a limited time, while an employee is eating or drinking at the workplace or for identification purposes in compliance with safety and security requirements.
 - 3. When an employee is wearing a respirator.
 - 4. Where Southwest Health and Human Services has determined that the use of face coverings is infeasible or creates a greater hazard (e.g., when it is important to see the employee’s mouth for reasons related to their job duties, when the work requires the use of the employee’s uncovered mouth, or when the use of a face covering presents a risk of serious injury or death to the employee).

Section 9 - Employee Notification of COVID-19

- a. Any employee who tests positive for COVID-19 regardless of vaccination status must promptly inform their supervisor and stay home and isolate until it is safe to return to work.
- b. Employees may utilize sick leave when in quarantine or have tested positive for COVID-19.
- c. Employees who have met the recommended quarantine period after a positive COVID-19 test, or have been diagnosed with COVID-19 by a licensed healthcare provider are not required to undergo COVID-19 testing for 90 days following the date of their positive test or diagnosis. This is because a case may test positive for many weeks after their symptoms have resolved. If the employee is still unvaccinated, they will need to resume weekly testing after the 90 days have elapsed. The employee must provide documentation of a positive COVID-19 test result to Human Resources in order to be exempt from testing for 90 days.

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

- d. An employee may be considered for temporary teleworking if the criteria for such work is appropriate.

Section 10- Return to Work Criteria

- a. Employees who are COVID-19 positive shall remain removed from the workplace and utilize paid leave until the employee has met the return to work criteria in CDC's "Isolation Guidance"; or receive a recommendation to return to work from a licensed healthcare provider.
- b. . Under CDC's "Isolation Guidance," asymptomatic employees may return to work once 10 days have passed since the positive test, and symptomatic employees may return to work after all the following are true:
1. At least 10 days have passed since symptoms first appeared, and
 2. At least 24 hours have passed with no fever without fever-reducing medication, and
 3. Other symptoms of COVID-19 are improving (loss of taste and smell may persist for weeks or months and need not delay the end of isolation).
- c. If an employee has severe COVID-19 or an immune disease, Southwest Health and Human Services will follow the guidance of a licensed healthcare provider regarding return to work.

Section 11 - Noncompliance with this Policy

- a. Noncompliance with this policy may result in disciplinary action, up to and including termination. The following constitutes noncompliance with this policy:
- Failure to complete the required certification of vaccination status;
 - Failure to complete required weekly testing and/or submit weekly testing results in cases where the employee is not fully vaccinated;
 - Providing false documentation of exemptions, vaccination status or testing results;
 - Improper disclosure of an employee's vaccination or testing status to any individual who does not have a business need to know; or
 - Any other violation of the requirements of this policy may result in discipline, up to and including termination.
- b. Employees in violation of this policy present a health and safety risk to the employer and may be placed on unpaid leave status until demonstrating compliance with policy requirements.
- c. Southwest Health and Human Services will not tolerate retaliation, discrimination, and/or harassment based upon vaccination status or for speaking out about unsafe working conditions or reporting a work/related illness or infection or exposure to COVID-19.

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

EFFECTIVE DATE: 11/18/2021

REVISION DATE:

AUTHORITY: Southwest Health and Human Services Joint Governing Board
Occupational Safety and Health Administration's Emergency Temporary Standard on Vaccination and Testing (29 CFR 1910.501)

--- COVID-19 Vaccination/Testing Policy---

Section 1 - Policy Statement

- a. This policy complies with the Occupational Safety and Health Administration's (OSHA) Emergency Temporary Standard (ETS) on Vaccination and Testing (29 CFR 1910.501). This Mandatory COVID-19 Vaccination Policy applies to all employees of Southwest Health and Human Services.

Section 2 – Overview

- a. All employees are required to be fully vaccinated by January 4, 2022, and if approved for a medical or religious exception must submit to weekly testing and masking as a term and condition of employment at Southwest Health and Human Services. Employees are considered fully vaccinated two weeks after completing primary vaccination with a COVID-19 vaccine, with, if applicable, at least the minimum recommended interval between doses.
- b. All employees hired after January 4, 2022, are required to comply with the vaccination requirements outlined in this policy as soon as practicable and as a condition of employment. Potential candidates for employment will be notified of the requirements of this policy prior to the start of employment.
- c. All employees regardless of vaccination status must also continue to comply with social distancing or other protocols. This policy is subject to change at Southwest Health and Human Services' discretion based on public health guidance. Employees may be subject to additional vaccination, screening or testing requirements based on state or federal law.

Section 4 – Acceptable Forms of Proof of Vaccination

- a. All vaccinated employees are required to provide proof of COVID-19 vaccination, regardless of where they received vaccination. Proof of vaccination status shall be submitted Human Resources. Staff are to scan their proof of vaccination.

Acceptable proof of full vaccination status is:

1. The record of immunization from a healthcare provider or pharmacy;

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

2. A copy of the COVID-19 Vaccination Record Card;
3. A copy of medical records documenting the vaccination;
4. A copy of immunization record from the Minnesota Department of Health: [Find My Immunization Record - Minnesota Dept. of Health \(state.mn.us\)](https://www.state.mn.us/doh/immunization/); or
5. A copy of any other official documentation that contains the type of vaccine administered, date(s) of administration, and the name of the healthcare professional or clinic site administering the vaccine.
 - b. Proof of vaccination generally should include the employee's name, the type of vaccine administered, the date(s) of administration, and the name of the healthcare professional(s) or clinic site(s) that administered the vaccine. In some cases, state immunization records may not include one or more of these data fields, such as clinic site. In those circumstances, Southwest Health and Human Services will still accept the state immunization record as acceptable proof of vaccination.
 - c. Employees who do not submit proof of vaccination are assumed to be not fully vaccinated.
 - d. Employees may schedule their vaccination appointments through an on-site clinic, pharmacy, their own medical provider, or with a mass-vaccination clinic.

Section 5 – Supporting Employee Vaccination

- a. An employee may take up to four hours of duty time per dose to travel to the vaccination site, receive a vaccination, and return to work. This would mean a maximum of eight hours of duty time for employees receiving two doses. If an employee spends less time getting the vaccine, only the necessary amount of time will be granted. If an employee is vaccinated outside of their working hours, they will not be compensated.
- b. Employees may utilize up to two workdays of sick leave immediately following each dose if they have side effects from the COVID-19 vaccination that prevent them from working. Employees who have no sick leave will be granted up to two days of additional sick leave immediately following each dose if necessary.
- c. All medical information collected from individuals, including vaccination information, test results, and any other information obtained as a result of testing, will be maintained by Human Resources and treated in accordance with applicable laws and policies on confidentiality and privacy.

Section 6 – Requesting Reasonable Accommodations or Exemptions

- a. Requests for reasonable accommodations or exemptions under the Americans with Disabilities Act or Title VII of the Civil Rights Act to these policy requirements due to disability or medical (including pregnancy-related) reasons, or sincerely held religious beliefs, practices,

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

or observances will be received and evaluated on an individual case-by-case basis consistent with state and federal law.

- b. Employees seeking a medical or religious accommodation or exemption must send an email to Human Resources and include the applicable form.
- c. Human Resources will work with the employee through an interactive process and the supervisor where needed to determine if an employee's exemption request can be granted and the employee can be accommodated without causing an undue hardship.

Section 7 - COVID 19 Testing

- a. If an employee is not fully vaccinated as of January 4, 2022 and has an approved medical or religious exemption, the employee will be required to comply with testing. Unvaccinated employees who report to the workplace on January 4, 2022, must provide lab documentation of a negative result on a COVID-19 nucleic acid amplification test (NAAT), PCR, saliva, or antigen test, and subsequently test at least once every seven days:
Therefore:
 - 1. Employee must be tested for COVID-19 at least once every seven days; and
 - 2. Employee must provide documentation of the most recent COVID-19 test result to the HR no later than the seventh day following the date on which the employee last provided a test result.
- b. Any employee who does not report to the workplace during a period of seven or more days (e.g., if they were teleworking for two weeks prior to reporting to the workplace):
 - 1. Employee must be tested for COVID-19 within seven days prior to returning to the workplace; and
 - 2. Employee must provide documentation of that test result to their HR upon return to the workplace.
- c. If an employee does not provide documentation of a COVID-19 test result as required by this policy, they will be removed from the workplace and allowed to utilize paid leave until a test result is provided.
- d. Employees may test at home or at any acceptable testing facility. Acceptable testing is the COVID-19 nucleic acid amplification test (NAAT), antigen, saliva, or PCR test. Results must be processed in a lab. At-home testing kits that are not processed in a lab are not acceptable. Any weekly testing costs incurred will be the responsibility of the employee.
- e. Once an employee receives their test results, a copy shall be submitted to HR. Test results may be an image from a cell phone or computer as long as the name of the employee is listed, as well as the testing date and the result. Test results shall be submitted at least once per week.

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PERSONNEL POLICY NUMBER 31**

Section 8 – Face Coverings

- a. Employees who are not fully vaccinated or have been approved for a medical or religious exemption must wear face coverings over the nose and mouth when indoors and when occupying a vehicle with another person during work hours. Face coverings must completely cover the nose and mouth be made with two or more layers of a breathable fabric that is tightly woven and be secured to the head with ties, ear loops, or elastic bands that go behind the head.
- b. Acceptable face coverings include clear face coverings or cloth face coverings with a clear plastic panel that, despite the non-cloth material allowing light to pass through, otherwise meet these criteria. Such face coverings may be used to facilitate communication with people who are deaf or hard-of-hearing or others who need to see a speaker’s mouth or facial expressions to understand speech or sign language respectively. Southwest Health and Human Services will provide appropriate face coverings.
- c. The following are exceptions to Southwest Health and Human Services requirements for face coverings:
 - 1. When an employee is alone in a room with floor to ceiling walls and a closed door.
 - 2. For a limited time, while an employee is eating or drinking at the workplace or for identification purposes in compliance with safety and security requirements.
 - 3. When an employee is wearing a respirator.
 - 4. Where Southwest Health and Human Services has determined that the use of face coverings is infeasible or creates a greater hazard (e.g., when it is important to see the employee’s mouth for reasons related to their job duties, when the work requires the use of the employee’s uncovered mouth, or when the use of a face covering presents a risk of serious injury or death to the employee).

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**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

documentation of a positive COVID-19 test result to Human Resources in order to be exempt from testing for 90 days.

- d. An employee may be considered for temporary teleworking if the criteria for such work is appropriate.

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- a. Employees who are COVID-19 positive shall remain removed from the workplace and utilize paid leave until the employee has met the return to work criteria in CDC's "Isolation Guidance"; or receive a recommendation to return to work from a licensed healthcare provider.
- b. Under CDC's "Isolation Guidance," asymptomatic employees may return to work once 10 days have passed since the positive test, and symptomatic employees may return to work after all the following are true:
 1. At least 10 days have passed since symptoms first appeared, and
 2. At least 24 hours have passed with no fever without fever-reducing medication, and
 3. Other symptoms of COVID-19 are improving (loss of taste and smell may persist for weeks or months and need not delay the end of isolation).
- c. If an employee has severe COVID-19 or an immune disease, Southwest Health and Human Services will follow the guidance of a licensed healthcare provider regarding return to work.

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 - Providing false documentation of exemptions, vaccination status or testing results;
 - Improper disclosure of an employee's vaccination or testing status to any individual who does not have a business need to know; or
 - Any other violation of the requirements of this policy may result in discipline, up to and including termination.
- b. Employees in violation of this policy present a health and safety risk to the employer and may be placed on unpaid leave status until demonstrating compliance with policy requirements.

**SOUTHWEST HEALTH AND HUMAN SERVICES
PERSONNEL POLICY NUMBER 31**

c. Southwest Health and Human Services will not tolerate retaliation, discrimination, and/or harassment based upon vaccination status or for speaking out about unsafe working conditions or reporting a work/related illness or infection or exposure to COVID-19.

**AMENDMENT December 15, 2021
TO THE
SERVICES AGREEMENT WITH PREFERREDONE**

WHEREAS, Southwest Health and Human Services (the "Agency") is an Affiliate of the Minnesota Public Sector Collaborative (the "Collaborative"), a joint powers entity organized and operating under Section 471.59, subdivision 1 of the Minnesota Statutes.

WHEREAS, the Agency provides medical coverage to certain of its employees and their families through the Agency's participation as an Affiliate in the Collaborative;

WHEREAS, the Collaborative has negotiated the services agreements with PreferredOne Administrative Services, Inc. ("P1") to administer the medical coverage program of the Agency;

WHEREAS, the Collaborative has negotiated a Prescription Rebate beginning January 1, 2022 that benefits each Affiliate in the Collaborative;

WHEREAS, there will be a delay in finalizing the services agreements between the Affiliates of the Collaborative and P1 that take effect January 1, 2022;

THEREFORE, through this written instrument, the Agency seeks to amend the current services agreement with P1, and further provided that all other Affiliates of the Collaborative desiring to participate in the Prescription Rebate also amend their respective services agreements with P1, the services agreement with the Agency shall be amended to provide the following treatment of prescription rebates due to the Agency.

Treatment of Prescription Drug Rebates
Effective 12/15/2021

Pursuant to the general authority to amend the services agreement with P1, once signed by the Agency and P1, and further provided that all other participating Affiliates of the Collaborative in which the Agency participates also amend their respective services agreements with P1 in the same way, P1 shall handle prescription rebates due under the services agreements as follows:

Beginning with prescription rebates due under the administrative services agreement with respect to prescription drugs provided on and after January 1, 2022:

1. P1 shall aggregate the prescription rebates due to Affiliates of the Collaborative.
2. P1 shall distribute the aggregated amount to the Collaborative.
3. The Collaborative shall be solely responsible for the use of the aggregated amount of prescription rebates provided to it by P1.
4. This Amendment shall continue through December 31, 2022, unless incorporated in its entirety into the services agreement applicable to the 2022 calendar year.

_____ (Agency),
as a participating Affiliate of the Collaborative

PreferredOne Administrative Services, Inc.,
as Third Party Administrator

Agency Representative

Company Representative

Title

Title

Date

Date



Minnesota Counties Computer Cooperative

Phone: (651) 401-4200 Fax: (651) 401-4299 www.mnccc.org



Please send payment to:
MCCC LOCKBOX
PO Box 860687
Minneapolis, MN 55486-0687

INVOICE NO: 2201194
INVOICE DATE: 1/3/22
AMOUNT DUE: 8,735.00

INVOICE

Invoice Due Date February 2, 2022

CUSTOMER:

South West Health/Human Services
607 W Main Street
Marshall, MN 56258

I declare under penalty of law that this amount is true and correct and not part of it has been paid.

Lisa Christine Meredith, Executive Director

Item/Description	Units	Price/Unit	Net
2022 IFS General Support (CMHS)	1.00	5,320.00	5,320.00
2022 IFS - Golden Wiki	1.00	115.00	115.00
MnCCC 2022 Dues for JIC (Joint Integrated Committee) \$900/ea office	1.00	900.00	900.00
2022 JIC - IFS Enhancement Fund (\$300/per office)	1.00	300.00	300.00
2022 Information Services Support Group - Enhancement Fund contribution	1.00	300.00	300.00
2022 MCCC Information Services Support Group (ISSG) Annual Dues	1.00	1,800.00	1,800.00
Notice:			
<i>As allowed by our bylaws and approved at the Executive Board Meeting on 10/09/2003, 1% interest will be applied to any invoices that are over 60 days effective 01/01/2004.</i>			Total: 8,735.00



Minnesota Counties Computer Cooperative

Phone: (651) 401-4200 Fax: (651) 401-4299 www.mnccc.org

Please return this portion with payment

CUSTOMER: South West Health/Human Services
607 W Main Street
Marshall, MN 56258

INVOICE NO: 2201194
INVOICE DATE: 1/3/22
AMOUNT DUE: 8,735.00

Please send payment to:
MCCC LOCKBOX
PO Box 860687
Minneapolis, MN 55486-0687

AMOUNT ENCLOSED:

Proposal For:

FirstNet

Presented to:

Southwest Health and Human Services

Pricing-At-A-Glance	
Monthly Recurring Charges - Mobility	\$ 4,076.11
One Time Device Cost	\$ 73.26
Activation Credits	\$ (17,182.00)
Estimated Fees	\$ 407.61
Total Monthly Recurring Charges	\$ 4,483.72



Pricing Summary – Mobility			
Description	Quantity	Cost	Monthly Total
FirstNet Unlimited Smartphone w/Unlimited Hotspot	74	\$ 44.99	\$ 3,329.26
FirstNet Unlimited Data Only	15	\$ 34.99	\$ 524.85
MaaS360 Essentials License	74	\$ 3.00	\$ 222.00
Totals			\$ 4,076.11

Pricing Summary – Devices			
Description	Quantity	Cost	One Time Total
iPhone 12 64 GB	39	\$ 0.99	\$ 38.61
Samsung Galaxy S20FE	35	\$ 0.99	\$ 34.65
MiFi 8800	14	\$ -	\$ -
Totals			\$ 73.26

Solution Trials & Credits			
Description	Quantity	Credit	Total
\$75 Data Line Activation Credit w/ Equipment Purchase	14	\$ (75.00)	\$ (1,050.00)
\$200 Smartphone Activation Credit	74	\$ (200.00)	\$ (14,800.00)
MaaS360 Essentials Credit	74	\$ (18.00)	\$ (1,332.00)
Totals			\$ (17,182.00)

Nate Dwelle

FirstNet Solutions Consultant

612.308.8441

nd600g@att.com

The information and pricing contained in this proposal is valid until

1/28/2022

Verizon Wireless Price Sheet

Category 1: Wireless Voice and Data

22% Discount Offer

NASPO ValuePoint (NVLPT) Contract for Services #: MA152, Solicitation #: CJ18012, Vendor#: 94253A

Definitions:

1. **Bring Your Own Device (BYOD) Equipment:** Any device that a customer purchases from a third party or Verizon at full retail price, without subsidies, credits or other discounts.
2. **Bring Your Own Device (BOYD) Plans:** Verizon Wireless voice, data, or M2M plans under this agreement that are available for any device that a customer purchases from a third party or Verizon at full retail price without subsidies, credits or other discounts. In order to qualify for a BYOD plan, devices purchased from third parties must further be unlocked and approved by Verizon for use on the Verizon network. Verizon reserves the right to remove from a BYOD plan any customer device that is found to not be in compliance with this provision.
3. **Customer:** A Purchasing Entity as defined under the Agreement
4. **Eligible Data Feature(s):** Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.
5. **Eligible Plan(s):** Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.
6. **Equipment:** Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.
7. **Government Subscriber:** An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.
8. **Machine to Machine Service (M2M Service):** M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.
9. **M2M Line(s):** An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.
10. **Subsidized Equipment:** Purchased at Verizon Wireless government matrix and/or government promotional price.
11. **Subsidized Plan:** Verizon Wireless voice, data or M2M plan under this agreement eligible for Subsidized Equipment purchase.
12. **Wireless Service:** Each and every radio service provided directly or indirectly by Verizon Wireless.

Plans, Features, Rates and Charges: The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Commercially Available Plans options, features, and applications may be made available under this agreement. Information about Commercially Available Plans, options, features, and applications (i.e., any calling plan, IoT solution, or turnkey solution that is made commercially available to Verizon's B2B and/or Consumer customers) and their terms and conditions may be obtained on verizonwireless.com or from Verizon Wireless government sales representatives. Commercially Available Plans, options, features, and applications may be modified and/or removed from the contract at any time as they are modified or discontinued commercially. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchased at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available to purchases made through agents or at retail store locations.

Term of Lines (Line Term): The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (24 months or 2 years). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

M2M Management Center (ThingSpace Manage): The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. The M2M Management Center set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless retains full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof.

Access Discount: Government Subscribers are eligible for a 22% access discount on qualified plans and features where noted.

Accessory Discount. Government Subscribers are eligible to receive a 25% discount from the retail price of qualifying accessories.

Subsidized Equipment: Subsidized equipment (Equipment) purchased under MA152 is provided to the Customer at a significant discount, subject to the Customer meeting certain conditions. If the Customer fails to activate the Equipment under the designated price plan within thirty (30) days following delivery, or, at any time during the first 24 months after the Equipment is activated, moves the Equipment to a Lesser Price Plan or disconnects the Equipment from the network, the Customer shall pay an Offer Recovery Fee (as defined below). A Lesser Price Plan is: a) for smart phones, any plan that is less than \$19.99 per month, plus required data feature (voice and data bundles qualify) after any applicable discounts; b) for internet devices, any plan that is less than \$19.99 per month after any applicable discounts; and c) for basic phones, any plan that is less than \$14.99 per month after any applicable discounts.

Offer Recovery Fee: We are able to make Equipment available to our government customers at significantly lower prices than the manufacturer's list prices by offering various subsidies in exchange for the customer meeting certain conditions. Here, if the Customer purchases Equipment from Verizon Wireless at a discounted price and then fails to activate the Equipment under the designated price plan within thirty (30) days following delivery, or, prior to the expiration of 24 months after the date of activation, disconnects the Equipment from the Verizon network or moves the Equipment to a Lesser Price Plan, Verizon Wireless may recover an Offer Recovery Fee for the disconnected Equipment. The Offer Recovery Fee will be the difference between the full retail price of the Equipment at time of purchase and the discounted price paid by the Customer for the Equipment, plus any additional service discounts, credits, waived fees, and other offers provided, less 1/24 of that amount for each month the Equipment was connected to the line of service.

Custom NVLPT Voice and Data Plans

Custom Business Plans for Basic and Smartphones Government Subscribers Only			
These plans reflect the monthly access fee discount. No additional discounts apply.			
	Basic Phones	Smartphones	
Monthly Access Fee with Business Email Before Discount	\$25.00 (94664/94578)	\$58.44 (31585/31582)	\$64.94 (31587)
Monthly Access Fee with Business Email After Discount	\$25.00	\$45.58	\$50.65*
Data Allowance	100 MB (Shared)	4 GB (Shared)	Unlimited
Data Overage Rate	\$10.00 per GB		N/A
Mobile Hotspot	N/A	Included ¹	
Monthly Anytime Minutes	Unlimited		
Domestic and International Messaging Allowance ²	Unlimited		
<p>Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G LTE basic phones or 4G HD voice-capable smartphones, except that existing lines on 3G basic phones or smartphones may change to these plans while 3G service is available.</p> <p>¹Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.</p> <p>²Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.</p> <p>*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.</p> <p>Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.</p> <p>Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.</p>			

Custom Business Plans for Basic and Smartphones - BYOD**

Government Subscribers Only

These plans reflect the monthly access fee discount. No additional discounts apply.

	Smartphones	
Monthly Access Fee with Business Email Before Discount	\$38.96 (31583/31586)	\$45.45 (31588)
Monthly Access Fee with Business Email After Discount	\$30.38	\$35.45*
Data Allowance	4 GB (Shared)	Unlimited
Data Overage Rate	\$10.00 per GB	N/A
Mobile Hotspot	Included ¹	
Monthly Anytime Minutes	Unlimited	
Domestic and International Messaging Allowance ²	Unlimited	

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G LTE basic phones or 4G HD voice-capable smartphones, except that existing lines on 3G basic phones or smartphones may change to these plans while 3G service is available.

¹Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

²Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Bring Your Own Device (BYOD): Plans where the user will supply their own mobile device and require only network service from the carrier.

**Any device that a customer purchases from a third party, or Verizon at full retail price without subsidies, credits or other discounts. In order to qualify for a BYOD plan, devices purchased from third parties must further be unlocked and approved by Verizon for use on the Verizon network. Verizon reserves the right to remove from a BYOD plan any customer device that is found to not be in compliance with this provision.

**Custom Business Plan for Smartphones and 300 Voice Mins
Government Subscribers Only**

This plan reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee with Business Email Before Discount	\$51.95 (31589/31590)
Monthly Access Fee with Business Email After Discount	\$40.52
Data Allowance	Unlimited*
Mobile Hotspot	Included ¹
Monthly Anytime Minutes Shared	300
Per Min Rate After Allowance	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Domestic and International Messaging Allowance ²	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on this plan must be on 4G HD voice-capable smartphones, except that existing lines on 3G smartphones may change to this plan while 3G service is available.

¹Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

²Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Voice Account Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Voice Profile Sharing: At the end of each billing cycle, any unused voice allowances for lines sharing across multiple accounts on the same profile/Company ID will be applied proportionally to all lines with overages.

**Custom 4G Business TravelPass Feature¹
Government Subscribers Only
Rates are not eligible for discounts.**

Canada and Mexico Daily Rate ²	\$2.00
Rest of World Daily Rate ^{2,3}	\$10.00
Non-Travel Pass Countries ⁴	Pay As You Go Rates

Notes: ¹This feature requires a 4G LTE GSM/UMTS global-capable device. ²The daily rate covers a 24-hour time period. ³For eligible countries, ⁴non-TravelPass country rates and additional information, go to www.verizonwireless.com/international. For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer.

This feature can only be added to lines activated on the following plans: Custom Business Plans for Basic and Smartphones – Subsidized, Custom Business Plans for Basic and Smartphones -BYOD**

Custom NVLPT Data Plans

Custom Business Plans for Data Devices Government Subscribers Only			
These plans reflect the monthly access fee discount. No additional discounts apply.			
Tablets, Notebooks, Jetpacks, USBs, MiFi's and Air cards			
Monthly Access Fee Before Discount	\$10.00 (31598/37343)	\$38.96 (31591/31600)	\$39.99 (98715)
Monthly Access Fee After Discount	\$10.00	\$30.39	\$39.99
Shared Data Allowance	150KB (Shared)	4 GB (Shared)	Unlimited*
Data Overage Rate	\$10.00 per GB		N/A

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G data devices, such as USBs, tablets, notebooks, jetpacks, etc., as indicated above, except that existing lines on 3G data devices may change to these plans while 3G service is available.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Custom Business Plans for Data Devices – BYOD**			
Government Subscribers Only			
These plans reflect the monthly access fee discount. No additional discounts apply.			
Tablets, Notebooks, Jetpacks, USBs, MiFi's and Air cards			
Monthly Access Fee Before Discount	\$1.00 (31599/37347)	\$25.00 (31592/31601)	\$45.44 (31597)
Monthly Access Fee After Discount	\$1.00	\$25.00	\$35.44
Data Allowance	150KB (Shared)	4 GB (Shared)	Unlimited*
Data Overage Rate	\$10.00 per GB		N/A

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G data devices, such as USBs, tablets, notebooks, jetpacks, etc., as indicated above, except that existing lines on 3G data devices may change to these plans while 3G service is available.

*If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds to up to 600Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Bring Your Own Device (BYOD): Plans where the user will supply their own mobile device and require only network service from the carrier.

**Any device that a customer purchases from a third party, or Verizon at full retail price without subsidies, credits or other discounts. In order to qualify for a BYOD plan, devices purchased from third parties must further be unlocked and approved by Verizon for use on the Verizon network. Verizon reserves the right to remove from a BYOD plan any customer device that is found to not be in compliance with this provision.

Custom Mobile Broadband Data Share Plans for Tablets – BYOD**

Government Subscribers Only

These plans reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee Before Discount	\$15.00 (18868/31616)
Monthly Access Fee After Discount	\$15.00
Data Allowance	1 GB (Shared)
Data Overage Rate	\$10.00 per GB

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Lines activating on these plans must be on 4G tablets, except that existing lines on 3G tablets may change to these plans while 3G service is available.

Data Account Sharing: Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

Data Profile Sharing: Lines on the same profile/Company ID can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

Bring Your Own Device (BYOD): Plans where the user will supply their own mobile device and require only network service from the carrier.

**Any device that a customer purchases from a third party, or Verizon at full retail price without subsidies, credits or other discounts. In order to qualify for a BYOD plan, devices purchased from third parties must further be unlocked and approved by Verizon for use on the Verizon network. Verizon reserves the right to remove from a BYOD plan any customer device that is found to not be in compliance with this provision.

Legacy Custom NVLPT Voice and Data Plans

NVLPT Nationwide for Government Share Calling Plans			
The calling plans below reflect the monthly access fee discount. No additional discounts apply.			
NVLPT Nationwide for Government Account Share	0 Minutes	100 Minutes	200 Minutes
Monthly Access Fee	\$15.99 ¹ (86137)	\$23.98 (80006)	\$27.29 (73736)
NVLPT Nationwide for Government EVP (Profile) Share	0 Minutes	100 Minutes	200 Minutes
Monthly Access Fee	\$15.99 ¹ (86136)	\$23.98 (80010)	\$27.29 (73575)
Monthly Anytime Voice Minutes	0	100	200
Domestic Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Data Sent or Received	\$1.99/ MB or per data package ²		
Domestic Text, Picture and Video Messages	100 Included (76678) Overage per message: Incoming Text \$0.02/ Outgoing Text \$0.10 / Pic & Video \$0.25		
Optional Features			
Domestic Text, Picture and Video Messages	Unlimited (75439) \$12.00 per line		
Domestic Push To Talk Plus	Not Available	\$2.00 (Basic phone- 83270)	
<p>Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹The \$15.99 zero access plan can only be 50% of an accounts total share lines. ²Smartphones and Data Multimedia Phones require a data package. 4G service requires 4G Equipment and 4G coverage.</p> <p>Account Share Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.</p> <p>EVP (Profile) Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages.</p>			

NVLPT Local Flat Rate Calling Plan	
The calling plan below reflects the monthly access fee discount. No additional discounts apply.	
NVLPT Local Flat Rate Calling Plan	Government Subscribers Only
Monthly Access Fee	\$8.99 (Market specific)
Domestic Anytime Minutes	0
Per Minute Rate	\$0.10
Domestic Long Distance	Included
National Access Roaming	\$0.69
Domestic Data Sent or Received	\$1.99 / MB or per data package ¹
Optional Features	
1000 Domestic Night & Weekend Minutes OR 1000 Nationwide Mobile to Mobile	\$5.00 additional monthly access fee per line (72062)
<p>Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹3G/4G Smartphones and 3G/4G Multimedia Phones require a data package.</p>	

NVLPT 3G/4G Nationwide Email for Government Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

NVLPT Nationwide for Government	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Monthly Access Fee (non-share)	\$61.53 (74510)	\$78.19 (74512)	\$93.58 (74514)
Monthly Access Fee less discount (non-share)	\$47.99	\$60.99	\$72.99
Monthly Access Fee (Account share)	\$64.09 (74511)	\$80.76 (74513)	\$96.16 (74515)
Monthly Access Fee less discount (share)	\$49.99	\$62.99	\$75.00
Monthly Access Fee (EVP (Profile) share)	\$64.09 (76369)	\$80.76 (76370)	\$96.16 (76371)
Monthly Access Fee less discount (EVP (Profile) share)	\$49.99	\$62.99	\$75.00
Monthly Anytime Voice Minutes	400	600	1000
Friends & Family (up to 10 numbers per account)	Included		
Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Domestic Data Allowance	Unlimited*		
Domestic Text (SMS) and Multimedia (MMS) Messages	Unlimited		
Optional Features			
Domestic Push To Talk Plus	\$2.00 (Smartphone- (81129/81174)		
Unlimited Hotspot/Tethering	\$10.00 per line (82219 3G) (76445 4G)		

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options.

Account Share Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Profile Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages.

*Verizon Wireless will limit the data throughputspeeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughputspeeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

NVLPT 3G/4G Nationwide Email for Government Nationwide Add-a-Line Plan

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

NVLPT 3G/4G Nationwide Email for Government Add-a-Line Plan	Government Subscribers Only
Monthly Access Fee	\$35.99 ¹ (86140)
Monthly Anytime Voice Minutes	0 Minutes Minutes can share minutes from voice & data bundle plans
Domestic Voice Per Minute Rate	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic Nationwide Mobile to Mobile	Unlimited
Domestic Long Distance	Included
Domestic Data Allowance	Unlimited*
Domestic Text (SMS)	Unlimited

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹The \$35.99 Add-a-Line plan can only be 50% of an accounts total share lines. The \$35.99 Add-A-Line plan shares with the NVLPT Nationwide for Government 400, 600 and 1000 minute plans.

* Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Account Share Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

NLPT Smartphone Calling Plans for Government Subscribers

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Includes Wireless Sync or BlackBerry Solution compatible with Microsoft Outlook, Lotus Notes, POP3, and IMAP email accounts.

Monthly Access Fee	\$35.99 (86139)
Domestic MB Allowance	Unlimited*
Domestic Voice Per Minute Rate ¹	\$0.12
Domestic Nationwide Mobile to Mobile	Unlimited
Domestic Text (SMS) and Multimedia (MMS) Messages	Unlimited
Domestic Long Distance ²	Included

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Data Services terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. Current coverage details can be found at www.verizonwireless.com. ¹Per minute roaming applies to Voice calls. ²Domestic long distance is included when placing calls in the America's Choice home airtime rate and coverage area.

* Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

NVLPT Nationwide International Email for Government Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

NVLPT Nationwide for Government	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Monthly Access Fee (non-share)	\$84.14 (74524/ 86740)	\$99.99 (74526/86742)	\$114.62 (74528/ 86744)
Monthly Access Fee (non-share) less discount	\$65.63	\$77.99	\$89.40
Monthly Access Fee (share)	\$86.57 (74525/ 86741)	\$102.43 (74527/ 86743)	\$117.06 (74529/ 86745)
Monthly Access Fee (share) less discount	\$67.52	\$79.90	\$91.31
Monthly Anytime Voice Minutes	400	600	1000
Friends & Family (up to 10 numbers per account)	Included		
Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Domestic Email Allowance	Unlimited ¹		
International Email Allowance	Unlimited		
Domestic Messaging	Unlimited		

Optional Features

Domestic Push To Talk Plus

\$2.00 (Smartphone- 81129/81174)

Notes: Requires a 4G Global capable smartphone. Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options.

The domestic data allowance applies in the United States.

†The international travel data allowance applies in Canada, Mexico, and the rest of the world where coverage is available. To see supported countries and rates for services such as voice and messaging, go to verizonwireless.com/international. Verizon Wireless will terminate a line of service if more than half of the usage over three consecutive billing cycles is outside of the United States.

¹Domestic Data Allowance: Verizon Wireless will limit the data throughputs speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughputs speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Account Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Profile Share - Voice Sharing (Domestic Only): At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages.

Zone 1 Countries are as follows: Aland Islands, Albania, American Samoa, Andorra, Anguilla, Antigua, Antarctica, Argentina, Aruba, Australia, Austria, Bahamas, Barbados, Belarus, Belgium, Belize, Bermuda, Bolivia, Bosnia and Herzegovina, Brazil, British Virgin Islands, Brunei, Bulgaria, Cambodia, Cayman Islands, Chile, China, Christmas Island, Colombia, Cook Islands, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Dominican Republic, Ecuador, El Salvador, England, Estonia, Falkland Islands, Faroe Islands, Fiji Islands, Finland, France, French Guiana, French Polynesia, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Isle of Man, Italy, Jamaica, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malaysia, Malta, Martinique, Moldova, Monaco, Montenegro, Nauru, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Norfolk Island, Northern Ireland, Northern Mariana Island, Norway, Palau, Panama, Papua New Guinea, Paraguay, Peru, Poland, Portugal, Reunion, Romania, Russia, Samoa, San Marino, Scotland, Serbia, Singapore, Slovakia, Slovenia, Solomon Islands, Spain, South Korea, St. Barthelemy, St. Kitts and Nevis, St. Lucia, St. Martin, St. Vincent & Grenadines, Suriname, Svalbard, Sweden, Switzerland, Taiwan, Thailand, Tonga, Turkey, Turks and Caicos Islands, Ukraine, Uruguay, Vanuatu, Vatican City, Venezuela, Vietnam and Wales.

Zone 2 Countries are as follows: Afghanistan, Algeria, Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Benin, Bhutan, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Central African Republic, Chad, Comoros, Congo, Cuba, Djibouti, East Timor, Egypt, Equatorial Guinea, Ethiopia, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea Bissau, Indonesia, Iraq, Israel, Ivory Coast, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Mauritania, Mauritius, Mayotte Island, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Niger, Nigeria, Oman, Pakistan, Philippines, Qatar, Rwandese Republic, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, South Africa, Sri Lanka, South Sudan, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uzbekistan, Western Sahara, Yemen, Zambia and Zimbabwe. Other available countries will be billed at the Zone 2 rates. The list of countries is subject to change.

Public Safety Plans

**Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders
Government Liable Subscribers Only
The plan below reflects the monthly access charge discount. No additional discounts apply.**

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$39.99 (16807)
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance ⁽¹⁾	Unlimited
Domestic Messaging Allowance	Unlimited
Optional Service Features	
Domestic Mobile Hotspot	\$5.00 additional per month (76440)
Push-to-Talk Plus	\$2.00 additional per month (81129/81174)

NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. ⁽¹⁾ Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughputs speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to National Security, Public Safety, and First Responders customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders
Government Liable Subscribers Only**

The plan below reflects the monthly access charge discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable devices can be activated on this plan.

Monthly Access Fee	\$39.99 (20300)
Domestic Data Allowance ⁽¹⁾	Unlimited
<p>NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. ⁽¹⁾Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughputs speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile device applications. Dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this rate plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:</p>	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Custom 4G Unlimited Basic Phone Plan for National Security, Public Safety, and First Responders
Government Liable Subscribers Only**

The plan below reflects the monthly access charge discount. No additional discounts apply.

Monthly Access Fee	\$22.99 (16810)
Monthly Minutes in U.S	Unlimited
Domestic Messaging Allowance	Unlimited
Domestic Data Allowance	100MB
Domestic Data Overage	\$10.00 per GB
Optional Service Features	
Push-to-Talk Plus	\$2.00 additional per month (81129/81174)
<p>NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:</p>	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Custom 4G Unlimited Push to Talk Plus Only Plan for
National Security, Public Safety, and First Responders
Government Liable Subscribers Only**

The plan below reflects the monthly access charge discount. No additional discounts apply.

Monthly Access Fee	\$17.99 (96626-4G Only and 96625-3G/4G)
Monthly Push to Talk Plus Minutes	Unlimited
Domestic Voice Per Minute Rate	\$0.25
NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Mobile Broadband Priority Feature for
National Security, Public Safety, and First Responders
Government Liable Subscribers Only**

Monthly Access Fee Per MDN	\$0.00 (86124)
NOTE: Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Push To Talk Responder
Public Safety**

Product Description	Monthly Access	Notes	
Push to Talk Responder Service Voice Only ¹ (87911)	\$12.00 per month	Calls will not be rated	
Optional Feature Must be added with above if selected			
Push to Talk Responder with Interoperability ² (87694)	\$10.00 per month	Calls will not be rated	
Software			
Push to Talk Responder licenses are not eligible for any further discounts.			
Dispatch SW License	VZMCPTTDISPCLSW	\$3,000 per chair	One time charge

Note: Coverage includes the Verizon Wireless 4G network only. Usage outside of the United States is not supported. Lines activating on these plans must be on 4G HD voice-capable smartphones.

^ As a condition for accessing and using Responder Push To Talk, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

Push to Talk Responder users have the capability to make PTT calls, video calls, send and receive message and send/receive data files via the Push to Talk Responder application. Push to Talk Responder services will be charged based on the type of services the user is using as follows:

1. Push to Talk Responder service voice only can be added to any Smartphone plan as a stand-alone feature.
2. Push to Talk Responder Interoperability calls cannot be stand-alone features with any Smartphone plan. They must be added with the Push to Talk Responder service w/o video.

Public Safety NAICS Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

****These features cannot be used with any other Push to Talk Plus plans or features****

Group First Response for
National Security, Public Safety, and First Responders
Government Subscribers Only

Features \$25.00 and above are eligible for monthly access discounts.

Description	Feature Code	Monthly Access Fee
^Group First Response ¹	87781	\$35.00
Push to Talk Plus Video ^{1, 2}	87787	\$20.00

Note: Group First Response features work with 5G Nationwide® network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra-Wideband network.

¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have a Push to Talk Plus feature to be eligible to purchase Group First Response.

²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.

^AAs a condition for accessing and using Group First Response, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.

******Disclaimer:** These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

These features are available to National Security, Public Safety, and First Responder customers only as defined by the below NAICS (formerly SIC) codes.

<p>National Security/ First Responders / Public Safety</p> <ul style="list-style-type: none"> • 485111 Mixed Mode Transit Systems (Rail & Buses) • 485112 Commuter Rail Systems • 621910 Ambulance Services • 922110 Courts • 922120 Police Protection • 922130 Legal Counsel and Prosecution • 922140 Correctional Institutions • 922150 Parole Offices and Probation Offices • 922160 Fire Protection (except private) • 922190 Other Justice, Public Order, and Safety Activities • 923120 Administration of Public Health Programs 	<ul style="list-style-type: none"> • 928110 National Security • 926120 Regulation and Administration of Transportation Programs • 926150 Regulation, Licensing, and Inspection of Commercial Sectors • 926130 Regulation and Administration of Comms, Electric, Gas, Utilities • 921150 American Indian and Alaska Native Tribal Governments • 921190 Other General Government Support • 921110 Executive Offices
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**Group First Response for
Non Public Safety Customers**

Features are NOT eligible for monthly access discounts.

Description	Feature Code	Monthly Access Fee
^Group First Response ¹	87781	\$35.00
Push to Talk Plus Video ^{1, 2}	87787	\$20.00

Note: Group First Response features work with 5G Nationwide® network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra-Wideband network.

¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have an active Push to Talk Plus feature to be eligible to purchase Group First Response.

²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.

^Group First Response requires each line to have Responder Private Core Internet Access (RPC IAC) on their lines to enable the feature.

Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.

******Disclaimer:** These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.

These features are available to customers only as defined by the below NAICS (formerly SIC) codes

<p>Water 924110 Water Infrastructure 221320 Sewage Treatment Facilities 221310 Water Supply and Irrigation Systems</p> <p>Transportation 482111 Railway Transportation 481111 Passenger Air Transportation 481112 Freight Air Transportation 483111 Shipping Transportation 491110 Postal Service</p> <p>Information Technology 541512 Computer Integration 541519 Computer Disaster Recovery</p> <p>Chemical 561612 Protective Services 541330, 541690 Chemical Engineering and</p> <p>Consulting 239210 Pharmaceutical</p> <p>Communications 517110 Telecommunications, Wired 517212 Cellular and other Wireless</p>	<p>Telecommunications 238210, 334290 and 561620 Alarm Systems</p> <p>Critical Manufacturing 237310 Highway, Street and Bridge Construction 811310 Industry Equipment Repair 236210 Industrial Building Construction 211113 Extraction; 236220 Construction Management</p> <p>Energy 333611 Wind Turbine 221111 Hydroelectric Power Generation 221122 Electric Power Distribution 221118 Other Electric Power Generation 221210 Natural Gas Distribution 221113 Nuclear Electric Power Generation 562211 Hazardous Waste Treatment and Disposal</p> <p>Healthcare and Public Health 621112 Health Care Practitioners 923120 Public Health Programs</p>
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Group First Response Dispatch and Video Bundle Licenses

Government Subscribers Only

License Bundles are NOT eligible for monthly access discounts.

Description	License Bundles	Frequency	Price
Dispatch Group Command With Video	DIS_PTT_GROUP_CMD_VIDEO	Monthly	\$300.00
Dispatch Group Advance with LMR and Video	DIS_PTT_GROUP_ADV_LMR_VIDEO	Monthly	\$281.00
Dispatch Group Command with LMR and Video	DIS_PTT_GROUP_CMD_LMR_VIDEO	Monthly	\$306.00
Dispatch PTT+ with LMR and Video	DIS_PTT_LMR_VIDEO	Monthly	\$236.00
Dispatch Group Advance with Video	DIS_PTT_GROUP_ADV_VIDEO	Monthly	\$275.00
Dispatch PTT+ with Video	DIS_PTT_VIDEO	Monthly	\$230.00

Note: All lines must have a Group First Response compatible device with an active Push to Talk Plus feature to be eligible to purchase Group First Response Dispatch and Video Bundles.

**Verizon Wireless Preemption Service Feature for
National Security, Public Safety, and First Responders**

Government Liable Subscribers Only

Monthly Access Fee Per MDN

\$0.00 (86428 Basic/Smart Phone and 86433 Non-Phone)

NOTE: Preemption Service ("Preemption") is a capability that reallocates network resources to customers so that they can connect in emergencies. In those uncommon times when the network is fully utilized, Preemption automatically activates to provide approved personnel uninterrupted access to the network. It helps ensure our national security, public safety, and first responder customers can continue to communicate with each other during times of high network use. Preemption capability is available on the Verizon Wireless 3G and 4G LTE data network. While Preemption capability may also be available on the networks of Verizon Wireless's domestic roaming partners, Verizon Wireless makes no representation of Preemption availability or reliability on such networks. Preemption is limited to select service rate plans and cannot be used in conjunction with devices or service plans utilized with dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited from using this feature. Please note: Calls to 911 are never preempted. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

**Private Responder Core Service for
National Security, Public Safety, and First Responders
Government Liable Subscribers Only**

Monthly Access Fee

\$0.00

Verizon Wireless Private Responder Core Service for National Security, Public Safety, and First Responders ("Private Core"): Private Core separates wireless data communications from commercial and consumer traffic on our network. This service is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

<p>National Security/ First Responders/ Public Safety</p> <ul style="list-style-type: none"> • 621910 Ambulance Service • 922110 Courts • 922120 Police Protection • 922130 Legal Counsel and Prosecution • 922140 Correctional Institutions • 922150 Parole Offices and Probation Offices • 922160 Fire Protection (except private) • 922190 Other Justice, Public Order and Safety Activities • 928110 National Security • 921190 Other General Government Support • 921110 Executive Offices • 921150 American Indian/Alaska Native Tribal Governments <p>Water</p> <ul style="list-style-type: none"> • 924110 Water Infrastructure • 221320 Sewage Treatment Facilities • 221310 Water Supply and Irrigation Systems <p>Transportation</p> <ul style="list-style-type: none"> • 482111 Railway Transportation • 481111 Passenger Air Transportation • 481112 Freight Air Transportation • 483111 Shipping Transportation • 926120 Transportation Administration • 491110 Postal Service • 926120 Public Transportation • 926120 Regulation and Administration of Transportation Programs • 485111 Mixed Mode Transit Systems (Rail & Buses) • 485112 Commuter Rail Systems <p>Information Technology</p> <ul style="list-style-type: none"> • 541512 Computer Integration • 541519 Computer Disaster Recovery 	<p>Chemical</p> <ul style="list-style-type: none"> • 561612 Protective Services • 541330, 541690 Chemical Engineering and Consulting • 239210 Pharmaceutical <p>Communications</p> <ul style="list-style-type: none"> • 517110 Telecommunications, Wired • 517212 Cellular and other Wireless Telecommunications • 238210, 334290 and 561620 Alarm Systems <p>Critical Manufacturing</p> <ul style="list-style-type: none"> • 237310 Highway, Street and Bridge Construction • 811310 Industry Equipment Repair • 236210 Industrial Building Construction • 211113 Extraction; 236220 Construction Management • 926150 Regulation, Licensing and Inspection of Miscellaneous Commercial Sectors <p>Energy</p> <ul style="list-style-type: none"> • 333611 Wind Turbine • 221111 Hydroelectric Power Generation • 221122 Electric Power Distribution • 221118 Other Electric Power Generation • 221210 Natural Gas Distribution • 926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities • 221113 Nuclear Electric Power Generation • 562211 Hazardous Waste Treatment and Disposal <p>Healthcare and Public Health</p> <ul style="list-style-type: none"> • 621112 Health Care Practitioners • 923120 Public Health Programs
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**Local Network Command –
National Security, Public Safety, and First Responders
This feature is NOT eligible for monthly access fee discounts.**

Monthly Access Fee for First Responders (88112)	\$0.00	Customers may process an uplift that may auto renew within a 23 hr. period
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Notes: Local Network Command (LNC) is a tool that provides on-demand local control of pre-selected users' network quality of service enhancement on a temporary basis.
As a condition for accessing and using Local Network Command, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.
**Uplift will renew up to three (3) times after original uplift request, based on the length of time of the original uplift. Total uplift time (original and renewed) cannot exceed 23 hours.

National Security/ First Responders / Public Safety

- 485111 Mixed Mode Transit Systems (Rail & Buses)
- 485112 Commuter Rail Systems
- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922150 Parole Offices and Probation Offices
- 922160 Fire Protection (except private)
- 922190 Other Justice, Public Order, and Safety Activities
- 923120 Administration of Public Health Programs

- 928110 National Security
- 926120 Regulation and Administration of Transportation Programs
- 926150 Regulation, Licensing, and Inspection of Commercial Sectors
- 926130 Regulation and Administration of Comms, Electric, Gas, Utilities
- 921150 American Indian and Alaska Native Tribal Governments
- 921190 Other General Government Support
- 921110 Executive Offices

**Local Network Command – Government Subscribers
This feature is NOT eligible for monthly access fee discounts.**

Monthly Access Fee for Government Agencies (88111)	\$1.00	Customers may process an uplift that may auto renew within a 23 hr. period
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Notes: Local Network Command (LNC) is a tool that provides on-demand local control of pre-selected users' network quality of service enhancement on a temporary basis.

As a condition for accessing and using Local Network Command, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.

**Uplift will renew up to three (3) times after original uplift request, based on the length of time of the original uplift. Total uplift time (original and renewed) cannot exceed 23 hours.

Water

- 924110 Water Infrastructure
- 221320 Sewage Treatment Facilities
- 221310 Water Supply and Irrigation Systems

Transportation

- 482111 Railway Transportation
- 481111 Passenger Air Transportation
- 481112 Freight Air Transportation
- 483111 Shipping Transportation
- 491110 Postal Service

Information Technology

- 541512 Computer Integration
- 541519 Computer Disaster Recovery

Chemical

Telecommunications

- 238210, 334290 and 561620 Alarm Systems

Critical Manufacturing

- 237310 Highway, Street and Bridge Construction
- 811310 Industry Equipment Repair
- 236210 Industrial Building Construction
- 211113 Extraction;
- 236220 Construction Management

Energy

- 333611 Wind Turbine
- 221111 Hydroelectric Power Generation
- 221122 Electric Power Distribution
- 221118 Other Electric Power Generation
- 221210 Natural Gas Distribution
- 221113 Nuclear Electric Power Generation

561612 Protective Services
541330, 541690 Chemical Engineering and

562211 Hazardous Waste Treatment and Disposal

Consulting
239210 Pharmaceutical

Healthcare and Public Health
621112 Health Care Practitioners
923120 Public Health Programs

Communications
517110 Telecommunications, Wired
517212 Cellular and other Wireless

Commercially Available Voice and Data Plans

Nationwide for Government Calling Plans			
The calling plans below reflect the monthly access fee discount. No additional discounts apply.			
NVLPT Nationwide for Government	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Monthly Access Fee (non-share)	\$35.88 (74538)	\$52.56 (74540)	\$67.94 (74542)
Monthly Access Fee less discount (non-share)	\$27.98	\$40.99	\$52.99
Monthly Access Fee (share)	\$38.45 (74539, 76363)	\$55.12 (74541, 76364)	\$70.50 (74543, 76365)
Monthly Access Fee less discount (share)	\$29.99	\$42.99	\$54.99
Monthly Anytime Voice Minutes	400	600	1000
Friends & Family (up to 10 numbers per account)	Not included	included ¹	
Voice Overage Rate	\$0.25 per minute		
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Data Sent or Received	\$1.99/ MB or per data package ²		
Domestic Text, Picture and Video Messages	100 Included (76678) Overage per message: Incoming Text \$0.02/ Outgoing Text \$0.10 / Pic & Video \$0.25		
Optional Features			
Domestic Text, Picture and Video Messages	Unlimited (75439) \$12.00 per line		
Domestic Push To Talk Plus	\$2.00 (Basic phone- 83270)		
Notes: Current coverage details can be found at www.verizonwireless.com . See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹ Friends & Family eligibility varies on selected calling plan. ² Smartphones and Data Multimedia Phones require a data package. 4G service requires 4G Equipment and 4G coverage.			
Account Share Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.			

Nationwide Push to Talk Plus Calling Plan (non-share)	
The calling plan below reflects the monthly access fee discount. No additional discounts apply.	
Nationwide Push to Talk Plus (non-share)	Government Subscribers Only
Monthly Access Fee	\$19.99 (94244/92857)
Monthly Anytime Voice Minutes ¹	0
One to One & Group Talk	Unlimited
Data Sent or Received	\$1.99/ MB or per data package ²
Notes: Current coverage details can be found at www.verizonwireless.com . See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk Plus terms and conditions apply. ¹ Subscribers to the Push to Talk Plus Unlimited Calling Plan cannot place or receive regular cellular wireless calls other than to 611 and 911. (These calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, subscribers will be charged \$0.25 per minute for non-Push to Talk Plus voice calls. ² Smartphones and Multimedia Phones require a data package.	

Nationwide for Business Calling Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Nationwide for Business	450 Voice Minutes	900 Voice Minutes	Unlimited Voice Minutes
Monthly Access Fee (Talk)	\$39.99 (73713)	\$59.99 (73714)	\$69.99 (83233)
Monthly Access Fee less discount (Talk)	\$31.19	\$46.79	\$54.59
Monthly Access Fee (Talk & Text)	\$59.99 (73761)	\$79.99 (73762)	\$89.99 (83234)
Monthly Access Fee less discount (Talk & Text)	\$46.79	\$62.39	\$70.19
Domestic Anytime Voice Minutes	450	900	Unlimited
Friends & Family (up to 10 numbers per account)	Included with share plan only		Included ¹
Voice Overage Rate		\$0.25 per minute	
National Mobile to Mobile		Unlimited	
Domestic Night & Weekend Minutes		Unlimited	
Domestic Long Distance		Included	
Data Sent or Received		\$1.99/ MB or per data package ²	
Domestic Text, Picture and Video Messages		100 Included (76678)	
		Overage per message: Incoming Text \$0.02/ Outgoing Text \$0.10 / Pic & Video \$0.25	
Optional Features			
Domestic Text, Picture and Video Messages		Unlimited (75439)	\$12.00 per line
Domestic Push To Talk Plus		\$2.00 (Basic phone- 83270)	

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Friends & Family eligibility varies on selected calling plan. ²Smartphones and Data Multimedia Phones require a data package. 4G service requires 4G Equipment and 4G coverage.

Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$70.00 (99719)
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance*	Unlimited
Canada & Mexico Data and Messaging Allowance**	Unlimited
Mobile Hotspot [^]	Included
Domestic, Canada and Mexico Long Distance Toll Free ^{^^}	Included
International Messaging Allowance ^{^^^}	Unlimited

Notes: Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

**For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughputs speeds will be reduced for the remainder of the day.

[^]Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

^{^^}Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

^{^^^}Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

***Plan 99719 is eligible to use TravelPass SPO 988. Please visit verizonwireless.com/international for rates and destinations, which are subject to change without notice. ***

Custom 4G Verizon Unlimited Smartphone Plan for Public Sector

Government Subscribers Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$65.00 (23655)
Monthly Access Fee (Discount Applied)	\$50.70
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	Unlimited ⁽¹⁾
Domestic Mobile Hotspot	Unlimited ⁽²⁾
Domestic and International Messaging Allowance	Unlimited ⁽³⁾

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

⁽¹⁾ In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

⁽²⁾ Mobile Hotspot is available on all capable devices and allows Corporate Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

⁽³⁾ Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

***Plan 23655 is eligible to use Travel SPO 383. Please visit verizonwireless.com/international for rates and destinations, which are subject to change without notice. ***

Custom Business 5G Ultra Wideband Bolt-On Feature

Government Subscribers Only

Not eligible for discounts.

Monthly Access Fee	\$10.00
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Notes: Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, where available. Current coverage details can be found at www.verizonwireless.com/5G. This feature is only available to 5G UWB capable smartphones on Custom Unlimited Business Plan for Smartphones (Plan Codes 13656/23655).

Flexible Business Plans For Basic & Smartphones

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Basic Phones*		Smartphones ¹			
Monthly Access Fee	\$35.00 (92731)	\$65.00 (92732)	\$75.00 (92736)	\$85.00 (92737)	\$95.00 (92738)	\$105.00 (92740)
Monthly Access Fee less discount	\$27.30	\$50.70	\$58.50	\$66.30	\$74.10	\$81.90
Shared Data Allowance	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage	\$10.00 per GB					
Mobile Hotspot ²	Included					
Monthly Anytime Minutes	Unlimited					
Messaging Allowance ³	Unlimited Domestic and International Messaging					
Optional Features						
Domestic Push to Talk Plus	Additional monthly access fee per line \$5.00 per line					

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. No Domestic Roaming or Long Distance Charges. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

* Basic phones may only be added to an account with at least 1 Smartphone (bill account level).

1. Access to corporate email using BlackBerry Enterprise Server (BES) is available for an additional \$15.00 per line.

2. Mobile Hotspot is available on all capable devices and allows you to use your device and share data allowance with multiple Wi-Fi enabled devices.

3. Unlimited Messaging from within the United States to anywhere in the world where messaging services are available.

Data Sharing: Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

**The New Verizon Plan - Talk, Text and Data: Government Subscribers
(Up to 10 Phone/Internet Devices/20 Connected Devices)**

Select Device Type

Smartphones Purchased at Discounted Price (Matrix) (SFO 84014)	Smartphones Purchased at Full Retail Price or Customer Provided Equipment (SFO 84015**)	Basic Phones (SFO 84016)	4G LTE Routers - with voice only (SFO 84019) or Voice and Data (SFO 84020)	4G LTE Broadband Router- Data Only (SFO 84018)	Jetpacks/Netbooks/ /Notebooks/ USBs (SFO 84022, 84023, 84024) and Tablets (including Google Chromebook) (SFO 84021) / 4G LTE Internet device (Installed) ¹ (SFO 84025)	Wireless Home Phone ² (SFO 84017)	Select Connected Devices ³ (SFO 84026, 84027, 84028)
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Monthly Line Access Fee

\$40.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$10.00 per device	\$10.00 per device	\$20.00 per device	\$5.00 per device
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Select Data Amount (Talk and Text are Unlimited)

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Account Access Fee	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic Data Overage	Safety Mode ⁶ (682)	Safety Mode ⁶ (672)	Carryover Data (671)	Data Boost ⁷ (681)
\$35.00 ⁴ \$27.30 (96325)	Up to 10 Phone/ Internet devices Up to 20 Connected Devices	2 GB (Small)	\$15.00 per 1 GB	\$5.00	N/A	Included	\$15.00 for 1 GB (optional)
\$50.00 \$39.00 (96327)		4 GB (Medium)		\$5.00	N/A		
\$70.00 \$54.60 (96328)		8 GB (Large)		\$5.00	N/A		

General Allowance Minutes	Unlimited
Domestic Long Distance	Included
BlackBerry Enterprise Server	\$15.00 per line (77515)
Cloud Storage	5 GB per line
Unlimited Domestic Text and Multimedia Messages and International Text Messages	Included
Domestic Mobile Hotspot	Included

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. ¹LTE Internet (Installed) require the new Verizon Plans 8 GB or higher. ²Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. ³Only approved connected devices are eligible. ⁴No additional discounts apply. ⁶Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. ⁷Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Text Messages originating from Mexico are \$0.50 per message sent (per recipient) and \$0.05 per message received on the 2GB, 4GB, and 8 GB plans. Data allowances from new Verizon Plans will not share with any other Verizon Plans. The new Verizon Plan is not compatible with Private Network Traffic Management.

Sharing: Sharing is available only among Government Subscribers on Verizon Plans – Talk Text and Data for up to 10 lines on the same account. ******The \$40.00 monthly line access for Smartphones will automatically change to \$20.00 monthly line access once the line term is fulfilled. Proration may occur.

Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

**The New Verizon Plan for Business Plan - Talk, Text and Data Plans: Government Subscribers
(Up to 25 Phone/Internet Devices/50 Connected Devices)**

Select Device Type							
Smartphones Purchased at Discounted Price (Matrix) (SFO 84040)	Smartphones Purchased at Full Retail Price or Customer Provided Equipment (SFO 84041**)	Basic Phones (SFO 84042)	4G LTE Routers - with voice only(SFO 84044) or 4G LTE Routers (with voice and data bundle) (SFO 84045)	4G LTE Routers (data only) (SFO 84018)	Jetpacks(SFO 84022)/ Netbooks/ Notebooks(SFO 84024)USBs(SFO 84023) Tablets (including Google Chromebook) (SFO 84021)	Wireless Home Phone ¹ (SFO 84043)	Select Connected Devices ² (SFO 84026, 84027, 84028)
Monthly Line Access Fee							
\$35.00 per device	\$15.00 per device	\$15.00 per device	\$15.00 per device	\$10.00 per device	\$10.00 per device	\$15.00 per device	\$5.00 per device

Select Data Amount (Talk and Text are Unlimited)

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Monthly Account Access	Maximum Number of Lines (per billing account)	Shared Data Allowance	Domestic Data Overage	Safety Mode ³ (672)	Carryover Data (671)	Data Boost ⁴ (681)
\$175.00 \$136.50 (96345)	Up to 25 Phone/ Internet devices	25 GB ³	\$15.00 per 1 GB	Included	Included	\$15.00 for 1 GB (optional)
\$245.00 \$191.10 (96366)		35 GB ³				
\$350.00 \$273.00 (96368)		50 GB ³				
\$500.00 \$390.00 (96369)	85 GB ³					
\$750.00 \$585.00 (96370)	150 GB ³					
\$1000.00 \$780.00 (96371)	200 GB ³					

General Allowance Minutes	Unlimited
Domestic Long Distance	Included
BlackBerry Enterprise Server	\$15.00 per line (77515)
Cloud Storage	5 GB per line
Unlimited Domestic Text and Multimedia Messages and International Text Messages	Included
Domestic Mobile Hotspot	Included

Notes: Data-only devices on these plans share in the data allowance but do not share the minutes or message allowance unless the device is capable. ¹Wireless Home Phone shares in the unlimited voice minutes but not the message or data allowance. ²Only approved connected devices are eligible. All Talk, Text and Data allowances on the new Verizon Plan for Business Plan include Mexico and Canada, and unlimited calling from the US to Mexico and Canada at no additional charge. TravelPass (including Canada and Mexico) may be added to the new Verizon Plan for Business plans for access to additional countries. ³Safety Mode speeds do not impact the quality of HD calls; however, the speeds will impact HD video calling experience. While in Safety Mode customer can return to full 4G LTE speed by purchasing Data Boost or switching to a plan with a higher data allowance. ⁴Data Boost allows additional 4G LTE data to be purchased when needed. Accounts with Data only devices must use the data only plans. Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico. The new Verizon Plan is not compatible with Private Network Traffic Management.

Sharing: Customers subscribing to Verizon Plan for Business will be billed on separate billing accounts and invoices. Sharing is available only among Government Subscribers on these Verizon Plan for Business – Talk Text and Data with 11 or more lines on the same account.

**The \$35.00 monthly line access for Smartphones will automatically change to \$15.00 monthly line access once the line term is fulfilled. Proration may occur.

Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.

The New Verizon Single Basic Phone Plan: Unlimited Talk and Text Only

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Basic Phones Only

	3G or 4G LTE Basic Phone	4G LTE Basic Phone Only
Monthly Device Access Fee	\$30.00 (98245)	\$50.00 \$39.00 (98817)
Domestic Anytime Voice Allowance Per Month	Unlimited	
Voice Per Minute Rate (after allowance)	N/A	
Domestic Data Allowance	500 MB	4 GB
Data Overage	\$5.00 per 500 MB	
Domestic Long Distance	Included	
Domestic Text Messages	Unlimited	

Notes: Current coverage details can be found at www.verizonwireless.com. Not eligible for monthly access discounts.

The new Verizon Basic Plan is not available for accounts with Smartphones data devices, or connected devices- Customers subscribing to the new Verizon Single Basic Plan and non- new Verizon Basic Plan will be billed on separate billing accounts and invoices.

The New Verizon Single Basic Plan is a standalone plan.

Nationwide Flat Rate Calling Plan

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Nationwide Flat Rate	Government Subscribers Only
Monthly Access Fee	\$11.99 (73809)
Monthly Anytime Voice Minutes	0
Domestic Voice Per Minute Rate	\$0.25
Domestic Long Distance	Included
Data Sent or Received	\$1.99/ MB or per data package ¹

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Smartphones and Multimedia Phones require a data package.

Nationwide Add-a-Line Voice Plan with Push to Talk Plus

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Nationwide Add-a-Line Voice Plan with Push to Talk Plus	Government Subscribers Only
Monthly Access Fee	\$18.99 ¹ (94990/92904)
Monthly Anytime Voice Minutes	0 Minutes Minutes can share minutes from voice and/or voice & data bundle plans
Push to Talk Plus	Unlimited
Domestic Voice Per Minute Rate	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic Nationwide Mobile to Mobile	Unlimited
Domestic Long Distance	Included
Domestic Roaming Rate per minute	\$0.25
Domestic Text (SMS) and Multimedia (MMS) Messages	100 Included Overage: \$0.20 (SMS) Text, \$0.25 (MMS) sent/received
Data Sent or Received	\$1.99/ MB or per data package ²

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk Plus terms and conditions apply. ¹No More than 50% of plans on a single account can be placed on the \$18.99 Additional Line Voice & Push to Talk Plus plans ²Smartphones and Data Multimedia Phones require a data package.

Account Share Voice Sharing: At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

Group FirstResponse provides the next tier, in terms of Push To Talk features. Specifically it allows, fast setup time, ability to handle very large groups, and a strong security and priority handling. Group FirstResponse is based on international 3GPP standards (Mission Critical Push To Talk (MCPTT)) that ensures that the user gets "LMR like" features

Group First Response for National Security, Public Safety, and First Responders Government Subscribers Only				
Features \$25.00 and above are eligible for monthly access discounts.				
Description	Feature Code	Monthly Access Fee		
^Group FirstResponse ¹	87781	\$35.00		
Push to Talk Plus Video ^{1,2}	87787	\$20.00		
<p>Note: Group First Response features work with 5G Nationwide® network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra-Wideband network.</p> <p>¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have a Push to Talk Plus feature to be eligible to purchase Group First Response.</p> <p>²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.</p> <p>^As a condition for accessing and using Group First Response, the Purchasing Entity must have authorized access from Verizon to use Responder Private Core Internet Access.</p> <p>Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.</p> <p>****Disclaimer: These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.</p> <p>These features are available to National Security, Public Safety, and First Responder customers only as defined by the below NAICS (formerly SIC) codes.</p> <table border="1"> <tr> <td> National Security/ First Responders / Public Safety <ul style="list-style-type: none"> • 485111 Mixed Mode Transit Systems (Rail & Buses) • 485112 Commuter Rail Systems • 621910 Ambulance Services • 922110 Courts • 922120 Police Protection • 922130 Legal Counsel and Prosecution • 922140 Correctional Institutions • 922150 Parole Offices and Probation Offices • 922160 Fire Protection (except private) • 922190 Other Justice, Public Order, and Safety Activities <ul style="list-style-type: none"> • 923120 Administration of Public Health Programs </td> <td> <ul style="list-style-type: none"> • 928110 National Security • 926120 Regulation and Administration of Transportation Programs • 926150 Regulation, Licensing, and Inspection of Commercial Sectors • 926130 Regulation and Administration of Comms, Electric, Gas, Utilities • 921150 American Indian and Alaska Native Tribal Governments • 921190 Other General Government Support • 921110 Executive Offices </td> </tr> </table>			National Security/ First Responders / Public Safety <ul style="list-style-type: none"> • 485111 Mixed Mode Transit Systems (Rail & Buses) • 485112 Commuter Rail Systems • 621910 Ambulance Services • 922110 Courts • 922120 Police Protection • 922130 Legal Counsel and Prosecution • 922140 Correctional Institutions • 922150 Parole Offices and Probation Offices • 922160 Fire Protection (except private) • 922190 Other Justice, Public Order, and Safety Activities <ul style="list-style-type: none"> • 923120 Administration of Public Health Programs 	<ul style="list-style-type: none"> • 928110 National Security • 926120 Regulation and Administration of Transportation Programs • 926150 Regulation, Licensing, and Inspection of Commercial Sectors • 926130 Regulation and Administration of Comms, Electric, Gas, Utilities • 921150 American Indian and Alaska Native Tribal Governments • 921190 Other General Government Support • 921110 Executive Offices
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Group First Response for Non Public Safety Customers		
Features are NOT eligible for monthly access discounts.		
Description	Feature Code	Monthly Access Fee
^Group FirstResponse ¹	87781	\$35.00
Push to Talk Plus Video ^{1,2}	87787	\$20.00
<p>Note: Group First Response features work with 5G Nationwide® network and 4G network plans. For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra-Wideband network.</p> <p>¹Group First Response is a Push to Talk Plus bolt-on feature. All lines must have an active Push to Talk Plus feature to be eligible to purchase Group First Response.</p> <p>²Customers must have the Group First Response feature enabled to be eligible for the Push To Talk Plus Video bolt-on feature.</p> <p>^Group First Response requires each line to have Responder Private Core Internet Access (RPC IAC) on their lines to enable the feature.</p>		

Group First Response compatible device required. Group First Response is only supported on certain devices, as it requires the device to support specific hardware capabilities.

******Disclaimer: These direct services (plus any development or modification of software related to the services) may be performed outside of the borders of the United States, and restricted and sensitive data or other secure or sensitive data or personal customer data, may be collected, developed, analyzed, or otherwise used or obtained by persons or entities working outside the boundaries of the United States. These services cannot be subject to any requirements to limit the performance of the services or storage of data within the United States and should not be ordered if these are requirements in your jurisdiction.**

These features are available to the below NAICS codes,

<p>Water 924110 Water Infrastructure 221320 Sewage Treatment Facilities 221310 Water Supply and Irrigation Systems</p> <p>Transportation 482111 Railway Transportation 481111 Passenger Air Transportation 481112 Freight Air Transportation 483111 Shipping Transportation 491110 Postal Service</p> <p>Information Technology 541512 Computer Integration 541519 Computer Disaster Recovery</p> <p>Chemical 561612 Protective Services 541330, 541690 Chemical Engineering and</p> <p>Consulting 239210 Pharmaceutical</p> <p>Communications 517110 Telecommunications, Wired 517212 Cellular and other Wireless</p>	<p>Telecommunications 238210, 334290 and 561620 Alarm Systems</p> <p>Critical Manufacturing 237310 Highway, Street and Bridge Construction 811310 Industry Equipment Repair 236210 Industrial Building Construction 211113 Extraction; 236220 Construction Management</p> <p>Energy 333611 Wind Turbine 221111 Hydroelectric Power Generation 221122 Electric Power Distribution 221118 Other Electric Power Generation 221210 Natural Gas Distribution 221113 Nuclear Electric Power Generation 562211 Hazardous Waste Treatment and Disposal</p> <p>Healthcare and Public Health 621112 Health Care Practitioners 923120 Public Health Programs</p>
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Group First Response Dispatch and Video Bundles
Government Subscribers Only
License bundles are NOT eligible for a monthly access discount

Description	License Bundles	Frequency	Price
Dispatch Group Command With Video	DIS_PTT_GROUP_CMD_VIDEO	Monthly	\$300.00
Dispatch Group Advance with LMR and Video	DIS_PTT_GROUP_ADV_LMR_VIDEO	Monthly	\$281.00
Dispatch Group Command with LMR and Video	DIS_PTT_GROUP_CMD_LMR_VIDEO	Monthly	\$306.00
Dispatch PTT+ with LMR and Video	DIS_PTT_LMR_VIDEO	Monthly	\$236.00
Dispatch Group Advance with Video	DIS_PTT_GROUP_ADV_VIDEO	Monthly	\$275.00
Dispatch PTT+ with Video	DIS_PTT_VIDEO	Monthly	\$230.00

Note: All lines must have a Group First Response compatible device with an active Push to Talk Plus feature to be eligible to purchase Group First Response Dispatch and Video Bundles.

Commercially Available Data Plans

4G Business Unlimited Tablet Plan

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee*	\$45.00 (99307)
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only 4G tablets can be activated on this plan. *Corporate Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. If 10 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

4G Business Unlimited Mobile Broadband Plan

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee*	\$45.00 (99308)
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only 4G Mobile Broadband data devices, including jetpacks, USBs/air cards, netbooks, and notebooks can be activated on this plan. *Corporate Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹If 22 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

**Business Data Only Plans: Government Subscribers
(Up to 25/50/100 Data Only Devices)**

Select Device Type										
Jetpacks (SFO 77555)	USBs (SFO 77555)	Netbooks/ Notebooks, LTE Internet (SFO 77555, 78045)	4G LTE Broadband Router (SFO 77555)	Verizon 4G LTE Broadband (SFO 79392)	Tablets (including Google Chromebook) (SFO 77567)	Connected Devices (SFO 78303)				
Monthly Line Access Fee										
\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$20.00 per device	\$10.00 per device	\$5.00 per device				
Select Data Amount										
The calling plans below reflect the monthly access fee discount. No additional discounts apply.										
Monthly Account Access	Maximum Number of Devices (per billing account)	Shared Data Allowance	Domestic Data Overage							
\$185.00 \$144.30 (87184)	Up to 25	30 GB	\$15.00 per 1 GB							
\$260.00 \$202.80 (87185)		40 GB								
\$335.00 \$261.30 (87186)		50 GB								
\$440.00 \$319.80 (90430)	Up to 50	60 GB								
\$560.00 \$436.80 (90431)		80 GB								
\$740.00 \$553.80 (90429)		100 GB								
\$1,025.00 \$799.50 (91521)	Up to 100	150 GB								
\$1,400.00 \$1,092.00 (91520)		200 GB								
Domestic Text Messaging	10.00 for 1000 text and multi media Overage: \$0.20 (SMS) Text, \$0.25 (MMS) sent/received									
Optional Cloud Storage	25 GB per line (must be selected)									
<p>Notes: Data-only devices on these plans use the data allowance but do not use the minutes or message allowance unless the device is capable. The Small Business for data-only devices is not available for accounts with Smartphones, basic phones or connected devices with voice. Current coverage details can be found at www.verizonwireless.com. Access Fee discounts applied at the account level only.</p> <p>Sharing: Sharing is available only among Government Subscribers to these Business Data Only Plans - Data Only. Calling plan changes may not take effect until the billing cycle following the change request. Text, Picture and Video messages are not eligible for sharing. Data allowances from Business Data Only plans will not share with any non-Business Data Only Plans. Safety Mode, Carryover Data and Data Boost features cannot be added to data-only plans.</p> <p>Promotions may be available for Monthly Line and Account Access Fees. Please contact your Government Account Manager.</p>										

Flexible Business Plans For Data Devices

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Connected Devices	Connected Devices, Tablets, Netbooks, Notebooks	Connected Devices, Tablets, Netbooks, Notebooks, Jetpacks, USBs, Mobile Broadband Devices				
Monthly Access Fee	\$5.00 (92739)	\$10.00 (92741)	\$35.00 (92742)	\$45.00 (92744)	\$55.00 (92745)	\$65.00 (92746)	\$75.00 (92747)
Monthly Access Fee less discount	\$5.00	\$10.00	\$27.30	\$35.10	\$42.90	\$50.70	\$58.50
Shared Data Allowance	1 MB	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage Rate	\$10.00 per GB						

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

Data Sharing: These plans only share with other lines on these plans and with lines on the Flexible Business Plans for Basic & Smartphones. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

Flexible Business Plans For Data Devices - Connected Device / Internet with Voice

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Connected Device*	Broadband Router				
Monthly Access Fee	\$5.00 (94532)	\$65.00 (94495)	\$75.00 (94496)	\$85.00 (94497)	\$95.00 (94500)	\$105.00 (94504)
Monthly Access Fee less discount	\$5.00	\$50.70	\$58.50	\$66.30	\$74.10	\$81.90
Shared Data Allowance	1 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Domestic Data Overage Rate	\$10.00 per GB					

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. 4G service requires 4G Equipment and 4G coverage. Government subscribers only.

Data Sharing: These plans only share with other lines on these plans and with lines on the Flexible Business Plans for Basic & Smartphones. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

Custom Flat Rate Mobile Broadband - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$34.99 (99716)
Domestic Data Allowance*	Unlimited
Overage Rate per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

**Custom Mobile Broadband Plan II – Government
Government Subscribers Only**
This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$44.99 (99717)
Domestic Data Allowance	Unlimited
Overage Rate Per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

Data Packages for Feature Phones and Smartphones

The Data Packages are eligible for monthly access fee discounts and promotions, when available¹

Monthly Access Per Line when added to an eligible voice plan	Data Allowance	Rate After Allowance	Optional Business Email Feature Compatible with server based email solutions
N/A	-0-	\$1.99 per MB	N/A
\$10.00 (77810)	75 MB	\$10.00 per each additional 75 MB of usage	N/A
\$12.00 ¹ (Basic Devices Only 85533)	300 MB	\$15.00 per each additional GB of usage	N/A
\$30.00 \$23.40 ^{2,3} (Smartphone 76375) (Basic 76381)	2 GB ²	\$10.00 per each additional GB of usage	\$15.00

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹The \$12.00/300MB data package for Basic Devices can be added to a voice only price plan with a monthly access fee of \$15.99 or higher, this feature cannot be activated on a Smartphone Device. ²The \$30.00/2GB data package is eligible for a monthly access fee discounts when combined with select Business calling plans ³Smartphone Subscribers require a data package with a minimum allowance of 2GB. Personal Email Feature is included with all data packages contained herein.

Mobile Broadband Data Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Pricing for Tablets, Netbooks, 4G LTE Modems, 3G & 4G LTE Dedicated Mobile Hotspots

Monthly Access Fee	\$30.00 ¹ (85320/85322)
Domestic Monthly Data Allowance	2GB
Per GB Rate After Allowance	\$10.00 per each additional GB of usage
Domestic Per Minute Rate ²	\$0.25 per minute
Domestic Long Distance	Included

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G equipment and 4G coverage. ²Per Minute Rate applies to voice calls and other data usage in the United States.

* Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Fee	\$39.99 (90239)	\$59.99 (90240)	\$99.99 (90241)
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. **Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

Commercially Available Machine to Machine (M2M)

Mobile Broadband Machine to Machine (M2M) Share Group 1 Plans - Low Usage					
The data plans below reflect the monthly access fee discount. No additional discounts apply.					
Mobile Broadband Machine-to-Machine Plans	1 Megabyte	5 Megabytes	25 Megabytes	50 Megabytes	150 Megabytes
Domestic Profile Shared Data Allowance	1 MB (87660)	5 MB (87661)	25 MB (87662)	50 MB (87663)	150MB (87664)
Monthly Access Fee	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
Domestic Account Shared Data Allowance	1 MB (87640)	5 MB (87641)	25 MB (87642)	50 MB (87643)	150MB (87644)
Monthly Access Fee	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
Overage Rate Per Megabyte	\$1.00				
Mobile Broadband Machine to Machine (M2M) Share Group 2 Plans - High Usage					
The data plans below reflect the monthly access fee discount. No additional discounts apply.					
Mobile Broadband Machine-to-Machine Plans	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes	
Domestic Profile Shared Data Allowance	250 MB (87665)	1 GB (87668)	5 GB (87671)	10 GB (87673)	
Monthly Access Fee	\$20.00	\$25.00	\$50.00	\$80.00	
Monthly Access Fee less discount	\$20.00	\$25.00	\$39.00	\$62.40	
Domestic Account Shared Data Allowance	250 MB (87645)	1 GB (87646)	5 GB (87647)	10 GB (87648)	
Monthly Access Fee	\$20.00	\$25.00	\$50.00	\$80.00	
Monthly Access Fee less discount	\$20.00	\$25.00	\$39.00	\$62.40	
Overage Rate Per Megabyte	\$0.015				
<p>Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.</p> <p>ACCOUNT</p> <p>Data Sharing: Sharing among M2M Lines is available only among M2M Lines active on this plan. At the end of each billing cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. PROFILE (if using profile share the data allowance must be a least 1 MB)</p> <p>Data Sharing: Sharing among M2M Lines on the same profile/Company ID is available only among M2M Lines active on this plan. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts unused data allowances will be applied proportionally to all lines with overages and bills overage as KB.</p>					

Public Sector Mobile Broadband Machine to Machine (M2M) Share Plans: Government Subscribers Only			
The calling plans below reflect the monthly access fee discount. No additional discounts apply.			
Public Sector Mobile Broadband	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Fee	\$39.99 (90233)	\$59.99 (90234)	\$99.99 (90235)
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		
<p>Note: This plan is available for domestic data only devices on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4GLTE devices. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices.</p> <p>Sharing. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Machine to Machine Plans are able to share with each other.</p>			

**3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan:
Government Subscribers Only**

The data plan below reflect the monthly access fee discount. No additional discounts apply.

3G/4G M2M Wireless Backup Router Plan	
Monthly Access Fee (non-pooled)	\$10.00 (868473G/868484G)
Domestic Data Allowance Per Month	25 MB
Share Option	N/A
Domestic Overage Rate Per GB	\$10.00 per GB
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)
International Roaming	N/A. Verizon Wireless network only.

Notes: Current coverage details can be found at www.verizonwireless.com. See the attached M2M Data Plan and Feature Details as well as Calling Plan and Feature Details in your Agreement for important information about calling plans, features and options. During an outage of the primary connection, all usage within the billing cycle in excess of the 25 MB allowance will be charged at the overage rate of \$10.00 per GB. Text messaging feature packages may be added to this plan. The Wireless Router Plan is approved for use as a backup solution for business continuity only and is not to be used for primary connectivity. Verizon Wireless reserves the right to move Customer to the standard commercial 5 GB M2M price plan should usage on the lines provisioned on the M2M Wireless Backup Router Plan exceed 1 GB for three (3) consecutive months. M2M Wireless Backup Router Plan may be used with Private Network. M2M router devices must be approved for use on Verizon Wireless' network; no other device types may be activated on this plan. Not eligible for Verizon Wireless Government Equipment Matrix pricing.

LTE Business Internet 10 Mbps Speed Tier Machine-to-Machine Plans*

These plans are eligible for monthly access fee discounts.

Monthly Access Fee¹	\$70.00 (41121)	\$90.00 (41135)	\$140.00 (41205)	\$190.00 (41212)
Speed Tier Limit (Up to)²	10 Mbps	10 Mbps	10 Mbps	10 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up to)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: These plans are restricted to the Verizon Wireless 4G network (domestic and international roaming are not available). Only select Customer-provided 4G data routers can be activated on these plans. ¹The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle. ²Speeds represent the maximum speed but may be lower in the event of network congestion. ³After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. ⁴If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed. Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls. Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for messages sent or received. These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, web hosting, and public/guest Wi-Fi systems without prior approval from Verizon Wireless. *These plans are for machine-to-machine service ("M2M Service"). "M2M Service" refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

LTE Business Internet 50 Mbps Speed Tier Machine-to-Machine Plans*

These plans are eligible for monthly access fee discounts.

Monthly Access Fee¹	\$80.00 (41127)	\$100.00 (41161)	\$150.00 (41207)	\$200.00 (41216)
Speed Tier Limit (Up to)²	50 Mbps	50 Mbps	50 Mbps	50 Mbps
Data Deprioritization Threshold³	25 GB	50 GB	100 GB	150 GB
Data Throughput Limit Threshold⁴	50 GB	100 GB	200 GB	300 GB
Throttled Speed (Up to)	600 Kbps	600 Kbps	600 Kbps	600 Kbps

Notes: These plans are restricted to the Verizon Wireless 4G network (domestic and international roaming are not available). Only select Customer-provided 4G data routers can be activated on these plans. ¹The monthly access fee will not be pro-rated when moving to a higher speed tier plan during a billing cycle (the higher access fee will be billed); a line cannot move to a lower speed tier during a billing cycle. ²Speeds represent the maximum speed but may be lower in the event of network congestion. ³After the data deprioritization threshold is met on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. ⁴If the data throughput limit threshold is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage to the applicable throttled speed. Voice calls cannot be placed or received on these plans other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls. Text messages cannot be sent or received on these plans. If the text message block feature is removed, there will be a \$0.20 per message charge for messages sent or received. These plans can be used for point-of-sale, mobile terminal, and business productivity applications. Prohibited applications include, but are not limited to, continuously streaming video, web hosting, and public/guest Wi-Fi systems without prior approval from Verizon Wireless. *These plans are for machine-to-machine service ("M2M Service"). "M2M Service" refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

Commercially Available International Calling Plans

International Options Monthly Features: Mexico and Canada					
The calling features below reflect the monthly access fee discount. No additional discounts apply.					
International Options Monthly Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee (1 Month)*	\$10.00 (SPO 428)*	\$20.00 (SPO 426)*	\$15.00 (SPO 441)*	\$30.00 (SPO 425)*	\$25.00 (SPO 443)*
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.40	\$25.00
International Options Monthly Recurring Feature: Mexico and Canada	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	500 Voice Minutes
Monthly Access Fee (Recurring)**	\$10.00 (SPO 427)**	\$20.00 (SPO 446)**	\$15.00 (SPO 434)**	\$30.00 (SPO 424)**	\$25.00 (SPO 442)**
Monthly Access Fee less discount	\$10.00	\$20.00	\$15.00	\$23.40	\$25.00
Voice Overage Rate	Pay Go		\$0.10/minute		\$0.05/minute
Data Allowance ¹	100 MB	250 MB	100 MB	250 MB	1 GB
Data Overage Rate After Allowance ²	\$10.00/100 MB				\$20.00/1 GB
Messaging Allowance ³	Pay Go		100 sent, unlimited incoming	250 sent, unlimited incoming	500 sent, unlimited incoming
Messaging Overage Rate After Allowance ²	Pay Go		\$0.10/Sent Message		\$0.05/Sent Message
<p>Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ¹The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ²The overage rate is not eligible for discounts. ³Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International. *This is a monthly feature and will be removed from the account one month after being added to an account. **This is a recurring feature and will remain on the account until removed.</p>					

Global Messaging ¹	
No additional discounts apply.	
Global Text Messaging	
Canada	\$0.20 per recipient per message sent and \$0.20 per message received, or according to your Domestic Messaging Plan
Other Countries	\$0.50 per recipient per message sent and \$0.05 per message received
Global Picture and Video Messaging	
Canada, Mexico and Puerto Rico	\$0.25 per recipient per message sent or received, or according to your Domestic Messaging Plan, plus global data roaming charges.
Other Countries	\$0.50 per recipient to send, \$0.25 per message to receive plus global data roaming charges. Visit verizonwireless.com/international/mms for supported countries.
<p>Notes: Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International. See attached Calling Plan and Feature Details for important information about calling plans, features and options. ¹Applies to all global-capable devices. Must be added to a domestic 3G Mobile Broadband calling plan with domestic 3G Mobile Broadband Connect/Mobile Hotspot.</p>	

International Options Monthly Features: 140+ Countries

The calling features below reflect the monthly access fee discount. No additional discounts apply.

International Options Monthly Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (1 Month)*	\$25.00 (SPO 431)*	\$50.00 (SPO 433)*	\$40.00 (SPO 445)*	\$85.00 (SPO 423)*
Monthly Access Fee less discount	\$19.50	\$39.00	\$31.20	\$66.30
International Options Monthly Recurring Feature: 140+ Countries	0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
Monthly Access Fee (Recurring)	\$25.00 (SPO 412)**	\$50.00 (SPO 432)**	\$40.00 (SPO 444)**	\$85.00 (SPO 422)**
Monthly Access Fee less discount	\$19.50	\$39.00	\$31.20	\$66.30
Voice Overage Rate	Pay Go		\$0.25/minute	
Data Allowance¹	100 MB	250 MB	100 MB	250 MB
Data Overage Rate After Allowance²	\$25.00/100 MB			
Messaging Allowance³	Pay Go		100 sent; unlimited incoming	250 sent; unlimited incoming
Messaging Overage Rate After Allowance²	Pay Go		\$0.25/Sent Message	

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ¹The data allowance applies in 140+ countries where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and an International GSM capable device. ²The overage rate is not eligible for discounts. ³Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.

¹This is a monthly feature and will be removed from the account one month after being added to an account.

²This is a recurring feature and will remain on the account until removed.

Commercially Available Wireless Options

Custom Wireless Home Phone for Government Plan*: No Domestic Roaming or Long Distance Charges

This Plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (93792)
Monthly Anytime Minutes	Unlimited

Notes: Current coverage details and additional plan and feature information can be found at www.verizonwireless.com. Activation on this plan requires a separate billing account. Activations on this plan are limited to no more than 9 lines per account. *May only be activated on a Verizon Wireless Home Phone Approved Device. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

Single Basic Phone Unlimited Talk Plus 500MB Plan

(Business Phone Connect)

Government Subscribers Only

No Domestic Roaming or Long Distance Charges

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$30.00 (36677)
Monthly Anytime Minutes	Unlimited
BPC Data Rate 500 MB	\$10.00 per GB overage rate

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. *May only be activated on a Verizon Wireless Business Phone Connect Approved Device. This is not a Home Phone Service. This service is generally utilized to replace POTS lines.

4G Smartwatch with NumberShare¹ Unlimited Plan - Government

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00 (13413)
Domestic Anytime Minutes	Unlimited
Domestic Data Allowance ²	Unlimited
Domestic and International Messaging Allowance ³	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smartwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.
2. Usage may be prioritized behind other customers in the event of network congestion.
3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

4G Business Unlimited Smartwatch Plan (Standalone) Government Subscribers

This plan is Not eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (32836)
Voice Minutes Allowance	Unlimited
Domestic Data Allowance ¹	Unlimited
Unlimited Domestic Text Messages	Included
International Text Messages while in the U.S.	Included

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only select smartwatch devices can be activated on this plan.

¹After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. If 10 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p.

²Data usage generated in Canada and Mexico will be billed at the rates in the table above and will be aggregated to determine the applicable data usage tier for that month. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

4G Business Unlimited Connected Device Plan (Other)

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee*	\$5.00 (99314)
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only Data-Only Connected Devices such as the Samsung Camera, Wear24, and LG Urbane 2 can be activated on this plan. *Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹If 22 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

4G Business Unlimited Connected Device Plan (Wearables)

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$5.00 (99317)
Voice Minutes Allowance	Unlimited
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only Wearable Connected Devices with Voice capability, such as the Samsung Gear S and Gear S2, can be activated on this plan.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹If 22 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

Zipit Now Messaging Solution*

The calling plan below reflects the monthly access fee discount. No additional discounts apply.

Please note a separate agreement must be negotiated and executed between the Customer and Zipit Wireless for the services* it will provide.

Monthly Access Fee	\$15.00 (86024)
Optional Feature Access Fee	N/A
Domestic MB Allowance	35 MB
Overage Rate Per MB	\$0.10 MB
Home Airtime/Min. Rate	N/A

Verizon Wireless offers this pricing utilizing the terms and conditions of the NASPO ValuePoint (NVLPT) Contract MA152, Addenda and Attachments can be found on www.naspo.valuepoint.org site for your consideration and review. Your State may also have a NVLPT Participating Addendum which may be available on your State website. Alternatively, you may contact your local Verizon Government Sales representative for additional information. v.090821 (22%)

Domestic Long Distance¹

Included

NOTE: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the monthly megabyte allowance is lost. This plan is not eligible for pooling or sharing of the megabyte allowance. *Please note installation, maintenance, warranty, customer service, billing, and pricing of Zipt equipment are provided separately, directly through Zipt Wireless.

Verizon Auto Share (In-Vehicle) Plan*
This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee per Connection (device)	Shared Data Allowance	Data Overage Rate	Included Domestic Text Message Allowance (non-shared)**	Overage Rate per Text Message
\$25.00 (93074)	20 MB (82297)	\$10.00 per GB	20	\$0.20 per message

Notes: Coverage is only available in the United States and includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Current data coverage details and additional plan information can be found at www.verizonwireless.com. This plan is restricted for use on the Delphi Onboard device only. Components of this plan include Verizon Auto Share Platform access and an in-vehicle hardware device. *Voice calls cannot be placed or received on this plan, except for calls to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

ACCOUNT SHARING-

Data Sharing: Sharing is only available among lines active on this plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

**Domestic text message allowance does not include picture or video messages.

Custom Verizon Auto Share Components for Government Subscribers
Verizon Auto Share Components are NOT eligible for discounts.

Verizon M2M Management Center	Included
Mobile App	Included
QR Code ¹	Included
Verizon Auto Share	Included
Delphi Onboard Device (OBD) SKU - ACT233LVWQE	\$199.00
Verizon Auto Share Security Kit ² (self-install kit) SKU - VZN-SECKIT	\$199.97

¹The QR code is in the Equipment Guide and can be ordered as an accessory. ²Professional Installation services not available to government customers.

4G Business Unlimited Connected Camera

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee*	\$45.00 (99342)
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only Connected Camera Devices, such as the Arlo Go, can be activated on this plan. *Government Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the Nationwide Rate and Coverage Area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹If 22 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughputs speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughputs speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

4G Business Unlimited Connected Device Plan (Gizmo)

Corporate Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee	\$5.00 (99343)
Voice Minutes Allowance	Unlimited
Data Allowance¹	Unlimited

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only LG Gizmo Connected Devices can be activated on this plan.

This is a current retail plan and is subject to change or be discontinued without notice to the customer. This Business Unlimited Plan is not compatible with Private Network Traffic Management (PNTM) or Private Network.

¹If 22 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 4G LTE GSM/UMTS global-capable device.

Call Filter Plus

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee¹	\$0.75 (87867)
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Notes: Additional feature information can be found at www.verizonwireless.com. ¹This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter.

Call Filter

This feature is NOT eligible for monthly access fee discounts.

Monthly Access Fee¹	\$0.00
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Notes: Additional feature information can be found at www.verizonwireless.com. ¹This feature can only be added onto an eligible device. Call Filter service is eligible for Android and iOS customers when they enroll and activate on a smartphone device. Call filter is not available on all call, all devices and in all areas. The Call Filter app is pre-loaded on most capable devices or can be downloaded from the app store. * Once enabled all lines have the ability to access call filter. ** 4G LTE GSM/UMTS capable devices, require VoLTE/HD Voice.

Name ID Features

The features below reflect the monthly access charge discount. No additional discounts apply

Feature	Monthly Access
Share Name ID	\$0.00
Company Name ID	\$1.99 per line

Note: Depending upon the service provider and/or carrier to which the called party is subscribed, the called party (terminating device) may or may not be able to view the caller's name. The Call Filter Plus feature is purchased separately.

Company Name ID

- Allows Government customers to display their agency name, number and logo on outbound calls on a line-by-line basis to Verizon Call Filter Plus subscribers. It may also display on other carrier devices.
- The **Logo display service** is compatible only with Android Devices.
- Users must be subscribed to the My Business portal to use this feature.

Share Name ID

- A free service that allows Government customers to personalize their name (as per Account Owner's Billing Name) on outbound calls to Verizon Call Filter Plus subscribers. It may also display on other carrier devices.
- Users must be subscribed to the My Business portal to use this feature.

Verizon Device Protection Options:

Wireless Phone Protection (WPP), Extended Warranty (EW), and Total Equipment Coverage (TEC)

Monthly Price: Current Market Rate – See Verizon's current Device Protection for Business Brochure for pricing details.

<https://s.cache.vzw.com/content/dam/support/pdf/device-protection-brochure-business.pdf>

Verizon offers ordering entities the ability to enroll in any of the following device protection options that provide coverage for loss, theft, damage or post-warranty defects on eligible devices, along with other benefits. As of the date of this agreement, benefits include coverage for:

- Wireless Phone Protection (WPP) – unlimited cracked screen repairs (for select smartphones, subject to parts availability) or device replacements for lost, stolen and damaged devices. In Florida, WPP coverage includes coverage for post-warranty defects. WPP is an insurance program and includes a claim limit and deductible.
 - WPP Smartphones/iPhones – 85913
 - WPP All Tablets & Basic - 85912
- Extended Warranty (EW) – unlimited repairs or replacements for post-warranty defects, including battery replacements for battery malfunctions (for select smartphones, subject to parts availability). EW is not available in Florida or for Florida customers.
 - EW – 79184
 - EW Smartphones (NY) – 87309
 - EW Tablets & Basic (NY) - 87310
- Total Equipment Coverage (TEC) – combines WPP and EW coverage; not available in Florida or for Florida customers. WPP is an insurance program and includes a claim limit and deductible.
 - TEC Smartphones/iPhones – 81495
 - All Tablets & Basic - 85921

Each device protection option is subject to the Device Protection for Business Terms and Conditions, which should be reviewed prior to enrollment, as the payment of premium is confirmation of agreement with and acceptance of those Terms and Conditions. A copy of the Terms and Conditions can be found in the Device Protection for Business Brochure (link above). The Terms and Conditions will also be delivered to the address of record for the ordering entity's account upon enrollment.

Ts&Cs Disclaimer: Device protection options, benefits and monthly prices/deductibles may change from time to time. WPP is an insurance program and TEC includes WPP. Information about current device protection options and program terms and conditions are available at [Device Protection Brochure & Terms and Conditions Business](#). Not all options presented in the brochure are available to ordering entities.

Device protection options, including the benefits offered, monthly premiums and any required deductible, may change from time to time. The ordering entity will be notified of changes to the program in accordance with the Terms and Conditions and applicable laws. The ordering entity may cancel device protection with respect to any Verizon Wireless number at any time.

IMPORTANT NOTE: Not all device protection options presented in the brochure are available to ordering entities.

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Plans and Associated Charges: Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses **SEND** or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses **END** or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers. **Anytime Minutes:** Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial *228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

Unlimited Messaging: Unlimited Messaging is included with select plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included. **Friends & Family for Business:** Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

Mobile to Mobile Calling: Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk Plus calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the International services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID And (viii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

Night and Weekend Minutes: Apply to calls made in a calling plan's rate and coverage area only during the following hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes.

However, if either allowance is unlimited, the unlimited allowance will always apply first.

Nationwide for Business Share Option: The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. **Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan.** Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk Plus information.

International Long Distance: You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see verizonwireless.com/International for details.

Verizon Wireless International Long Distance Value Plan: International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see www.verizonwireless.com/international for details.

International Roaming: Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll

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charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using International Phone, or International Data services, or if you subscribe to a Nationwide Plus Canada or Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause if less than half of your voice or data usage over three consecutive billing cycles is on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See verizonwireless.com/International for rates and destinations, which are subject to change without notice. International Eligibility required for GSM roaming, and for roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit verizonwireless.com/harooming. By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

Roaming in GSM countries: GSM International Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published International Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See www.verizonwireless.com for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers.

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the **SEND** or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit www.verizonwireless.com/networkoptimization. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. **Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law.** [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as Mobile BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 25 GB in any given billing cycle on any line, in any given billing cycle, for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 25 GB per line in a given billing cycle is presumed to be using the service in a manner prohibited above, and we

Verizon Wireless offers this pricing utilizing the terms and conditions of the NASPO ValuePoint (NVLPT) Contract MA152, Addenda and Attachments can be found on www.naspovaluepoint.org site for your consideration and review. Your State may also have a NVLPT Participating Addendum which may be available on your State website. Alternatively, you may contact your local Verizon Government Sales representative for additional information. v.090821 (22%)

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reserve the right to immediately terminate the service of any such person without notice. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB in with prior written notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: Mobile BroadbandAccess, and InternationalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync. Unlimited BroadbandAccess and data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International.

International Data Optional Features: International PC Card required for international use. International PC Cards will not work in the United States or Canada and International Data Optional Features subscribers will need a Mobile Broadband PC card for domestic use. The domestic and International PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install International Data Optional Features VZAccess ManagerSM and run the OTA wizard. International Data Optional Features subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles.

International Email SIM Cards: SIM Cards are available for use with your International PC Card, International Smartphone, or International Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your InternationalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

Data Roaming: International Eligibility is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/International.

M2M Data Plan Share Options

Share Options: Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans on the same billing account, in the same usage group (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines on the same billing account that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

Profile (Multi-Account) Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Call Filter Service Attachment to Verizon Wireless Agreement

Note: ¹A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts

This Call Filter Service Attachment ("Call Filter Attachment") to the Agreement between Customer and Verizon Wireless sets forth the terms and conditions specific to the Call Filter Service (described below) to be provided by Verizon Wireless to Customer hereunder. If there are any inconsistencies between this Call Filter Attachment and the Agreement, this Call Filter Attachment shall control with respect to the Call Filter Service functionality or operation. Any capitalized but undefined terms used in this Call Filter Attachment shall have the meanings given such terms in the Agreement.

- 1. Call Filter Service Overview.** Verizon Wireless's Call Filter Service allows Customer to take manage its calls (the "Service").
- 2. Call Filter and Call Filter Plus Service Description.** Call Filter is available to Customer for no additional monthly charges, and provides spam protection (spam alerts, blocking and reporting). Call Filter Plus provides added protection with caller ID and other premium features

for a monthly charge, which are set forth in Exhibit A attached hereto. Call Filter utilizes network-based functionality to provide spam alerts and caller ID information on Customer's devices, and will not require the Call Filter application for these features. Spam blocking and other enhanced spam protection tools require the Call Filter application and a compatible device. Availability of certain features will vary depending on the device. For a full list of compatible devices and available features by device, click on Supported Devices at <https://www.verizonwireless.com/solutions-and-services/call-filter/>. Basic phones will receive network-based spam protection. Call Filter requires Verizon Wireless's 4G LTE network; limited features of the Service may be available if Customer is roaming on a VoLTE network outside of Verizon Wireless's 4G coverage area.

3. **Call Filter Limitations.** Call Filter is not available for incoming calls from restricted or unlisted numbers. Call Filter does not detect spam calls from international numbers, but Customer may choose to block calls from international numbers. Call Filter utilizes analytics and databases that are continually evolving, including spam reporting by customers. Call Filter may not work with some of our other services like NumberShare or eSIM lines.
4. **Spam Protection and the Call Filter Application.** Call Filter will alert Customer when Customer receives potential spam calls and allows Customer to turn on the spam filter to automatically block (send directly to voicemail) spam calls based on Customer's preferred risk level (as determined by Customer in the Call Filter application). If Customer enrolls in Call Filter through the Call Filter application, Verizon will automatically turn on Customer's spam filter to block all high-risk spam calls, but Customer can always turn off or adjust the blocking within the Call Filter application. Call Filter Plus, provides additional protection with caller ID for unknown numbers, access to a risk assessment meter for each spam call, reverse spam number lookup, and additional categories of spam alerts including "Robo Caller" or "Potential Fraud." With Call Filter Plus, depending upon Customer's device, Customer may also be able to view a list of callers that have been identified as spam or blocked, and block and un-block specific numbers. Call Filter's spam detection and block management may inadvertently mislabel or block legitimate callers including those to whom Customer may have given consent to communicate with via Customer mobile number. Customer should check Customer voicemail to determine if the caller is legitimate (if they left a voice message and if Customer have voicemail enabled). Verizon Wireless does not guarantee that all calls that are spam will be detected. Customer's spam settings such as spam filters and personal block and spam lists will be permanently deleted once Customer changes devices, uninstalls the Call Filter application, unsubscribes or downgrades the Service, or in the case of Android users, disables the Call Filter application or clear application cache or data.
5. **Caller ID.** Caller ID, available with Call Filter Plus, displays the name, phone number, city and state of a caller's phone number, if these details are available and supported by Customer's device. Some devices may only display the caller's name as the Call Filter may not be available on all devices. Some devices also allow identification of text messages when using an eligible messaging application. Android users may also see the caller's uploaded photo if available.
6. The caller's identity may not show if they are labelled as Robo Caller, Potential Spam or Potential Fraud on certain operating systems. Customer's saved contact names will show instead of the caller identification (so if a call would normally show as a Robo Caller with the Service, but is in Customer's list of contacts, that contact name will show instead). If Customer uploads a photo, Customer's photo will be seen by other Verizon Wireless customers that use the Service but will not override a Customer's contact photo (uploading is not available for all devices).
7. **Data Charges.** Subject to the Agreement, data charges may apply for download of the application and use of the Service. Call Filter does not operate on Wi-Fi, so data charges may apply when using the Service even if Customer device is also connected to Wi-Fi. If Customer's device is eligible for the uploading or receiving of a picture, data charges apply to such uploading and also for receiving pictures. Such data charges will be billed to Customer's Verizon Wireless account according to Customer's data plan. The Service will automatically renew every month unless canceled. For Call Filter Plus, Customer will be billed a Monthly Access Fee as specified in Exhibit A.
8. **Privacy.** Verizon Wireless may use information about Customer's activity in the Service, subject to our Privacy Policy, which can be found at <http://www.verizon.com/about/privacy/>. In order to provide the Service to Customer, Verizon Wireless will access the following information: MTN, contacts, call log, and messages (Android devices only). Verizon Wireless does not share information for any other purposes other than to render the Service. While a Customer end user can review or turn off these permissions at any time in the device settings, without access to that information, the Service will not be provided to that device.
9. **Licenses and Restrictions.** Call Filter is the property of Verizon Wireless or its licensors. Call Filter software and any application installed on Customer devices are licensed and not sold to Customer. Verizon Wireless and its licensors grants to Customer a limited, non-exclusive, revocable, non-transferable, personal, non-commercial license to use the Service for its intended use, in the United States.
10. **Restrictions on Use.** Customer will not, or permit anyone else to, sell, resell, distribute, sublicense, loan, lease, otherwise transfer, alter, modify, merge, adapt, copy, delete, record, translate, publish, upload, transmit, export, create derivative works of, make any commercial use of, reverse engineer, decompile, attempt to derive the source code, or disassemble the Service of any software that forms part of the Service. Customer may not use the Service or any part of it for any improper use (including infringement of copyright or other intellectual property

rights) and must follow all laws. Customer will not alter, disable, or circumvent any features embedded in the software. All rights not expressly granted to Customer herein are reserved. Verizon Wireless may revoke this license at any time without notice.

11. **Branding.** All trademarks, service marks, trade names, logos, domain names, and any other features of Verizon Wireless's brand are the sole property of Verizon Wireless and Verizon Wireless does not grant any rights to such branding to Customer for any use at all. Customer may not remove or alter any copyright, trademark, or other intellectual property notices of the Service.
12. **User Content.** For certain eligible devices, the Service allows Customer to upload a photo to display. Customer may choose to attach a photo from Customer own photo gallery, a new photo that Customer take, or a photo available for use from an Internet search that Customer conducts. Customer is responsible for any content that Customer uploads to the Service. Verizon Wireless does not monitor or control the content Customer chooses to send via the Service and, Verizon Wireless disclaims all responsibility for such content. Photos that Customer did not take may be subject to copyright protection which limits or prohibits their copying, transmission and/or use. Customer agrees that Customer will not attach copyrighted content in a way that infringes any copyright, and that Customer is wholly responsible for any copyright infringement resulting from Customer's conduct. If Customer is unsure about whether Customer's conduct is lawful, Customer should not attach the content.
13. **Digital Millennium Copyright Act Notice.** If Customer believe that Customer content has been improperly used in the Service in a way that constitutes copyright infringement please contact Verizon at the address below. Pursuant to Title II of the DMCA, all claims alleging copyright infringement for material that is believed to be residing on Verizon's system or network should be promptly sent in the form of written notice to Verizon's Designated Agent. The Designated Agent for DMCA Notice is:

Verizon Copyright Department
1320 North Courthouse Road, Floor 9
Arlington, Virginia 22201, U.S.A.
Fax 703.351.3669
Email DMCA@verizon.com

NOTE: No other notices or communications should be sent to the Designated Agent, who is appointed solely for the purpose of receiving notices of claims alleging copyright infringement under the DMCA. Specific requirements for proper notification of claimed infringement are set forth in the DMCA (see 17 U.S.C. § 512(c)(3)). Valid notification must be a written communication that includes all of the following elements:

1. Signature of copyright owner or person authorized to act on behalf of the owner;
2. Identification of copyrighted work claimed to be infringed;
3. Identification of the material claimed to be infringing or to be the subject of infringing activity and information reasonably sufficient to permit the service provider to locate the material;
4. Information reasonably sufficient to permit the service provider to contact the complaining party (address, phone number and, if available, email address);
5. A statement that the complaining party has a good faith belief that use of the material in the manner complained is not authorized by the copyright owner, its agent, or the law; and
6. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of the exclusive right allegedly being infringed.

It is the policy of Verizon that upon receipt of a valid DMCA notice Verizon will remove or disable access to allegedly infringing material. There are substantial penalties for false claims (see 17 U.S.C. § 512(f)).

14. **Open Source and Third Party Licenses.** Customer's use of the Service is subject to open source licenses that form part of the Service. Certain software or technical information is licensed from third parties, and may be covered by one or more U.S. Patents, pending U.S. patent applications, and pending counterpart European and international patents. The open source licenses that form part of the Service are as follows:

- <https://realm.io/legal/developer-license-terms/>
- <https://github.com/CocoaLumberjack/CocoaLumberjack/blob/master/LICENSE>
- https://developer.apple.com/library/archive/samplecode/GenericKeychainListings/LICENSE.txt.html#apple_ref/doc/uid/DTS40007797-LICENSE_txt-DontLinkElementID_8
- https://developer.apple.com/library/archive/samplecode/Reachability/Listings/LICENSE.txt.html#apple_ref/doc/uid/DTS40007324-LICENSE_txt-DontLinkElementID_3
- <https://github.com/rnapier/RNPinnedCertificateValidator/blob/master/LICENSE>
- <https://github.com/scalessec/Toast/blob/master/license>
- <http://www.apache.org/licenses/LICENSE-2.0>

Verizon Wireless offers this pricing utilizing the terms and conditions of the NASPO ValuePoint (NVLPT) Contract MA152, Addenda and Attachments can be found on www.naspo.valuepoint.org site for your consideration and review. Your State may also have a NVLPT Participating Addendum which may be available on your State website. Alternatively, you may contact your local Verizon Government Sales representative for additional information. v.090821 (22%)

- <https://Mozilla.org/MPL/2.0/>
- <https://github.com/RestComm/jain-sip/blob/master/licenses/NIST-CONDITIONS-OF-USE.txt>
- <https://github.com/RestComm/Jain-Sip/blob/master/licenses/JSIP%20Spec%20license.pdf>

15. **Termination.** Subject to the dispute resolution provision in the Agreement, Verizon may limit, suspend, terminate or discontinue the Service, or certain features or functions of the Service, at any time without notice, including if Customer breaches this Call Filter Attachment. Customer may terminate Customer's use of the Service at any time by unsubscribing to the Service.

16. **DISCLAIMER OF WARRANTIES.** THE SERVICE AND ANY INCLUDED APPLICATION IS PROVIDED BY VERIZON OR ITS LICENSORS 'AS IS', WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OR CONDITIONS OF ANY KIND, INCLUDING FOR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT. CUSTOMER USES THE SERVICE AT ITS OWN RISK. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS MAKE NO WARRANTY, EITHER EXPRESS OR IMPLIED, AS TO THE ACCURACY, AVAILABILITY, COMPLETENESS, USEFULNESS, SECURITY, RELIABILITY, INTEROPERABILITY, OR THAT THE SERVICE WILL BE UNINTERRUPTED, VIRUS FREE, OR COMPATIBLE WITH YOUR DEVICE OR THAT THE SERVICE WILL MEET YOUR EXPECTATIONS AT ALL OR AS TO THE IDENTIFICATION, LABELING, SPAM OR BLOCK MANAGEMENT, OR BLOCKING OF CALLS. VERIZON WIRELESS AND ITS LICENSORS, AND VENDORS DO NOT PROVIDE ANY WARRANTY (EXPRESS OR IMPLIED) OR GUARANTEE THAT ALL SPAM, ROBOCALLER AND FRAUDULENT CALLERS WILL BE IDENTIFIED, LABELED CORRECTLY OR BLOCKED. THE SERVICE COULD CAUSE DAMAGE TO CUSTOMER, ITS DATA, DEVICES, SOFTWARE OR HARDWARE.

17. **LIMITATIONS OF LIABILITY.** TO THE MAXIMUM EXTENT ALLOWED BY LAW, THE LIABILITY OF VERIZON WIRELESS OR ITS LICENSORS, AND VENDORS FOR MONETARY DAMAGES FOR ANY CLAIMS, THAT CUSTOMER MAY HAVE UNDER THESE TERMS ARE LIMITED TO NO MORE THAN THE PROPORTIONATE AMOUNT OF THE SERVICE CHARGES ATTRIBUTABLE TO THE AFFECTED PERIOD, AND THE MAXIMUM IN DAMAGES RECOVERABLE SHALL BE TEN (\$10) U.S. DOLLARS. UNDER NO CIRCUMSTANCES ARE VERIZON WIRELESS, ITS LICENSORS, AND VENDORS LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, MULTIPLE, OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST DATA, REPUTATION, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES ON ANY THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE SERVICE OR THE INABILITY TO USE THE SERVICE IN ANY WAY WHETHER FORESEEABLE OR NOT OR WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES, COSTS OR PENALTIES (DIRECT OR INDIRECT) AS A RESULT OF MIS-IDENTIFICATION, MIS-MANAGEMENT OR BLOCKING OF A CALLER OR FAILURE TO PROPERLY IDENTIFY, MANAGE OR BLOCK A CALLER.

18. **[Reserved]**

19. **Export Control.** Use of the Service may be subject to the export and import laws of the United States and other countries. Customer agrees to comply with all applicable export and import laws and regulations. By using the Service and/or by downloading the applicable Application, Customer agrees that Customer are not located in, under the control of, or a resident or national of any country, or person, on the United States Treasury Department's list of Specially Designated Nationals or the United States Commerce Department Table of Deny Orders. Customer also agrees that Customer are not located in a country that is subject to the U.S. government embargo, or that is designated by the U.S. as a terrorist supporting country and Customer are not listed on any U.S. government list of prohibited or restricted parties. Customer agrees also not to attempt to export or import any encrypted information, materials, hardware or software.

20. **Safety.** Customer must not endanger either Customer or others by using the Service while driving or engaging in any other activity that requires Customer's full attention.

Regulatory Surcharges and Fees

In addition to taxes, charges and fees that Verizon is required to collect, we also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include state-specific surcharges and surcharges that are imposed nationwide. These nationwide surcharges include the Federal Universal Service Charge, the Regulatory Charge and the Administrative Charge. These surcharges are Verizon charges, not taxes, and are subject to change. Because these surcharges are not taxes, your tax exemptions, if any, will not apply to these charges. So long as the customer has not elected to suppress bill notices, we provide notice of surcharge rate changes on the monthly bill.

Federal Universal Service Charge

The FCC collects a fee from all carriers for the Federal Universal Service Fund (FUSF). The FCC uses the FUSF monies to promote universally affordable telecommunications and information services to all Americans, including low-income consumers, eligible schools, libraries and rural healthcare providers. The FCC allows carriers to pass through this fee to customers. The Federal Universal Service Charge (FUSC) collected by Verizon is a percentage of the customer's monthly bill and is used to defray the costs of the FUSF. The FUSC is collected on most items on the bill, other than data charges for wireless broadband internet access, equipment charges and taxes. As of January 1, 2020, the basic FUSC rate is 21.2% and changes quarterly. If the customer does not exceed the included number of

minutes, the FUSC rate for bundled minute plans is 6.148%; the 21.2% rate applies to long distance interstate calls that exceed the customer's included bundle of minutes. Other services, such as VOIP, are charged a lower FUSC rate.

We also impose state universal service charges. These charges vary by jurisdiction and are subject to change.

Regulatory Charge

The Regulatory Charge is an assessment that helps defray our ongoing costs of complying with various governmental mandates and assessments. Examples include:

- The cost of the license fees assessed by the FCC
- Costs assessed by the FCC to administer local number portability requirements

This charge is subject to change over time upon notice and is taxable in most jurisdictions. The Regulatory Charge is \$0.02 per line for wireless Mobile Broadband Internet access and Machine to Machine devices and \$0.15 per line for all other services.

From: [Guggisberg, Jesse I](#)
To: [Chris Cauwels](#)
Subject: Southwest Health and Human Services Quote
Date: Thursday, January 13, 2022 3:09:34 PM
Attachments: [Southwest Health and Human Services 1-10-22.pdf](#)
[NASPO 22 Category 1 with plan codes 090821 \(1\).pdf](#)
[Q1 Promos.pdf](#)
[SOUTHWEST HEALTH AND HUMAN SERVICES ORF.xlsx](#)

Caution:

This email was sent from an external account. If you were expecting an internal email you would not see this notice. Please exercise caution before clicking on any links. Report any suspicious email to the Help Desk.

Question Everything: Were you expecting this email?

SW HEALTH AND HUMAN SERVICES

1/13/2022

Expiration Date: 1/31/2022

This quotation is based on the terms and conditions of the NASPO Value Point (NVLPT) #MA152-1 Contract (f/k/a WSCA) ("the Agreement"). The NVLPT Agreement, Addenda and Attachments can be found on www.naspovaluepoint.org site for your review.

- **Maas360 Essential**
 - \$2.25 per Unit
 - Monthly Terms
 - 74 Units
 - Monthly Subtotal \$166.50

- **Broadband Hotspot Management**
 - \$1.49 per month or \$15 per year per Unit
 - 15 Units (14 Jetpacks & 1 SIM)
 - Monthly Subtotal for 15 Units - \$22.35
 - Yearly Subscription Subtotal for 15 Units - \$225 (Savings \$43.20)

- **Smartphone Unlimited Data and MHS (Plan #13656)**
 - \$50.70 per month per Unit
 - \$5 per month retention credit offer available (see attached Credit Offer)
 - Monthly Subtotal per line with offer attached - \$45.70

Attached:
Current NAPS Contract
ORF Report (3 devices)
Q1 Promotions
Credit Offer

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Jesse Guggisberg

Sr. Account Manager
SLED - Public Sector
Verizon Business Group

M 507 323 4411
Rochester, MN 55906



Search All Words e.g. 1606N020Q02

Select Domain All Domains +

Filter By -

Keyword Search
For more information on how to use our keyword search, visit our help guide

Any Words
 All Words
 Exact Phrase

e.g. 1606N020Q02
verizon

Federal Organizations
Enter Code or Name
Status

Active
 Inactive

Showing 1 - 25 of 1,550 results

Sort by Date Modified/Updated

IN ACCORDANCE WITH SOLICITATION HC101322QA047: 1. REAWARD A MEASURED BUSINESS LINE WITH DSL IN ITS ENTIRETY.

Notice ID: HC101322QA047

IN ACCORDANCE WITH SOLICITATION HC101322QA047: 1. REAWARD A MEASURED BUSINESS LINE WITH DSL IN ITS ENTIRETY; DYNAMIC IP ADDRESS ASSIGNMENT AND THE VE...

Awardee Granite Telecommunications, LLC (111777939)

Department/Ind. Agency DEPT OF DEFENSE	Subtier DEFENSE INFORMATION SYSTEMS AGENCY (DISA)	Office DITCO-SCOTT
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Contract Opportunities

Notice Type
Original Award Notice

Updated Date
Dec 29, 2021

Published Date
Dec 29, 2021

J066--Temperature Monitoring System Support & Maint.

Notice ID: 36C24222Q0263

SPECIAL NOTICE Department of Veterans Affairs, New York Harbor Healthcare System, Network Contracting Office 2, is issuing this Notice of Intent to S...

Department/Ind. Agency VETERANS AFFAIRS, DEPARTMENT OF	Subtier VETERANS AFFAIRS, DEPARTMENT OF	Office 242-NETWORK CONTRACT OFFICE 02 (36C242)
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Contract Opportunities

Notice Type
Original Special Notice

Updated Date
Dec 27, 2021

Published Date
Dec 27, 2021

6515--ScriptPro Automation Workflow Pharmacy Dispensing System w/ 2 SP200 robots

Notice ID: 36C24222Q0199

Inactive

Contract Opportunities

Notice Type

Search All Words e.g. 1606N020Q02

Select Domain All Domains +

Filter By -

Keyword Search
For more information on how to use our keyword search, visit our help guide

Any Words
 All Words
 Exact Phrase

e.g. 1606N020Q02
"AT & T"

Federal Organizations
Enter Code or Name
Status

Active
 Inactive

Showing 1 - 25 of 1,192 results

Sort by Date Modified/Updated

AT&T FirstNet In-Building System Installation

Notice ID: NIST-NOI-22-00233

Introduction This is a notice of intent, not a request for a quotation. A solicitation document will not be issued, and quotations will not be...

Department/Ind. Agency COMMERCE, DEPARTMENT OF	Subtier NATIONAL INSTITUTE OF STANDARDS AND TECHNOLOGY
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Contract Opportunities

Current Response Date January 18, 2022, 09:00 AM CST

Notice Type
Original Special Notice

Updated Date
Jan 11, 2022

Published Date
Jan 11, 2022

DISA VISP

Notice ID: HC101322D0001

AT&T Corp., 3053 Chain Bridge Road, Oakton, VA, was awarded a competitive, firm-fixed-price, single award Indefinite Delivery/Indefinite Quanti...

Awardee AT&T Corp. (144520249)

Department/Ind. Agency DEPT OF DEFENSE	Subtier DEFENSE INFORMATION SYSTEMS AGENCY (DISA)	Office DITCO-SCOTT
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Inactive

Contract Opportunities

Notice Type
Original Award Notice

Updated Date
Jan 7, 2022

Published Date
Dec 23, 2021

35--Non-IT Guest WIFI license, service, and support Jackson, MS

Notice ID: 36C25622Q0262

Contract Opportunities

Notice Type

JANUARY 2022

GRANTS ~ AGREEMENTS ~ CONTRACTS

for Board review and approval

- Avera Marshall d/b/a Avera Marshall Regional Medical Center (Marshall, MN)** – 01/01/22 to 12/31/22; Mental Health Hold Orders and Civil Commitment Beds and Services, not to exceed \$1,050/day for hospital services (no increase)(renewal).
Fiscal Note: 2021 \$28,254; 2020 \$28,198; 2019 \$47,239; 2018 \$12,915; 2017 \$34,515

- Client Community Services Inc (Worthington, MN)** – 01/01/22 to 12/31/22; provide non-waivered client semi-independent living skills (SILS); \$35.89/hour (no increase) (renewal).
Fiscal Note: 2021 \$14,392; 2020 \$14,917; 2019 \$18,138; 2018 \$11,982; 2017 \$11,676

- Divine House Inc (Willmar, MN)** – 01/01/22 to 12/31/22; provide non-waivered client semi-independent living skills (SILS); \$28.74/hour (no increase) (renewal).
Fiscal Note: 2021 \$10,008; 2020 \$11,985 (1 client); 2019 \$10,900 (1 client); 2018 \$10,742

- Hoffman & Brobst - Marlene Verdoes CPA, Representative (Marshall, MN)** – 01/01/21 to 12/31/21; Accounting services for child support cases, \$125/hour plus expenses with a cap of \$2,500 for the year (no increase) (renewal).
Fiscal Note: 2021 \$2,212; 2020 \$412; 2019 \$-0-; 2018 \$1,375; 2017 \$1,848

- MNCounties Computer Cooperative (MnCCC)/TriMin (St Paul, MN)** – 01/01/22 – 12/31/24; CMHS service agreement for computer management services (JIC-IFS system support, maintenance, and enhancement), \$8,735 for 2022 (amount calculated on a yearly basis) (renewal).

- Pipestone County (Pipestone, MN)** - 01/01/22 – 12/31/22; Office space lease, \$58,000.00 annually at \$14,500/qtr (no increase) (renewal).
Fiscal Note: 2021 \$58,000; 2020 \$68,379.60; 2019 \$68,379.60; 2018 \$68,379.60

- Pipestone County (Pipestone, MN)** - 01/01/21 – 12/31/21; Pipestone will provide connectivity and IT services, \$8,750 annually at \$2187.50/qtr (no change) (renewal).
Fiscal Note: 2021 \$8,750; 2020 \$8,750; 2019 \$8,750; 2018 \$8,750; 2017 \$8,750

- Prairie Support Services (Walnut Grove, MN)** – 01/01/22 to 12/31/22; client guardianship services, \$27/hour plus mileage (8% increase) (renewal).
Fiscal Note: 2021 \$19,159; 2020 \$19,326; 2019 \$16,300; 2018 \$5,776; 2017 - \$8,849

- PrimeWest Health (Pipestone, MN)** – 01/01/22 to 12/31/22; Amendment to the Behavioral Health participation agreement to provide targeted case management services to clients; children’s rate \$742/mo (\$82 increase) and adult rate \$512/mo (\$75 decrease) (renewal).
Fiscal Note: TCM revenue

- Redwood County (Redwood Falls, MN)** – 01/01/22 to 12/31/22; Office lease contract, \$123,900 payable \$10,325/month (no increase) (renewal).
Fiscal Note: 2021 \$123,900; 2020 \$123,000; 2019 \$123,000; 2018 \$123,000

- REM Southwest Services (Marshall, MN) – 01/01/22 to 12/31/22;** provide non-waivered client semi-independent living skills (SILS); \$31.83/hour (no change) (renewal).
Fiscal Note: 2021 \$286; 2020 \$74; 2019 \$5,590; 2018 \$7,250; 2017 \$6,151

- REM South Central Services (Redwood Falls, MN) – 01/01/22 to 12/31/22;** provide non-waivered client semi-independent living skills (SILS); \$33.08 (no change) (renewal).
Fiscal Note: 2021 \$13,928; 2020 \$8,927; 2019 \$13,291; 2018 \$9,445; 2017 \$12,049

- Southwest Crisis Center (Luverne, MN) – 01/01/22 to 12/31/22;** Community Education and Prevention Services to bring awareness and acceptance of mental illness, chemical dependency, or other social problems as well identify availability of resources and services, \$5,000 block grant (no increase) (renewal).
Fiscal Note: 2021 \$5,000; 2020 \$5,000; 2019 \$5,000; 2018 \$5,000; 2017 \$5,000

- Southwestern Youth Services (Magnolia, MN) - 01/01/22 – 12/31/22 – Non-secure Residential and Detention Services,** \$194.40/day residential and \$205.20/day detention (8% increase) (renewal).
Fiscal Note: 2021 \$42,940; 2020 \$10,640; 2019 \$167,010; 2018 \$98,260; 2017 \$78,579

- William Toulouse, Quarnstrom & Doering PA (Marshall, MN) - 01/01/22 – 12/31/22;** Legal services for agency, \$2,918.34/month or \$35,020 annually (3% increase) (renewal).
Fiscal Note: 2021 \$34,397; 2020 \$37,837; 2019 \$36,684; 2018 \$28,800; 2017 \$28,800



Signatures None
Signatures Partial
Signatures Completed